

How to Translate Forte Response Codes

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When a customer processes customer payments and the payment(s) gets rejected, the transaction will have a Response code attached to the record. The Response code explains the reason for the rejection. There are two places where those codes can be translated.

Sedona Office>Accounts Receivable> EFT Processing>Rejected tab>Response Codes

The screenshot shows the Forte EFT Processing interface. At the top, there are filters for Merchant (210778), Process Date (06/29/2024), and Branch. Information on the right shows Total Count: 7, Selected Count: 0, Total Amount: \$409.69, and Selected Amount: \$0.00. A table of transactions is displayed, with a pop-up window titled 'Forte ACH Response Codes' open. The pop-up window lists various response codes and their descriptions. A red arrow points to the 'Response Codes' button at the bottom right of the pop-up window.

Code	Name	Description	Process Date	Payment Method
R02	Account Closed	Previously Open Account has been closed	/2024	Bank 0001
R03	No Account	Account is closed or doesn't match name submitted	/2024	Bank 0001
R04	Invalid Account	Account Number structure is invalid	/2024	Bank 0001
R05	Pre-note Not Rec.	Pre-notification was not received	/2024	Bank 0001
R06	Returned per O.	ODFI has requested RDFI to return this item	/2024	Bank 0001
R07	Authorization rev.	Account holder has revoked company's authorization	/2024	Bank 0001
R08	Payment Stopped	Account holder has stopped payment on this single transaction	/2024	Bank 0001
R09	Uncollectable Fu.	Balance is sufficient but can't be released	/2024	Bank 0001
R10	No Authorization	Account holder advised that transaction is not authorized	/2024	Bank 0001
R11	Check Safekeep.	Return of a check safekeeping entry return		
R12	Branch Sold	Account now at a branch sold to another financial institution		
R13	RDFI Not Qualif.	RDFI Not qualified to participate		
R14	Deceased	This account holder is deceased		
R15	Beneficiary Dec.	Beneficiary entitled to benefits is deceased		
R16	Account Frozen	Funds unavailable due to action by RDFI or other legal action		
R17	Field Record Crit.	Field Record/Edit Criteria		
R20	Non Transaction	Policies/Regulations restrict activity to this account		
R23	Payment Refused	Account holder refuses transaction because amount is inaccurate or other legal		
R24	Duplicate Entry	Transaction Appears to be a duplicate item		
R26	Mandatory Error	Transaction is missing data from a mandatory field		
R28	Invalid TRN	Transit Routing Number is Invalid		
R29	Corporate Not A.	Corporate Receiver has notified RDFI that Corp entry is not authorized		
R31	ODFI Permits La.	ODFI Agrees to accept a return		
R50	Invalid Company.	The Owner Company/id is NOT valid		
R56	Invalid Transac.	Date specified is Invalid		
R57	State Date	Transaction is too old for processing		
R95	Over Limit	This transaction is over your authorized limit		

The Forte link will have the same response codes on their website.

https://www.forte.net/devdocs/reference/response_codes.htm

Search



Transaction Codes

Transaction Status Codes

The status of a transaction will change depending on the following factors:

- a. Was the transaction accepted or rejected for processing?
- b. Which part of the status cycle the transaction is in?

The status cycle for a typical ACH transaction is **Ready** > **Settling** > **Funded**. The status cycle for a typical credit card transaction is **Ready** > **Settled**. After being sent out by Forte for processing, the status may change to one of the following: