Sedona-X Mobile Release Notes

April 2023

Contents

Enhancements/Features

(SedonaOffice) SedonaX Mobile Service Ticket Parts Search Updates

When searching for parts in a service ticket, we have improved the search:

1. The search begins returning results after typing three characters in the search bar.
2. There is a button for users to press to start the search regardless of the number of characters typed into the search bar.

Application Corrections

SedonaOffice/Sedona-X Mobile

Resolved Issues
(SedonaOffice) Timeout error in the Calendar function of SX
Resolved this by adding new dispatch summary endpoint. Loading times will be faster for CalendarView, home page dispatches, job list appointment list view, and service list appointment list view. This requires the update to SedonaWeb2.0/SedonaWebAPI 2.0 update 1.43.1.
(SedonaOffice) Tech sent to wrong location
On the job detail and service detail pages, the full address for the customer and site will now display. When opening maps, the full address will be passed.

(SedonaOffice) Special Upgrade / Install Instructions

Operating System - iOS devices should be on iOS version 12 and Android devices should be utilizing Android 10 or newer for full compatibility, though earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X app.

SedonaOffice - SedonaOffice will need to be upgraded to 6.2.0.11 to support Sedona-X Mobile.

SedonaWeb 2.0/SedonaAPI 2.0 - If your company uses SedonaWeb 2.0/SedonaAPI 2.0, IT will need to update your SedonaWeb 2.0/SedonaAPI 2.0 to the viable version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile App.

If you have SedonaWeb 2.0/SedonaAPI 2.0 and are looking for further information on configuration for Sedona-X Mobile, please contact SedonaOffice_support@boldgroup.com.

Performing Update - Once you have reviewed all of the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

Migrating From FSU - If you are migrating from the FSU, please contact SedonaOffice_support@boldgroup.com for information on how to make the migration process smooth.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice Version 6.2.0.10
- SedonaCloud Version 1.43.1
- Server is on Microsoft .Net 4.6.1