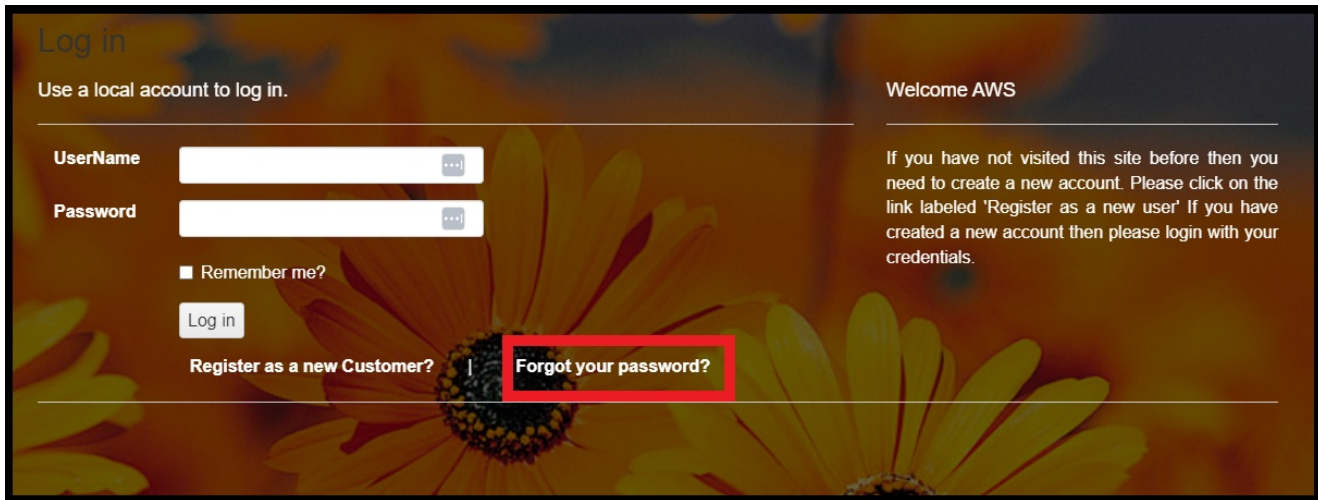


Resetting Your Password (for users of SedonaWeb 2.0)

Last Modified on 03/17/2025 11:34 am EDT

For Users who have previously logged into the New Portal (SedonaWeb 2.0)

1. Click the **Forgot your password?**



The screenshot shows the AWS login interface. On the left, there is a 'Log in' section with the text 'Use a local account to log in.' Below this are input fields for 'UserName' and 'Password', a 'Remember me?' checkbox, and a 'Log in' button. At the bottom of this section are two links: 'Register as a new Customer?' and 'Forgot your password?'. The 'Forgot your password?' link is highlighted with a red rectangular box. On the right side of the page, there is a 'Welcome AWS' section with a paragraph of text: 'If you have not visited this site before then you need to create a new account. Please click on the link labeled 'Register as a new user' If you have created a new account then please login with your credentials.'

2. Enter your **email address**. Click **Submit**.



3. A **password reset email** will be sent to the provided email address.
 - *Note:* This option only works if you have successfully logged into the new portal at least once before.
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