SedonaSetup - SV - Default Labor Rates

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This form contains information that will be used as defaults when creating new Service Level records.

- Labor Item Code – Select the Invoice Item code from the drop-down list that will be used for invoicing the labor portion of a Ticket.
- Trip Charges – If your company charges a flat fee for an on-site service call, you may set up the default amount that will be filled in on newly created Service Level records. You have the option of using the labor item code entered in the previous field or selecting a different Invoice Item code from the drop-down list.
- Labor Rates – Enter the amounts per hour you will invoice your customers for the labor portion of a service call.
- Billing Increments – Select the appropriate billing increment and the number of minutes after the Technician arrives that you will begin assessing labor charges.

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