SedonaSetup - SV - Routes

☐

Routes are used in scheduling Tickets. A Route typically defines a geographical area for use in scheduling Technicians. The route assigned to the System or Inspection Record will default into Inspection and Service Tickets created. The default Route may be overridden on the Service or Inspection Ticket.

The Route scheduling feature provides the ability to schedule by Route instead of the normal method of scheduling by technicians within a Service Company.

The Route Code field on a ticket will only be present if your company has opted for the use of Route Scheduling in the Service Setup Defaults in SedonaSetup.

☐