



Sedona-X Mobile Release Notes

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Version 2.1.5

Contents

Enhancements/Features2

 Authentication | Replace Secure Storage Values for User Settings2

 Managely/Sedona-X Mobile: Added System Notes Access/Security Level [103878]2

Application Corrections3

 AlarmBiller/Sedona-X Mobile3

 Android | Very difficult to select edit on work order note.....3

 SedonaOffice/Sedona-X Mobile3

 New Sedona-X Update - Bluetooth prompt at every login [141771]3

 Parts are displaying sales prices and not service price in part search [143545]3

 Capital letter does not start the note - in Android only [145850]3

 Managely/Sedona-X Mobile3

 Users cannot update appointment times within the work order [00148480]3

Special Upgrade/Install Instructions3

(SedonaOffice) Supported Environments.....4

 Minimum System Requirements.....4

Enhancements/Features

Authentication | Replace Secure Storage Values for User Settings

When users uninstall the app, user settings for the app are removed:

- Calendar view
- Portal login
- Login username and password
- Dealer logo and portal icon
- Remember me
- Stay signed In
- Biometrics enabled
- Use device theme
- Forte URL
- App theme
- Upcoming appointment range
- Sedona Office / Alarm Biller / Managely Token
- Magtek device list

When the app is reinstalled, users will need to set these up again.

Managely/Sedona-X Mobile: Added System Notes Access/Security Level [103878]

For Managely/Sedona-X Mobile users, we added the access level for notes. For the Managely Essentials license level, users will not see a field for access level. For the Managely Pro license level, users will see a field for access level for notes. The values an app user will see and can select depend on their access level in Managely: Admin, Internal, or Customer.

Admin: Users can set notes to this level and see other notes set at this level, internal level, and customer level.

Internal: Users can see and set internal level and customer level notes (but not admin level notes).

Customer: Users can set and see only customer level notes.

Application Corrections

AlarmBiller/Sedona-X Mobile

Android | Very difficult to select edit on work order note

For work item notes, we made the edit button bigger.

SedonaOffice/Sedona-X Mobile

New Sedona-X Update - Bluetooth prompt at every login [141771]

When the Bluetooth helper was checking for Bluetooth enabled, it triggered the native iOS Bluetooth alert. We resolved this issue to check the Bluetooth setting another way and cleaned up the Bluetooth enabled message in the settings page.

Parts are displaying sales prices and not service price in part search [143545]

On any service ticket, when a technician searched for a part, it was showing the sales price, not the service price. We corrected this to show the service price.

Capital letter does not start the note - in Android only [145850]

When users entered a note on a job, the first word of the sentence or first word of a new line was not automatically capitalized. We fixed this so that the first word of a sentence or a new line is capitalized.

Managely/Sedona-X Mobile

Users cannot update appointment times within the work order [00148480]

We fixed an issue that prevented users from updating appointment times in the app.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19 Rev 4
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed