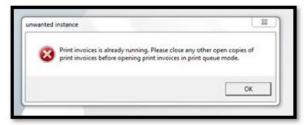
Print Invoices Already Running Error in SedonaOffice

Last Modified on 09/12/2024 5:48 pm EDT

On occasion when trying to print an invoice you might receive an error message stating that Print Invoices is already running. When this happens follow the steps below to resolve the issue.

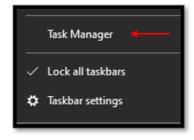


Task Manager

Right-click on the Task Bar at the bottom of your screen.

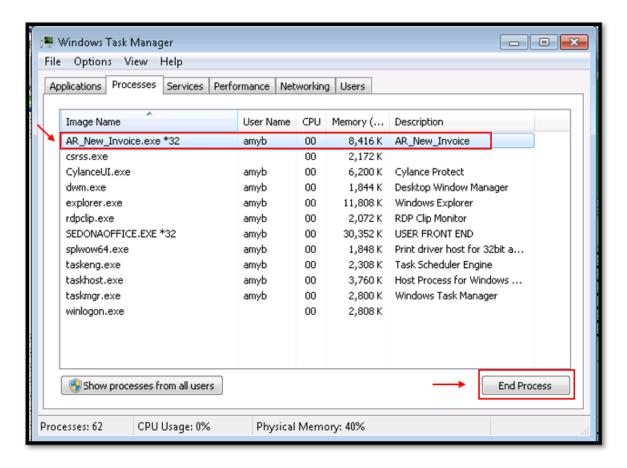


Select "Task Manager"

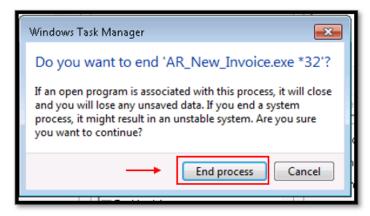


Under the Processes Tab locate "AR_New_Invoice.exe" and highlight it.

Then select "End Process."



You should receive a prompt asking if you want to End that Process. Click "End Process".



If there is more than one entry with this name, you will need to end all of them! Once all of these tasks are gone, you should be able to open the print window without a problem.