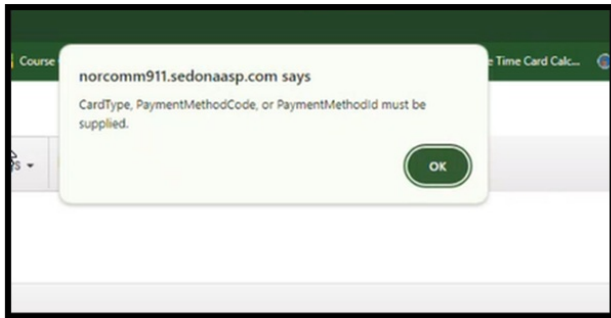


Cannot Add Payment Methods in SedonaWeb2.0

Last Modified on 09/16/2024 6:00 pm EDT

Issue:

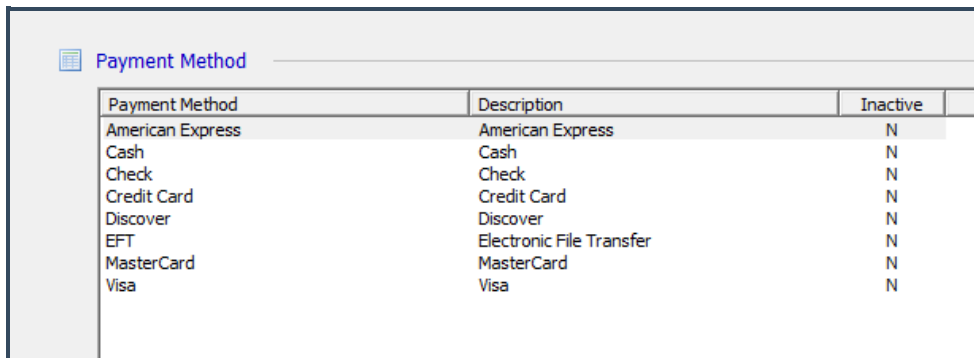
Customers are not able to add payment methods in the SedonaWeb2.0 Customer Portal. An error stating the PaymentMethodCode or PaymentMethodId must be provided is received when trying to save the record.



Resolution:

This message is returned when one or more of the standard Payment Methods have been deleted from within the SedonaOffice Company.

These are the Payment Methods that should be listed in the company. There can be more but these listed must be listed as active in the company.

A screenshot of a web application interface showing a table titled "Payment Method". The table has three columns: "Payment Method", "Description", and "Inactive". The "Inactive" column contains the letter "N" for each row. The rows list various payment methods: American Express, Cash, Check, Credit Card, Discover, EFT, MasterCard, and Visa.

Payment Method	Description	Inactive
American Express	American Express	N
Cash	Cash	N
Check	Check	N
Credit Card	Credit Card	N
Discover	Discover	N
EFT	Electronic File Transfer	N
MasterCard	MasterCard	N
Visa	Visa	N