Service Company for Vendor doesn't load/Receiving Error on save

Last Modified on 07/11/2024 12:11 pm EDT

You can create a service company by creating a vendor marked as a service provider, or by entering the service company manually into the Service Company setup table. If creating a new Service Company through the Service Company setup table, you need to link that Service Company to a Vendor.

Sedona Office Setup (Sedona Securi							_		>
File Find Find Next View Tools Sedona Setup	Help								
Description	Area \land	Service Compani	es						
Quote Types	SM	Service Com	ipanies —						
Sales Department Maintenance	SM	Code		Description	Ticket Form	Inact	Insp Form	Vendor	-
Sales Departments	SM	01AS Test		beschpton	Standard	N	N	Tendor	-
Sales Items	SM	01Subcontra	tor	Testing	Standard	N	N		
Sales Managers	SM	01Subcontra	ctor-TEST	Testing	Standard	N	N		
Sales Resolution Codes	SM	456789		456789	Standard Standard	N	N		- 5
Status	SM	A RENEE COI ABC Service		RENEE COMPANY ABC Service Provider	Standard	N	N		
User Defined Setup	SM	Anne Service		Anne Service Compan	AUT	N	N		
User Defined Table1	SM	Anne's Servic		Anne's Service Company	Standard	N	N		
User Defined Table2	SM	AU		AU	Standard	N	N		
User Defined Table2 User Defined Table3	SM	Borque		Borque	Standard	N	N		
	SM	Connie Truck		Connie Truck CONV	Standard Standard	N	N		
User Defined Table4	0	< CONV		CONV	Standard	IN	N		>
Custom Fields Setup(Service)	SV								-
Custom Fields Table1 (Service)	SV	🗌 Include Ina	ictive 🥅 Include	e Vendors					
Custom Fields Table2 (Service)	SV								
Custom Fields Table3 (Service)	SV	🕕 General —						=	
Custom Fields Table4 (Service)	SV							□ <u>I</u> nact	.ive
Custom Fields Table5 (Service)	SV	Code	Anne Servi	ce Compan	Description	Anne Ser	vice Comp	an	
Custom Fields Table6 (Service)	SV		,			,			
Custom Fields Table7 (Service)	SV	Company	Detail Labor S	Setun					
Custom Fields Table8 (Service)	SV	Company	count cabor c	Jocupi					
Default Labor Rates	SV	Ticket Fo	rm AUI	•	Category	SVC T&M			•
Holidays	SV	_	- Does NOT	use service ticket form for	COGS Acct	521000			=
Inspection Items	SV		inspection		COGS ACC			_	יייי
Instruction Notes	SV	Vendor		•			e Inventory o		ckets
Panel Types	SV					V	Vhen Invoice	d	
Problem Codes	SV	<u>W</u> arehou	se Vendor	Cor	mpany Name		1		
Resolution Codes	sv	Fmail		-			ary		
Routes	SV		001AS		t test test test		.,		
Scheduling and Appointments	SV		Mes 00AS Test ve	end					
Service Companies	SV	Expires O		-t T	F				
Service Levels	SV		0 1Subcontrat		ting IEE COMPANY				_
Service Ticket Message	SV		A REINEE COR		ubcontractor - 1				
Setup Defaults	SV		A Subcontrac		ubcontractor - 1				
Technicians	SV		A Subcontrac	.tor - 2 A S	upcontractor - 2				_
Warranty Types	SV					Apply	/ Ne		elete
warrancy rypes	5v v						<u> II</u> e		ciette

If you input an existing Vendor that is already a Service Provider, then you will receive the below error message when trying to save the Vendor edit. In this case you may wish to use the existing vendor instead, change the type on the vendor you are currently entering, or remove the existing vendor from being linked to a service company, so that you can enter it new.

S Vendor Advanced D	etection Security of Mobile, Inc. Edit			X
Vendor Code		Category		•
Vendor Type S	ervice Provider	•	Open Bills	0.00
Branch 1	2	•	Open Credit	0.00
			Net Due to Vendor	0.00
Vendor Bills Credit	s Pay <u>m</u> ents PO's <u>R</u> eceipts <u>R</u> etu	rns GL <u>J</u> ournal GL Accou	ints Parts Custom Fields	Notes
Vendor Informal <u>N</u> ame <u>A</u> ddress	tion	Identificat Eederal Social Se	Id	Adv
Contact <u>1</u>		Payables Exp Acc		Adv Sen 12 228
<u>P</u> hone Fa <u>x</u>		Default Te <u>r</u> ms	Cost 0.00	53-i
Contact 2		Credit Li	mit lo oo	
P <u>h</u> one Payments Checks Payable To <u>A</u> ddress	Err	CANNOT be add	: Service Company Code is ed! vice Company for Service l	<u> </u>
Check Memo				ОК
Inactive	Secure Vendor			Save Close 50,