

Payments

Last Modified on 05/15/2026 3:56 pm EDT

When you select the Payments tree option, the Active Pane shows a list of all payments posted to the customer's account. This includes checks and electronic payments by credit card or ACH. There are no right-click options available for the Payments tree option.

If your company has purchased the add-on module SedonaScan check scanning feature, and a scanned image for the check is available, the Has Image column in the Active Pane displays a Y. For checks where there is no image on file, the column shows an N for the payment line.

If your company is importing payments from a Lockbox file, the application automatically enters information into the memo field of the payment record; the memo displays LBOX: followed by the customer name.

If your company is using Automatic Payment Processing through Forte, the application automatically enters the EFT Batch number into the payment memo record.

24074 Fisher, Katherine ** Payment Arrangements **

Fisher, Katherine
 212 Kates Path
 Canton, MI 48188
 (734) 362-5553

Balance Due: (\$493.22)
 Last Late Fee: \$5.00
 * Payment Arrangemen... Over 120 Days Past Due
 Total Active RMR : \$208.23
 Total Active RAR : \$2,498.76
 Customer Type: Residential
 Customer Since: 12/30/2009
 Salesperson: Matt Miller
 Last Payment Rec'd: \$2,017.53 (05/13/14)
 # of Disp Last 60 Days: 0

Date	Method	Check #	Amount	Reference	Invoice Pmt	Credit/Misc	Memo	Has Image
5/13/2014	MasterCard	ACH Processing	\$2,017.53	Inv # 120050	\$2,017.53		051314045538	
5/13/2014	MasterCard	ACH Processing	\$25.25	Inv # 120051	\$25.25		051314045538	
5/13/2014	Check	36225	\$250.00	Unapplied Cash	\$250.00			N
5/13/2014	Check	5144	\$500.00	Unapplied Cash	\$0.00			N
				Advance Deposit	\$500.00			N
3/6/2014	MasterCard	HC	(\$10.00)	Inv # 91798	(\$10.00)			N
3/6/2014	MasterCard	HC	\$10.00	Unapplied Cash	\$10.00			N
8/22/2013	MasterCard	ACH Processing	\$49.35	Inv # 106305	\$49.35		082213112255	
8/22/2013	MasterCard	ACH Processing	\$49.54	Inv # 111925	\$49.54		082213112255	
6/25/2013	MasterCard	ACH Processing	\$123.05	Inv # 93565	\$123.05		062513153848	
6/25/2013	Check	609	\$1,136.14	Inv # 91884	\$1,136.14		LBOX: Fisher & Associates, Inc.	N
5/5/2013	Check	97906	\$1,605.09	Inv # 91808	\$1,605.09		LBOX: Fisher & Associates, Inc.	N
5/5/2013	Check	98094	\$1,433.49	Inv # 91803	\$1,433.49		LBOX: Fisher & Associates, Inc.	N
4/25/2013	Check	44382	\$132.86	Inv # 74598	\$132.86		LBOX: Fisher & Associates, Inc.	N
6/28/2012	Check	6298	\$26.57	Inv # 40437	\$26.57		LBOX: Fisher, Katherine	N
5/17/2012	Check	21926	\$26.57	Inv # 34005	\$26.57		LBOX: Fisher, Katherine	N
5/4/2012	Check	17228	\$26.57	Inv # 25185	\$26.57		LBOX: Fisher, Katherine	N
4/6/2012	Check	6072	\$26.57	Inv # 18234	\$26.57		LBOX: Fisher, Katherine	N
3/11/2012	Check	39546	\$26.57	Inv # 12522	\$26.57		LBOX: Fisher, Katherine	N
2/6/2012	Check	3956	\$26.57	Inv # 5627	\$26.57		LBOX: Fisher, Katherine	N
	Total		\$8,237.00					