SedonaSetup - SV - Warranty Types

Each System is assigned a Warranty Type code, which is a required field on the System record.

This Warranty Type will determine the number of days the system is covered by your company's warranty, and what types of services are included in this warranty.

The types of services are divided into three categories; parts, labor and other charges.

On Service Tickets, the application checks to see if the System is covered by the Warranty. If the System is still within the warranty period, charges will be calculated based on the rules of the Warranty code on the System record.

If the System Warranty has expired, the application will use the billing rules of the Service Level linked to the System record.
Create one record for each unique Warranty Type.