How to Stop/Inactivate a SedonaSync Event

Last Modified on 09/16/2024 5:40 pm EDT

SedonaSync has the option to stop a Sync event manually. This may be needed if a change to the event has been made or needs to be made.

Step 1.) Click on Event Designer > Application Events > Events.

Step 2.) Click on the Event that needs to be stopped. The small red box is the Edit option

Step 3.) Once you click on Edit, the screen below will populate.

Step 4.) Uncheck the ACTIVE box and then click on Update.