How to Remove a Customer from the Cancellation Queue

Last Modified on 09/12/2024 6:21 pm EDT

When you highlight the customer in the cancellation queue, you click on EDIT, then you click on the DELETE button on the top left side of Sedona office -- red arrow

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SedonaOffice												
Sedona Security	S Cancellation	Queue										
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S Cancellations	RMR Reason	<all reasons=""></all>	•	 Branch 	<all branches=""></all>	•						
Collections												
Company Rate Change	Total in Queue	1	Total RMR	\$0.00	Contract Balance	\$0.00						
Customer Explorer		-										
Customer Query Builder	Customer #	Name		Branch	Reason	Effective Date	Follow Up	Reduce RMR	Sites	Contract Full	Reference	C/S Cancel
EFT Customer	49707-1	Miguel Gutierrez		MI	Account Test123	6/27/2024	6/27/2024	0.00	1	0.00 Y		N
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- Job Management												
Appointment Summary			Delete Entry				×					
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