

# Field Chooser

Last Modified on 03/06/2024 1:50 pm EST

The Field Chooser controls the filtered columns available in the service ticket queue. The Field Chooser is located in the small box to the left of the blue ribbon. All fields will be chosen by default. Un-check any fields you do not wish to see in the service queue. To close the Field Chooser click on the red X.

The screenshot displays the 'Service Ticket Queue' application interface. At the top, there is a navigation bar with various icons and a ribbon menu. Below the ribbon, a 'Calendar' widget shows dates for March and April 2024. The main area is a data table with columns for Ticket ID, Created On, Created By, Tech, Customer Name, Schedule, and System Type. A 'Field Chooser' dialog box is open on the left side of the table, listing various fields with checkboxes. The 'City' checkbox is highlighted. The dialog box also includes 'Save', 'Edit', 'Notes', 'Map', and 'Email' buttons. A red box highlights the 'Field Chooser' dialog box and the 'City' checkbox.

| Ticket | Created On | Created By    | Tech                | Customer Name               | Schedule               | System Type               | Contract Number        |
|--------|------------|---------------|---------------------|-----------------------------|------------------------|---------------------------|------------------------|
| 10088  | 02/28/2024 | asim          | Erick S.            | IP Secure U                 | M 3/4/2024 2..         | 4 ABC Ser. P. Mi AC Pow.  | N. 43960 1 Access      |
| 10087  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 4 ABC Ser. P. Mi AC Pow.  | N. 43960 1 Access      |
| 10086  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 4 ABC Ser. P. Mi AC Pow.  | N. 43960 1 Access      |
| 10085  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 4 ABC Ser. P. Mi Add Equ. | N. 43960 1 Access      |
| 10084  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 1 ABC Ser. P. Mi AC Pow.  | N. 43960 1 Intrusion   |
| 10083  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 1 ABC Ser. P. Mi AC Pow.  | N. 43960 1 Intrusion   |
| 10082  | 02/28/2024 | asim          | OP                  | Secure U                    | M                      | 1 01AS Te. P. Mi Add Equ. | N. 43960 1 Intrusion   |
| 10081  | 02/28/2024 | zzlika        | Erick S.            | IP Tyler, Lana              | M 2/28/2024 1..        | 1 OH-TAM. C. O. AC Pow.   | N. 2017 O Intrusion    |
| 10080  | 02/28/2024 | zzlika        | Erick S.            | DP Scarlett Aucoin          | M 2/28/2024 8..        | 3 ABC Ser. B. L. AC Pow.  | N. 10024-3 M Intrusion |
| 10077  | 02/26/2024 | AEB           | Elizabet.           | SC Center Package Store     | M 2/26/2024 9..        | 1 ABC Ser. C. Mi Add Equ. | N. 2045 M Intrusion    |
| 10076  | 02/26/2024 | AEB           | Elizabet.           | SC Center Package Store     | M 2/26/2024 8..        | 1 ABC Ser. C. Mi AC Pow.  | N. 2045 M Intrusion    |
| 10075  | 02/23/2024 | AEB           | Elizabet.           | SC Scarlett Aucoin          | M 2/26/2024 1..        | 3 ABC Ser. B. L. Add Equ. | N. 10024-3 M Intrusion |
| 10073  | 02/23/2024 | AEB           | Elizabet.           | RS Scarlett Aucoin          | M 2/23/2024 1..        | 3 ABC Ser. B. L. Add Equ. | C. 10024-3 M Intrusion |
| 10072  | 02/23/2024 | AEB           | Elizabet.           | RS Scarlett Aucoin          | M 2/23/2024 9..        | 3 ABC Ser. B. L. AC Pow.  | C. 10024-3 M Intrusion |
| 10071  | 02/23/2024 | AEB           | Elizabet.           | RS Scarlett Aucoin          | M 2/23/2024 8..        | 3 ABC Ser. B. L. AC Pow.  | C. 10024-3 M Intrusion |
