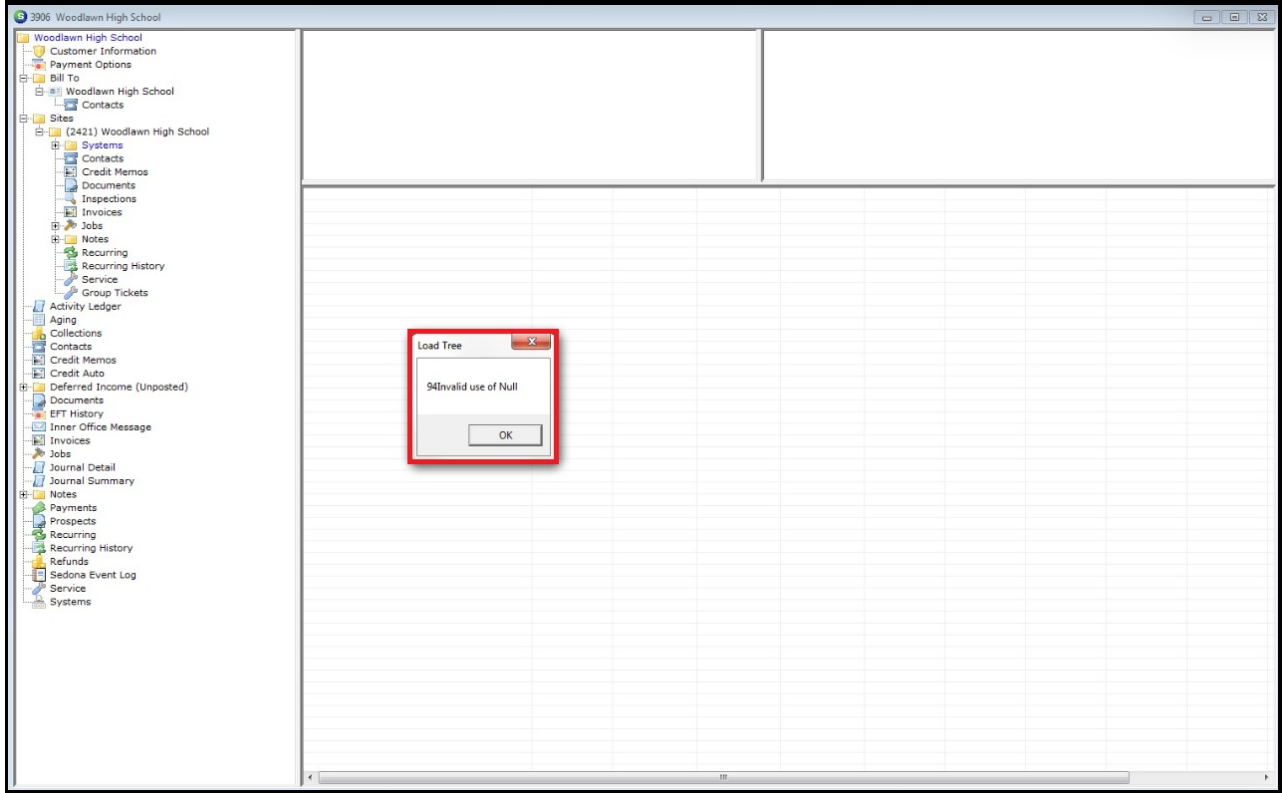


# Invalid Use of Null on Customer Record Load

Last Modified on 09/13/2024 4:28 pm EDT

When loading the customer record for the first time, you may encounter a 94 Null error.



If this null only occurs the first time you load the customer record, then the null is likely being thrown from a site address. To resolve, simply retype the site address, including the timezone offset, and Save. That should save over the null and resolve the issue. If there are multiple sites, you may need to do this for all sites until you find the null.

