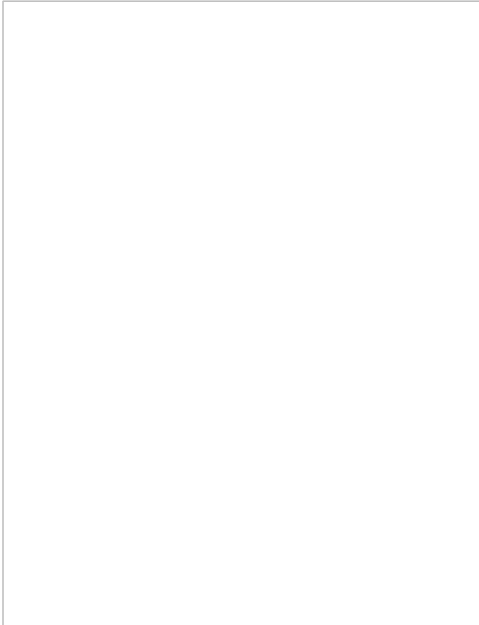


Logging into the Customer Portal / Resetting Your Password

Last Modified on 01/30/2025 11:59 am EST

Log in

1. Visit <https://support.boldgroup.com>
2. Enter your Username and Password



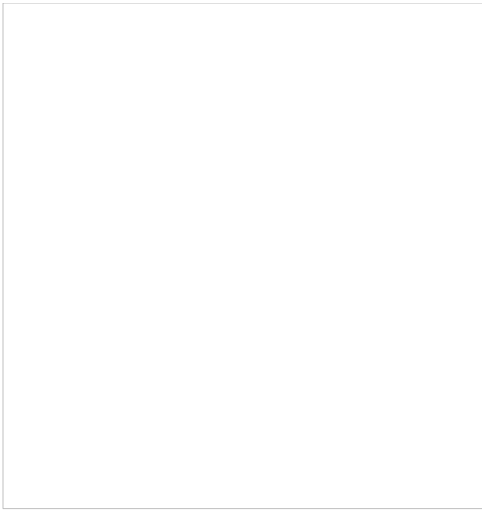
Home Page

The Home Page allows you to:

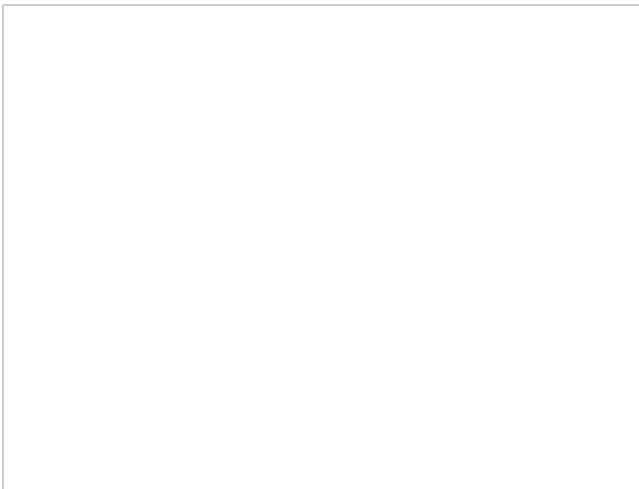
- Submit a case
 - View your cases and status via “MY CASES” tab
 - View Bold Group Support Hours of Operations
 - View Help Center
 - View your product's Knowledge Base
 - Link to BoldU
 - View Release Notes
 - Link to the main Bold Group site
-

Forgot your password?

1. Click Forgot your password?
2. Enter your username; click Reset Password



3. Check your email



4. Change your password

