

Service Calendar Display Groups

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Customers will sometimes want to group their technicians in the Service module. The Service module has a feature to group with instructions below.

1. Click on icon 1, this will open the Display Group.
2. You can create a Display Group in this module, by clicking on the Code and entering whatever Group name you want and any Description.
3. Once the Group name is selected, you can highlight the Display group and add or remove any technician-Grouping.

The screenshot displays the SedonaSchedule 6.2.0.16 - Sedona Security interface. A red box highlights the 'Display Group' window, which is used for managing technician groups. The window contains a list of display groups with columns for 'Display Group' and 'Description'. Below this list is an 'Edit' section with fields for 'Code' and 'Description'. A table below the edit section allows for grouping technicians, with columns for 'In Group', 'Sequence', 'Code', 'Name', 'Service Co', 'Install Co', 'Expertise', 'Text', and 'Routes'. The table lists various technicians and their associated details. A red arrow labeled '1' points to a small icon in the top right corner of the 'Display Group' window, which is used to open the group management interface. The background shows a calendar view for March 2024, with columns for 'Ashlee1 Simmons' and 'Miguel Gutierrez'.