



Sedona-X Mobile Release Notes

January 2026

Version 2.2.1

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Enhancements/Features

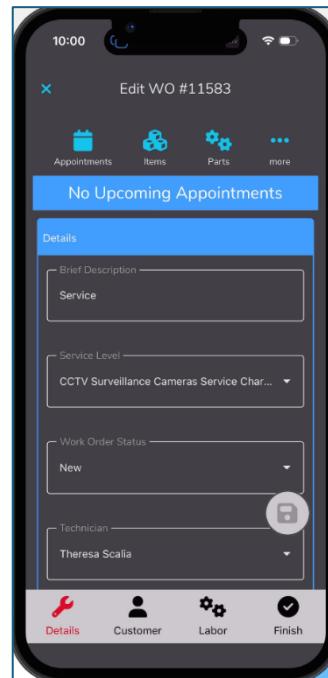
Work Order Save Button

We changed the Save button on work orders so that it is more obvious when there are unsaved changes. This is on the bottom right corner of the work orders edit page.

The button is green when users edit a work order and can save changes:



The button is grey when there are no changes to save:



In addition to the save button, we removed these menus from the save area when editing a work order:

- Notes
- Custom Fields
- Site Notes
- System Notes
- Documents
- Tasks

These are still available on the work order detail page.

App Returns Home After Inactivity

If users put the app in the background and if they resume within 30 minutes, they can continue working where they left the app. If more than 30 minutes elapse when they resume working in the app, the app returns to the home screen. This discards any unsaved data.

Home Screen Work Order/Service Ticket Navigation

On the app home screen, when users tap an appointment, it takes them to the work order detail page instead of the work order edit. For SedonaOffice, if there is a service ticket or job appointment, tapping the appointment takes users to the service ticket detail page.

Application Corrections

SedonaOffice/Sedona-X Mobile

Override labor does not update on service report or SedonaOffice [00099865, 00150034]

If Override Labor was selected and the Qty and Price was entered and saved, the Labor did not update in the app or when the Service Report was generated. This happened with all role groups.

The CurrentService.ManualLabor was not being set to true even when toggled on. We fixed this. We also created an alert that notifies users that propagating billing total may take a few minutes.

Managely/Sedona-X Mobile

Tasks on completed work orders [00125606]

Technicians could complete work orders that had open tasks.

We resolved this by preventing users from completing work orders that have open tasks. There is now a message letting users know.

Ensure that the app takes inventory from the appropriate tech's warehouse [00137132]

We fixed this issue so that parts are shown by warehouse ID based on the technician's default. We also fixed pagination issues and fixed the sorting to match the sorting shown in Managely.

Sedona-X 2.0.1 crashes after upgrade in jobs and appointments [00141715]

users could not do anything in jobs, including looking at appointments. When they tried to look at appointments, the app crashed. A message said something went wrong, operations cannot be performed.

The issue stemmed from the user's license level not Pro or above and not being authorized to check contracts. We fixed this issue.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.21 Rev 3
- SedonaWeb/SedonaAPI 2.0 version 1.52.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed