## Fix Issue with More Than One Primary Vendor on Parts

Last Modified on 09/13/2024 6:50 pm EDT

## Issue:

When looking at the Part vendor records, there are multiple vendors set as the primary vendor.

art 995				
🖗 Part Detail 🖉 V	endors 🛛 🎯 Alt. Parts	s   🔜 Warehouses	Custom Fields	cuments (0)
Vendor	Vendor Part	Purchase Cost	Descripton	Quantity Primary
		47.0000	Recessed Motion	1 Y
ADI	995	47.0000		
ADI Tri-Ed	995 995	38.7900	RECESS MOUNT PIR M	1 Y

## **Resolution:**

This can cause issues in the application and WeSuite. To fix the vendor records follow the steps below.

The system will not allow the duplicate primary vendors so the records may have been imported or updated from something else outside the application.

Select the vendor record they want as the primary and click ADD.

Part Edit							2
Part 995							nactive
()Part Detail	🛒 Vendors	🚳 Alt. Part	s   🔜 Warehouses	Custom Field	s   🛄Docu	ments (0)	
Vendor	V	endor Part	Purchase Cost	Descripton		Quantity	Primary
ADI Tri-Ed		95	47.0000	Recessed Motio RECESS MOUNT		1	Y
Tri-Ed - Madrid		95 95SP	38.7900 55.0000	Recessed Motio		1	Y
٢							>
Vendor	Tri-Ed		×	Purchase (	Cost 38.79	00	
Vendor Part	995			List Price	106.6	800	
Description	RECESS MOU	NT PIR MOTIO	N DETECTOR	Package Q	ty 1		
	Primary Vend				1-		
				<u>N</u>	200	Add	Delete

This will resave the record and fix the primary flag on the non-primary vendor records.

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🐉 P <u>a</u> rt Detail 🛛 🛒 V	endors 🛛 🃸 Alt. Par	ts   🔜 Warehouses	Custom Fields	cuments (0)	
Vendor	Vendor Part	Purchase Cost	Descripton	Quantity	Primary
		17	Recessed Motion	1	N
ADI	995	47.0000	Recessed Motion	1	
ADI Tri-Ed	995 995	38.7900	RECESS MOUNT PIR M	1	Y

Click Save on the Part Record to confirm the change.