

When “Next Inspection At” is set as “Ticket Scheduled” on an Inspection Record

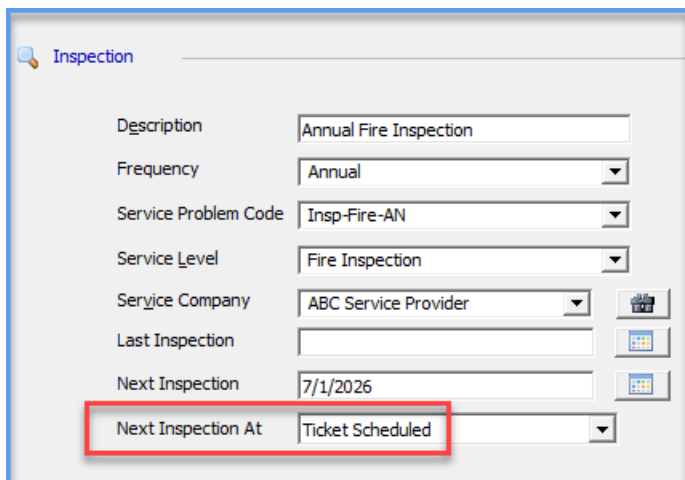
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NEXT INSPECTION AT - This setting controls when the Next Inspection date is updated. However, it does not determine what the new inspection date will be; it only controls when the update occurs.

The four options are:

- Ticket Created – this is the default. When the current Inspection is created.
- **Ticket Scheduled – When an Appt is added to the current open Inspection Ticket**
- Ticket Resolved – When the current Inspection is Resolved.
- Ticket Closed – When the current Inspection is closed.

If **NEXT INSPECTION AT** is set to "Ticket Scheduled" as soon as the first Appointment is created on the Inspection Ticket, the Next Inspection Date will advance.



The screenshot shows a software interface for an 'Inspection' record. The form contains several fields: Description (Annual Fire Inspection), Frequency (Annual), Service Problem Code (Insp-Fire-AN), Service Level (Fire Inspection), Service Company (ABC Service Provider), Last Inspection, Next Inspection (7/1/2026), and Next Inspection At (Ticket Scheduled). The 'Next Inspection At' dropdown menu is highlighted with a red box.

If that initial Appointment is deleted or changed, the Next Inspection Date will remain the same date as when the Appointment was first scheduled.
