

Open Tickets

Last Modified on 01/20/2023 10:55 am EST

Under the Open Tickets area of the Active Pane, all open Service and Inspections Tickets will be listed. Double-clicking on an open ticket will open the ticket form. If the User does not have the appropriate permissions, they will not be able to open a ticket record.

There are no right-click options in the Open Tickets area of the Active Pane.

□