# Can't see invoices in SedonaWeb 2.0?

Last Modified on 12/17/2025 2:56 pm EST

If you have a SedonaWeb user who can't see invoices/payment methods in SedonaWeb 2.0:

This is most likely because their contact does not have the proper permissions. Go into SedonaOffice -> search for the specific customer and/or sub account the customer cannot see bills for -> double click on the specific contact -> navigate to the Bills and Sites tab -> check the box for any bill to addresses this customer should be able to see invoices and payment information for.
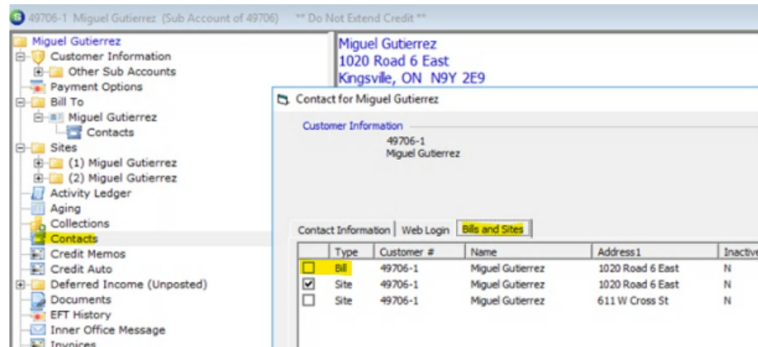
If you want future customers to have invoice and payment permissions by default, then you will want to adjust the setting in your API host login preferences, screenshot below:

Name		Description		Value
About Page		About page		true
About Page Content				To view th
Ach Transaction's Customer Number		Ach Transaction's Customer Number		000000
Allow Unresolved Service Tickets		Allow Unresolved Service Tickets		1
AP Account Code		AP Account Code		210100
Append Resolution Notes		Append Resolution Notes		1
AR Account Code		AR Account Code		110110
Avoid Resolution Notes		Avoid Resolution Notes		0
Base URL		Location of SedonaWeb application		abc
Bill Contact for New Accounts		Sets up the new account as a bill contact		true
Branch Code		default on APCheck and APBill; branchCode cannot be N/A		N/A
Build Equipment Record		Build Equipment Record		0