

RMR Reasons

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RMR Reasons

SedonaSecurity

RMR Reasons Code	Description	Reason Type	Inactive
New RMR	New RMR	New Job	N
Rate Increase	Rate Increase	Rate Increase	N
Moved	Moved	Full Cancellation	N
Deceased	Deceased	Full Cancellation	N
Accounting Correction	Accounting Correction	Accounting	N
Acquisition	Acquisition	Acquisition	N
Conversion	Conversion	Other Reason	N
Rate Decrease	Rate Decrease	Service Reduction	N
2.12.002	Sedona Version Change	Non-Reporting	Y
Add Service	Add Service	Add to Existing	N
Delete(SS)	Delete	Sedona Setup	N
Non-Payment	Non-Payment	Non-Reporting	N
Bankrupt	Bankrupt	Full Cancellation	N
End of Contract	End of Contract	Full Cancellation	N
Competition	Lost to Competition	Full Cancellation	N
Branch Change (SS)	Branch Change	Sedona Setup	N
Item Change (SS)	Item Change	Sedona Setup	N
Site/System Change (SS)	Site/System Change	Sedona Setup	N
RMR Split	Single RMR line split into multiple lines	Sedona Setup	N
Auto add	Added by Auto integration	Other Reason	N
Auto cancel	Cancelled by Auto integration	Other Reason	N
Rescind	Rescind Rate Increase	Service Reduction	N
General Cancellation	General Cancellation	Full Cancellation	N
Payment Plan	Payment Plan	Other Reason	N
Account Test	Account Test	Other Reason	N
End Discount	End Discount	Full Cancellation	N
Discount	Discount	Service Reduction	N
Increase Master	Increase Master Account	Rate Increase	N
Upgrade	Upgrade	Add to Existing	N
Upgraded	Upgraded	Add to Existing	N
*Unhappy with Service	Unhappy with Service	Full Cancellation	N