

# Return Parts from a Ticket

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On the Issues>Returns data entry form is an option for performing transactions for Service Tickets.

The software was changed to now only allow part returns directly from the Ticket. If you attempt to return parts on this form with the Service Ticket option, a message will be displayed indicating you must make part changes on the Ticket itself. Even though the application allows users to issue parts to Tickets from this form, all part transactions should be done directly on the Ticket.

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