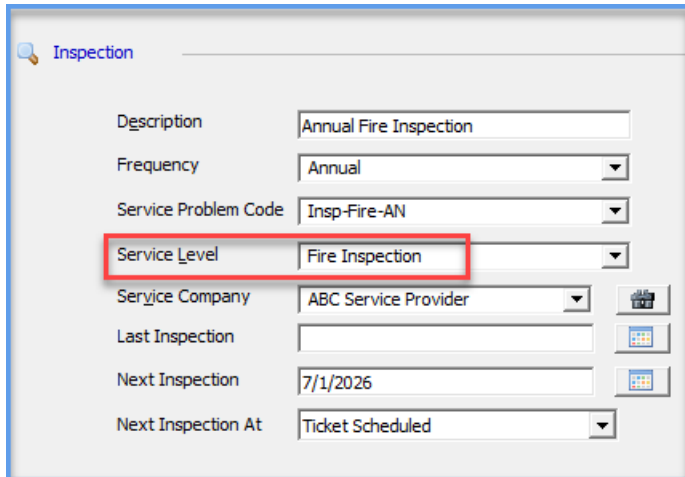


# Service Levels on Inspection Records

Last Modified on 06/29/2026 3:25 pm EDT

When creating an Inspection Record, select the Service Level that should be assigned to the Inspection Ticket.

The Service Level is used to determine if Time and Materials will be billed on the Inspection Ticket.



The screenshot shows a form titled "Inspection" with the following fields:

Description	Annual Fire Inspection
Frequency	Annual
Service Problem Code	Insp-Fire-AN
Service Level	Fire Inspection
Service Company	ABC Service Provider
Last Inspection	
Next Inspection	7/1/2026
Next Inspection At	Ticket Scheduled

The "Service Level" field is highlighted with a red box.

The Service Level selected will automatically populate on the Inspection Ticket when it is generated.

The Service Level selected on the Inspection Record may be different from the Service Level assigned to the System itself.

If the Service Level is changed within the Inspection Ticket itself, this will have no effect on whether the ticket appears in the Inspection Queue. The only factor that determines whether a ticket is listed in the Inspection Queue is that it was generated from an Inspection Record.

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