SedonaWeb 2.0 First time log in for SedonaWeb Legacy customers

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**Ensure that your company admin has updated the SMTP/Email preferences for the endpoint. These settings must be correct in order to receive the forgot your password emails from Sedona Web 2.0. If you need assistance, please notify your company's IT department regarding your email settings.
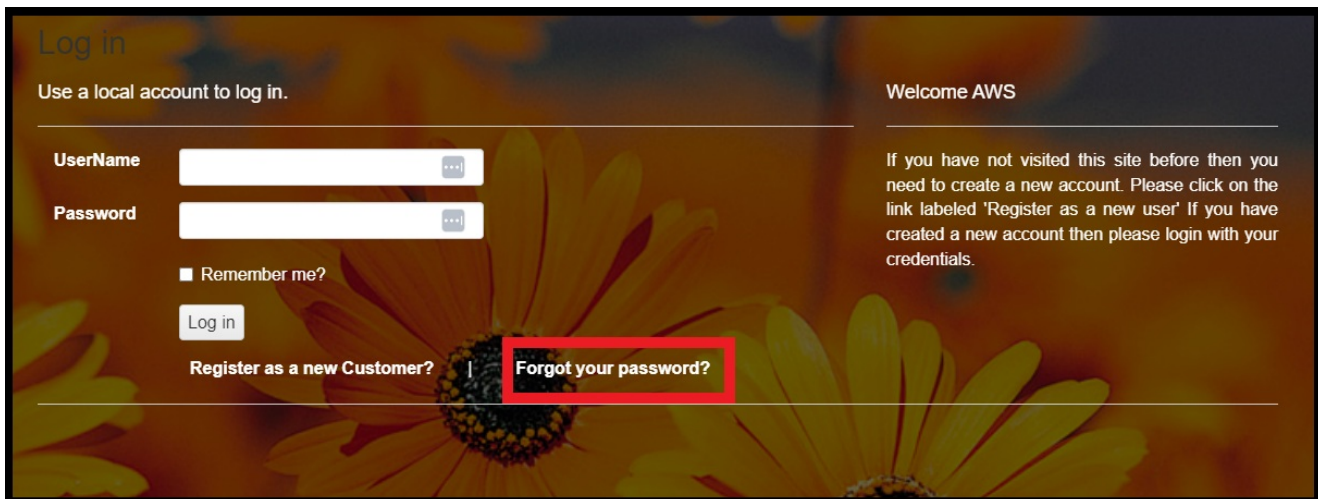
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How to Log into SedonaWeb 2.0 for the first time:

If you already have a SedonaWeb Legacy account, you must follow the steps below to log into the new portal using your old account.

Step 1:

Use the 'Forgot your password?' link rather than the 'Register as a new Customer?' link.

 Step 2:

Us the link in the red box below named "to attempt resetting your password using your original user name." This should allow you to get a login for SedonaWeb 2.0 without generating a new email contact.

Step 3:

On the next page, fill out the information and select 'Submit.' You should receive an email to the email address you have on file and completing that email should update your account to allow you to log into the new portal.

NOTE: You will need your original SedonaWeb 1.0 UserName and Account Number to update your account to a SedonaWeb 2.0 account.
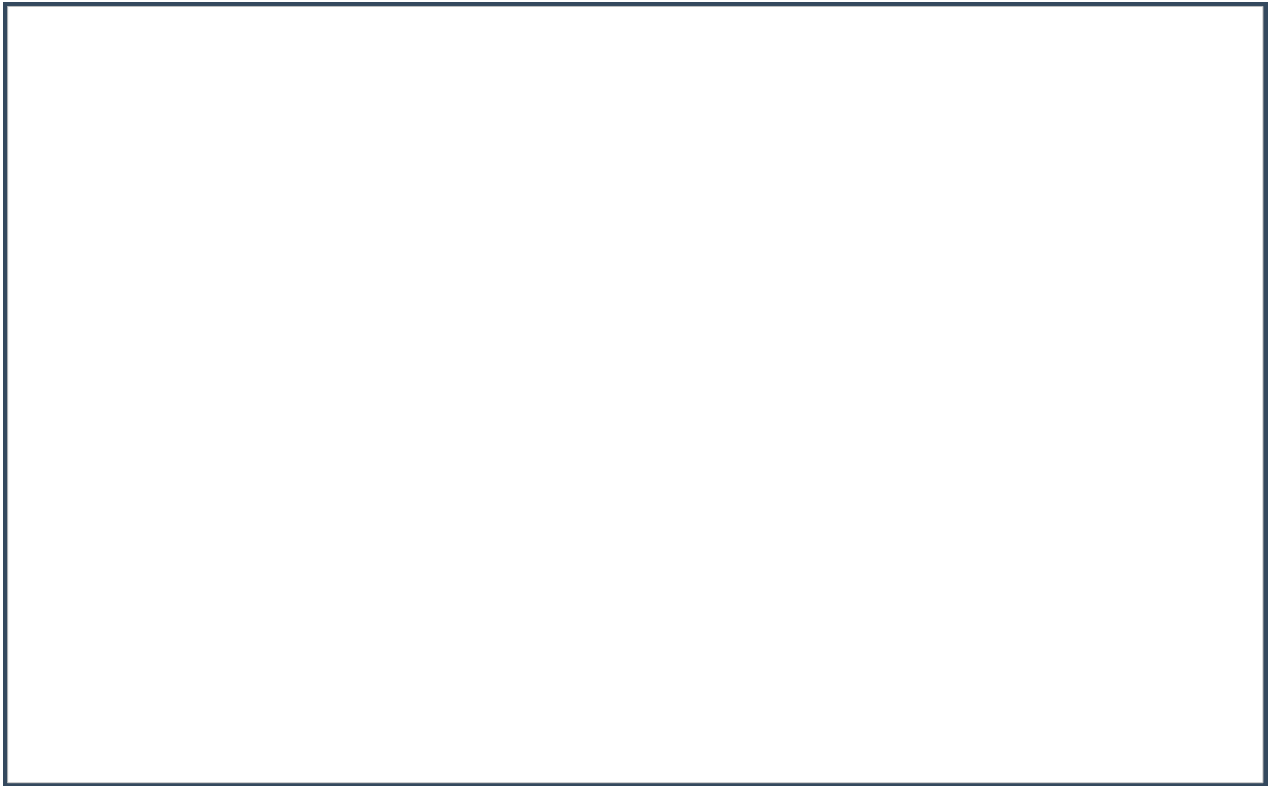

No SedonaWeb 1.0 UserName? Register as a New User

Click **Register as a new Customer?**

Complete all required fields (marked with an asterisk) and click the **Register** button at the top right of the form.

A confirmation email will be sent. Click the confirmation link to complete the registration process.