

The Wrong Part Imported from WeSuite

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When the part on the quote in WeSuite does not match the part that was imported into the job in SedonaOffice, this is due to the original part having been typed over in WeSuite.

The steps that lead to this scenario are -

1. Part A is added to the quote in WeSuite.
2. User realizes A is the wrong part, and they type overtop of it with the name of Part B. Despite the fact that the name of Part B now shows, the computer still reads this as Part A, just with a different description.
3. The part is imported into SedonaOffice as Part A.
4. Navigate to the event log on the job (under tools) and you can see in the log, where it indicates Part A was imported.

To correct this, the user simply needs to remove Part A from the job, and add Part B.

To prevent this in the future, in step 2 when the user typed over the part, they should instead remove the part, save, and then add the correct part.
