

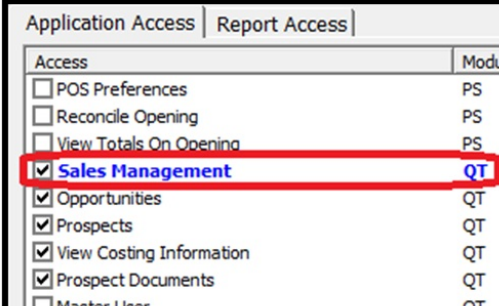
How to Provide User Access to the Quotes Tab in Jobs

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If you have a user that cannot access Quotes in Jobs, follow the process below. Usually there is a Quote option in the Job, located under Tools.

Resolution:

This is due to permissions in the User's User Group. Check the User Group that the user is assigned to and scroll down to the Sales Management permissions



Access	Modu
<input type="checkbox"/> POS Preferences	PS
<input type="checkbox"/> Reconcile Opening	PS
<input type="checkbox"/> View Totals On Opening	PS
<input checked="" type="checkbox"/> Sales Management	QT
<input checked="" type="checkbox"/> Opportunities	QT
<input checked="" type="checkbox"/> Prospects	QT
<input checked="" type="checkbox"/> View Costing Information	QT
<input checked="" type="checkbox"/> Prospect Documents	QT
<input type="checkbox"/> Master User	QT

If the User Group that the user is assigned to does not have permission marked in Sales Management (QT) then they will not be able to access the Quotes tab in Jobs. Either add the access to their user group or move the user to a User Group that does have the proper access.

If the user is assigned to a User Group with the permissions, then go back to the user, remove the access to any groups they may be a part of, save the change, then add them back. Sometimes SedonaOffice doesn't recognize changes made to the Users but usually toggling the permissions in this way will resolve it.