| 10070  | 02/23/2024 | AEB           | Amy B.              | RS Scarlett Aucoin          | M 2/23/2024 2..        | 3 ABC Ser. B. L. Camera   | C. 10024-3 M Intrusion |
| 10069  | 02/23/2024 | AEB           | Amy B.              | RS Scarlett Aucoin          | M 2/23/2024 1..        | 3 ABC Ser. B. L. Camera   | C. 10024-3 M Intrusion |
| 10068  | 02/23/2024 | AEB           | Amy B.              | RS Scarlett Aucoin          | M 2/23/2024 1..        | 3 ABC Ser. B. L. Add Equ. | C. 10024-3 M Intrusion |
| 10062  | 02/23/2024 | AEB           | Amy B.              | RS Amy Barimus              | M 2/23/2024 8..        | 1 ABC Ser. D. Mi AC Pow.  | C. 9511-42 M Intrusion |
| 10061  | 02/22/2024 | zzlika        | Erick S.            | GB A&V Restaurant-Vl. Farms | M 2/22/2024 4..        | 1 MI-SVC. P. Mi AC Pow.   | N. 2224 M Intrusion    |
| 10060  | 02/21/2024 | AEB           | Renee.              | DP Amy Barimus              | M 2/23/2024 3..        | 4 ABC Ser. D. A. Add Equ. | N. 43800 M Intrusion   |
| 10059  | 02/21/2024 | AEB           | Renee.              | RS Amy Barimus              | M 2/21/2024 1..        | 4 ABC Ser. D. A. Add Equ. | N. 43800 M Intrusion   |
| 10058  | 02/20/2024 | AEB           | Renee.              | SC Amy Barimus              | M 2/21/2024 8..        | 4 ABC Ser. D. A. Add Equ. | N. 43800 M Intrusion   |
| 10057  | 02/16/2024 | AEB           | Renee.              | IP Amy Barimus              | M 2/16/2024 1..        | 4 ABC Ser. D. A. AC Pow.  | N. 43800 M Intrusion   |
| 10055  | 02/16/2024 | AEB           | Renee.              | RS Amy Barimus              | M 2/16/2024 8..        | 4 ABC Ser. D. A. Add Equ. | C. 43800 M Intrusion   |
| 10054  | 02/09/2024 | AEB           | Amy B.              | IP Lilly Ulmer              | M 2/9/2024 3..         | 5 ABC Ser. D. A. Camera   | N. 50044 M Cell        |
| 10052  | 02/09/2024 | AEB           | Amy B.              | RS Lilly Ulmer              | M 2/9/2024 1..         | 5 ABC Ser. D. A. Camera   | N. 50044 M Cell        |
| 10051  | 02/09/2024 | AEB           | Amy B.              | DP Lilly Ulmer              | M 2/9/2024 1..         | 5 ABC Ser. D. A. Download | N. 50044 M Cell        |
| 10049  | 02/09/2024 | AEB           | Amy B.              | RS Lilly Ulmer              | M 2/9/2024 1..         | 5 ABC Ser. D. A. Camera   | N. 50044 M Cell        |
| 10048  | 02/09/2024 | AEB           | Amy B.              | RS Lilly Ulmer              | M 2/9/2024 1..         | 5 ABC Ser. D. A. Add Equ. | N. 50044 M Cell        |
| 10047  | 02/09/2024 | AEB           | Renee.              | RS Lilly Ulmer              | M 2/9/2024 1..         | 5 ABC Ser. D. A. Add Equ. | N. 50044 M Cell        |
| 10046  | 02/09/2024 | AEB           | Renee.              | DP Lilly Ulmer              | L 2/9/2024 2..         | 5 ABC Ser. D. A. Code Ch. | N. 50044 M Cell        |
| 10041  | 02/09/2024 | AEB           | Renee.              | RS Stephanie Hulon          | M 2/9/2024 10..        | 5 ABC Ser. M. A. AC Pow.  | N. 50057 M Intrusion   |
| 10034  | 02/07/2024 | AEB           | Amy B.              | SC Stephanie Hulon          | L 2/7/2024 8..         | 5 ABC Ser. M. A. Code Ch. | N. 50057 M Intrusion   |
| 10035  | 02/07/2024 | carolyns@bd.. | OP Ashley, Victoria | M                           | 1 MI-TAM. S. Mi Smoke. | N. 105 S Intrusion        |                        |
| 10033  | 02/05/2024 | AEB           | Elizabet.           | IP Stephanie Hulon          | L 2/5/2024 10..        | 5 ABC Ser. M. A. Code Ch. | N. 50057 M Intrusion   |
| 10032  | 02/05/2024 | AEB           | Elizabet.           | RS Stephanie Hulon          | M 2/5/2024 10..        | 5 ABC Ser. M. A. Download | N. 50057 M Intrusion   |