

Service Levels

Last Modified on 01/18/2023 5:25 pm EST

Service Levels

SedonaSecurity

Code	Description	Parts	Labor	Other	Labor Item	Trip Charge Item	Trip Charge	Billing	Inactive
1 Min Increments	1 Min Increments	Y	Y	Y	SVC Labor	[LABOR]	25.00	1 after the first 1 minutes.	N
ACK-SVC-Cont	ACK-SVC-Cont	Y	Y	N	SVC Labor	N/A	0.00	15 after the first 30 minutes.	N
ACK-SVC-Cont-2	ACK-SVC-Cont-2	Y	Y	Y	SVC Labor	N/A	0.00	15 after the first 30 minutes.	N
Ack-Test1	Ack-Test1	N	N	N	SVC Labor	N/A	0.00	15 after the first 30 minutes.	N
ACK-Test2	ACK-Test2	N	N	N	SVC Labor	N/A	0.00	15 after the first 30 minutes.	N
Anthony Test Level	Anthony Test Level	Y	Y	N	L-B Sericve Labor	L-B Sericve Labor	50.00	15 after the first 60 minutes.	N
Bill 5 Minute Increments	Bill 5 Minute Increments	N	N	N	INSP Labor	INSP Labor	0.00	5 after the first 60 minutes.	N
CAN	CAN	N	N	N	SVC Labor	SVC Call	0.00	15 after the first 30 minutes.	N
Code Changes-25	Code Changes-25.00 Fee	Y	Y	N	SVC Labor	SVC Call	0.00	15 after the first 0 minutes.	N
Code Changes-NC	Code Changes-No Charge	N	N	N	SVC Labor	SVC Call	0.00	60 after the first 0 minutes.	N
COGS Parts @ SvcLVL	COGS Parts @ Svc LVL Testing	N	N	N	Service Labor NR	N/A	0.00	15 after the first 0 minutes.	N
DOS	Date of Service	Y	Y	Y	DOS	Delivery Service	50.00	1 after the first 0 minutes.	N
Fire Com	Fire - Commercial	Y	Y	Y	SVC Labor	SVC Labor	10.00	15 after the first 30 minutes.	N
Fire Inspection	Fire Inspection	N	N	N	SVC Labor	SVC Call	108.41	1 after the first 0 minutes.	N
From Arrival	From Arrival	N	N	N	SVC Labor	[LABOR]	108.41	1 after the first 0 minutes.	N
From Dispatch-01	From Dispatch-01	N	N	N	SVC Labor	SVC Call	65.00	1 after the first 0 minutes.	N
From Dispatch-05	From Dispatch-05	N	N	N	SVC Labor	SVC Call	65.00	5 after the first 0 minutes.	N
From Dispatch-10	From Dispatch-10	N	N	N	SVC Labor	SVC Call	65.00	10 after the first 0 minutes.	N
From Dispatch-15	From Dispatch-15	N	N	N	SVC Labor	SVC Call	65.00	15 after the first 0 minutes.	N
From Dispatch-30	From Dispatch-30	N	N	N	SVC Labor	SVC Call	65.00	30 after the first 0 minutes.	N
From Dispatch-60	From Dispatch-60	N	N	N	SVC Labor	SVC Call	65.00	60 after the first 0 minutes.	N
GPS-PINS	Portables	N	N	N	INSP Labor	TI	35.00	15 after the first 30 minutes.	N
GPS-Sprinklers	GPS	N	N	N	INSP Labor	INSP Trip	0.00	15 after the first 30 minutes.	N
GPS-System Inspect	GPS Security	N	N	N	INSP Labor	INSP Trip	0.00	15 after the first 0 minutes.	N
Heim	Heim	N	N	N	SVC Labor	[LABOR]	100.00	15 after the first 60 minutes.	N
Help Desk	Help Desk	N	N	N	SVC Labor	Add-Ons	65.00	15 after the first 30 minutes.	N
I changed it	Commercial Svc	N	N	N	SVC Labor	SVC Call	110.00	60 after the first 15 minutes.	N
INSP Cont-Com	Inspection Contract - Large Com	N	Y	Y	SVC Labor	SVC Call	15.00	15 after the first 0 minutes.	N
INSP Cont-Res	Inspection Contract - Residential/Small	N	Y	N	SVC Labor	INSP Trip	55.00	15 after the first 0 minutes.	N
INSP T&M-Com	Inspection T & M - Large Com	N	N	N	SVC Labor	SVC Call	80.00	15 after the first 30 minutes.	N
INSP T&M-Res	Inspection T & M - Residential/Small	N	N	N	SVC Labor	SVC Call	60.00	15 after the first 30 minutes.	N
INSP-6.0.28	INSP-6.0.28	N	N	N	INSP Labor	INSP-Trip	65.25	15 after the first 30 minutes.	N
Inspection	Inspection	N	N	N	INSP Labor	INSP Trip	0.00	15 after the first 0 minutes.	N
Inspection - Other	Inspection - Other	N	N	N	L-B Sericve Labor	INSP Trip	150.00	1 after the first 30 minutes.	N