

SedonaWeb 2.0 First time log in for SedonaWeb Legacy customers

Last Modified on 03/25/2025 12:32 pm EDT

**Ensure that your company admin has updated the SMTP/Email preferences for the endpoint. These settings must be correct in order to receive the forgot your password emails from Sedona Web 2.0. If you need assistance, please notify your company's IT department regarding your email settings.

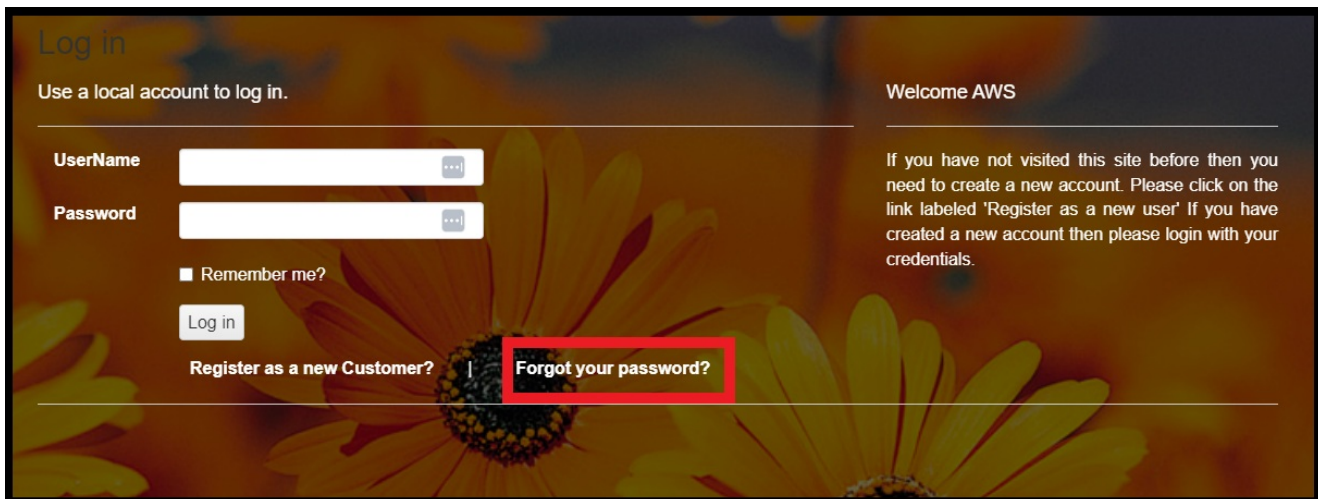
□

How to Log into SedonaWeb 2.0 for the first time:

If you already have a SedonaWeb Legacy account, you must follow the steps below to log into the new portal using your old account.

Step 1:

Use the 'Forgot your password?' link rather than the 'Register as a new Customer?' link.



Log in

Use a local account to log in.

Welcome AWS

If you have not visited this site before then you need to create a new account. Please click on the link labeled 'Register as a new user' If you have created a new account then please login with your credentials.

UserName

Password

Remember me?

Log in

Register as a new Customer? | **Forgot your password?**

Step 2:

Use the link in the red box below named "to attempt resetting your password using your original user name." This should allow you to get a login for SedonaWeb 2.0 without generating a new email contact.

Forgot your password?

Enter your email. Submit

Email

If your email address is not found, click on the following link: [to attempt resetting your password using your original user name.](#)

Step 3:

On the next page, fill out the information and select 'Submit.' You should receive an email to the email address you have on file and completing that email should update your account to allow you to log into the new portal.

NOTE: You will need your original SedonaWeb 1.0 UserName and Account Number to update your account to a SedonaWeb 2.0 account.

Forgot your password?

Enter your User Name and Customer Number to reset your password. Submit

A password reset link will be sent to the email address you specify.

User Name *

Customer Number *

Email *

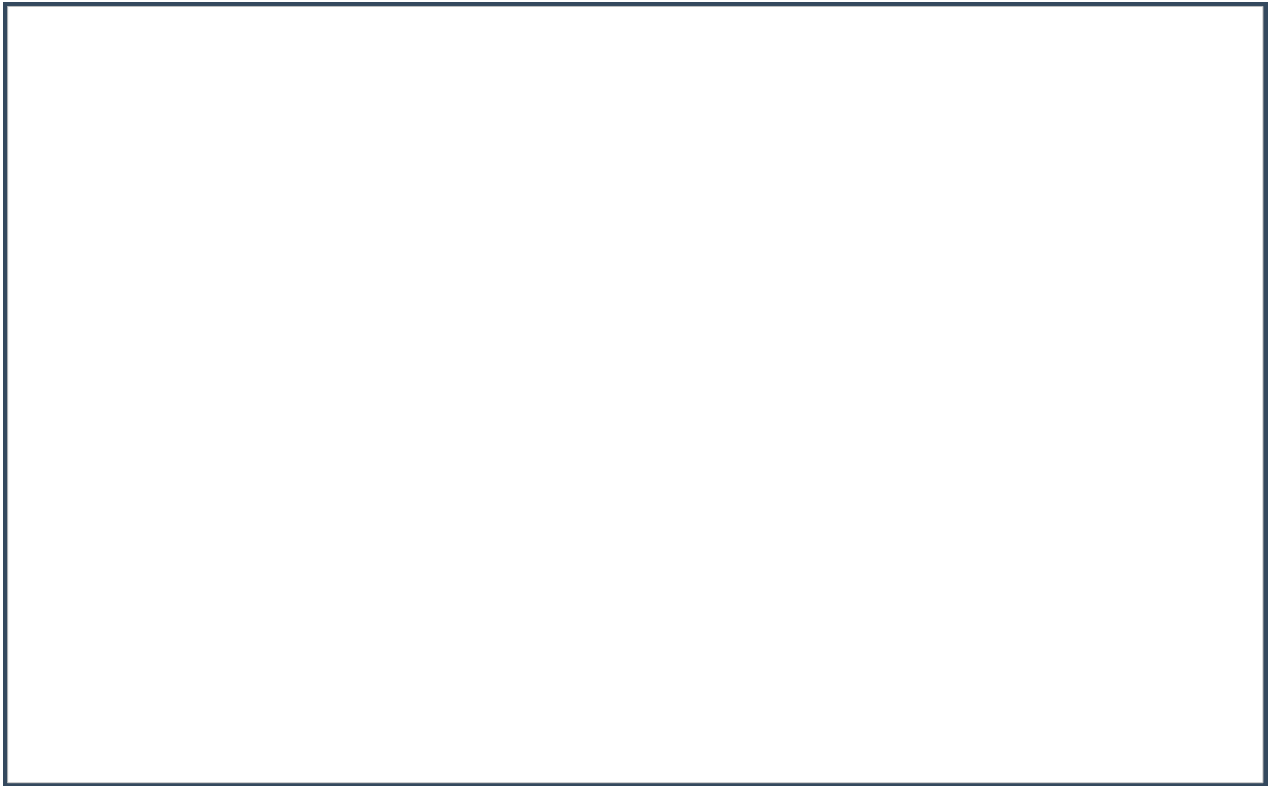
Confirm Email *

No SedonaWeb 1.0 UserName? Register as a New User

Click **Register as a new Customer?**



Complete all required fields (marked with an asterisk) and click the **Register** button at the top right of the form.



A confirmation email will be sent. Click the confirmation link to complete the registration process.
