

Resubmit Rejected Transactions

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If the response code assigned to the rejected transaction is for insufficient funds or the customer has exceeded their credit limit, the transaction may be submitted again on a different day from the rejected tab once the reason for the rejection has been handled by the customer.

To resubmit a previously rejected transaction, place a checkmark next to the transaction and press the Recreate button located at the lower left corner of the form.

Note: Forte will only allow you to resubmit a given transaction twice.