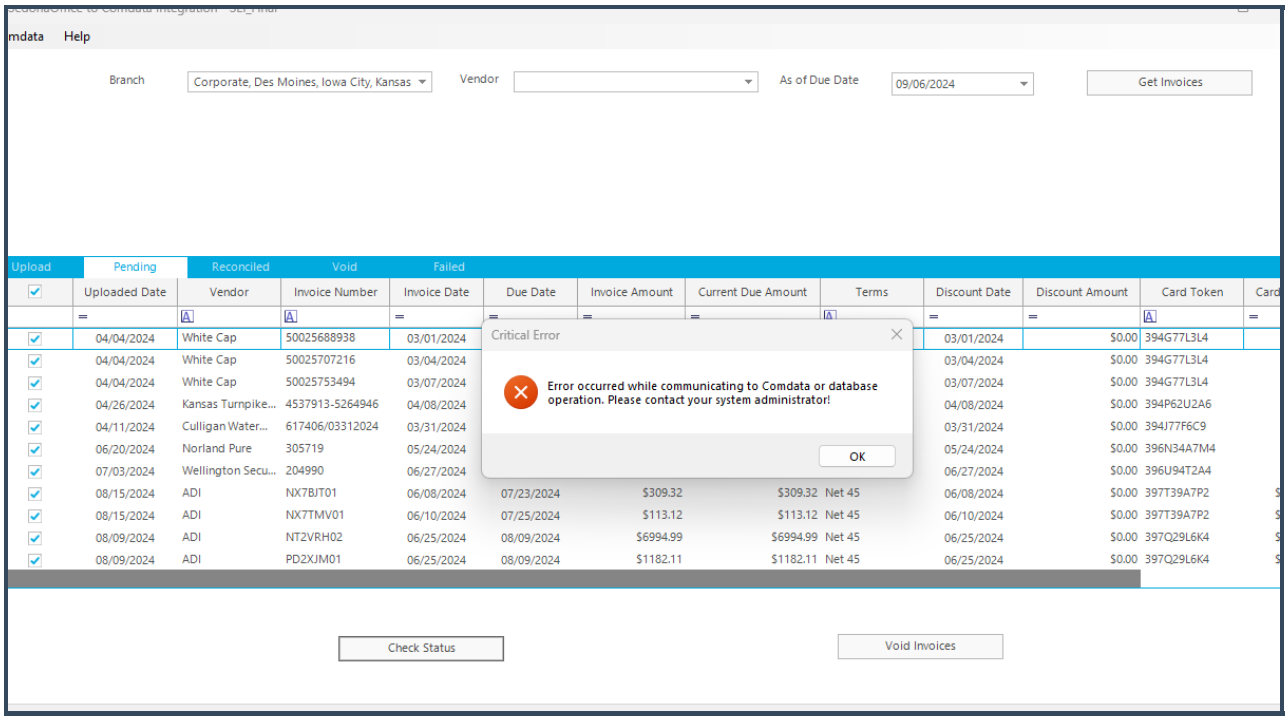
Verify ComData Settings

Last Modified on 09/26/2025 2:59 pm EDT

When ComData gives this message, it is always an issue with credentials. Follow this existing Knowledge Base article to navigate the settings: https://sedonaoffice.knowledgeowl.com/help/comdata-setup.



However, the below screen does not have a Test Connection button. Once you believe the settings are accurate, simply run the integration to see if the credentials issue has been resolved.

