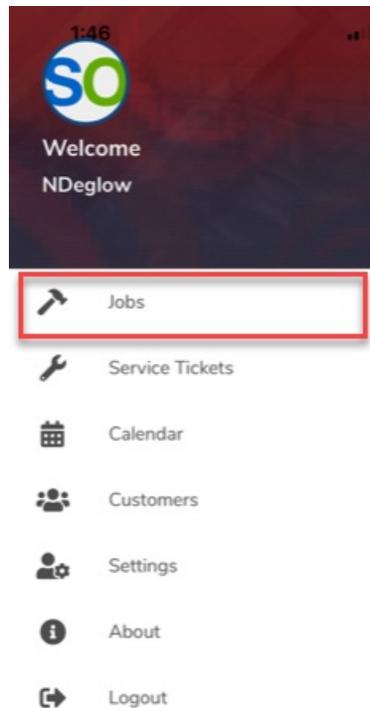


# Sedona-X Mobile: Adding Notes to a Job or Service Ticket

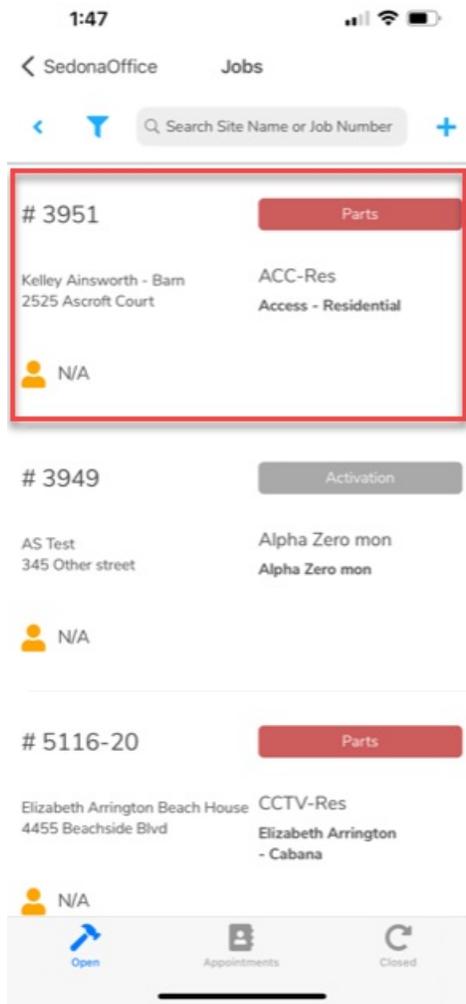
Last Modified on 08/29/2023 5:27 pm EDT

## Adding Notes to a Job or Service Ticket

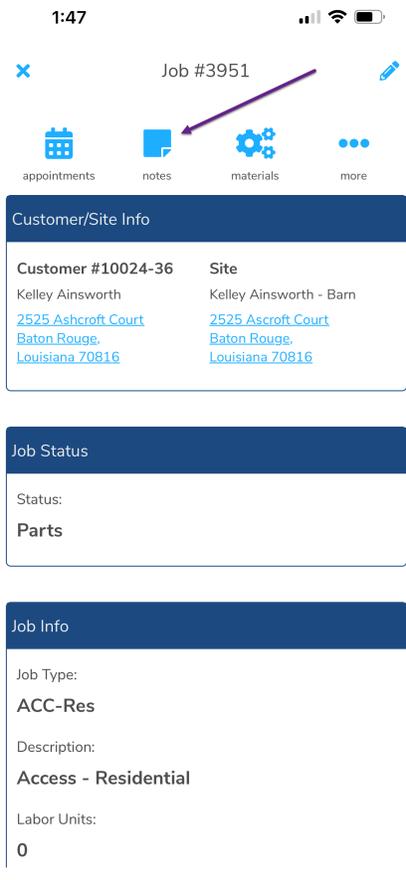
1. Navigate to the main menu and choose the Job/ Service Ticket option.



2. Choose the Job or Service Ticket.



3. Select the notes option from the top menu.



4. Choose the plus sign to add notes.



No notes found.

5. Type in your new notes. Click submit when finished.

A mobile app screen titled "Create a New Note". At the top, it shows the time 1:47 and status icons. The main content area is a large red-bordered rectangle. Inside this rectangle, the word "Note" is written in red. A purple arrow points from the bottom right towards the word "Note". Below the red-bordered area, the text "Note is required" is displayed. Underneath that is a "Security" dropdown menu with "Customer Restricted" selected. A purple arrow points from the bottom right towards the dropdown menu. Below the dropdown menu, the text "0 of 1024" is shown. At the bottom of the screen, there are two buttons: "Cancel" and "Submit".

