# How to Hide the Charge Messages on Service Tickets

Last Modified on 09/23/2024 5:56 pm EDT

When a Service Ticket is printed there is a Charge Message on the top right side.

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This information is pulled from the Service Level for that Service Ticket.

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**Service Ticket Print Preview**

Open the Service Ticket and select the Wrench Icon on the top left Corner of the ticket.

Select Print.

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When the Service Ticket Preferences opens, select the "Hide Charges Message" and click "OK."

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When the Service Ticket prints the Charge Message is no longer printed on the ticket.

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