

Create a Service Ticket Overview and Topics

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Service Tickets are created one at a time as needed to perform service for your customers. There are multiple ways to begin a Service Ticket; it all depends on where you are working in the application or what your personal preference is for the place to begin. Below is a list of the different ticket creation starting points - follow the topic links below for step by step instructions.

Once the New Ticket data entry form is opened, the remainder of entering the ticket is the same no matter where you begin.

[Ticket Form & Field Definitions](#)

[Create a Service Ticket from the Customer Explorer](#)

[Create a Service Ticket from SedonaSchedule](#)

[Create a Service Ticket & Schedule an Appointment from SedonaSchedule](#)

[Create a Vendor Service Ticket](#)