



Sedona-X Mobile Release Notes

March 2026

Version 2.3.0

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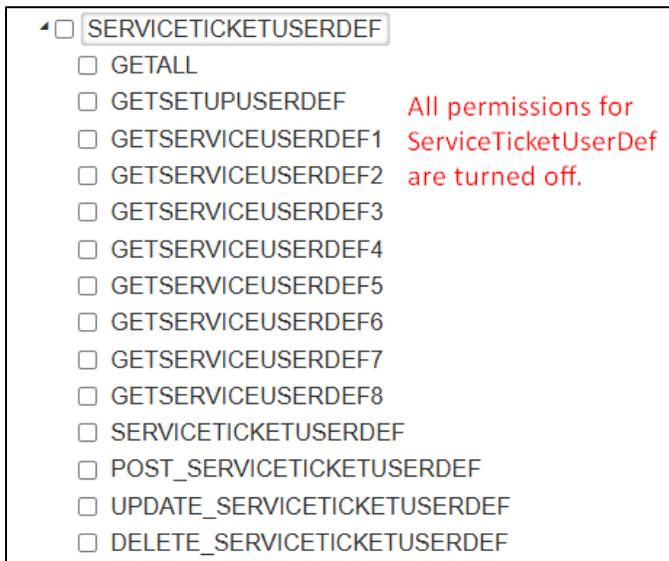
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Enhancements/Features

FSU | Service Ticket | Added Permission Check for Custom Fields

Field Service Users (FSU) can view and edit custom fields on service tickets if they have the GET:ServiceTicketUserdef/GetAll permission. If they do not have this permission, they will not see custom fields.

User permissions are set through SedonaWeb 2.0:



- SERVICE TICKET USER DEF
 - GETALL
 - GETSETUPUSERDEF
 - GETSERVICEUSERDEF1
 - GETSERVICEUSERDEF2
 - GETSERVICEUSERDEF3
 - GETSERVICEUSERDEF4
 - GETSERVICEUSERDEF5
 - GETSERVICEUSERDEF6
 - GETSERVICEUSERDEF7
 - GETSERVICEUSERDEF8
 - SERVICE TICKET USER DEF
 - POST_SERVICE TICKET USER DEF
 - UPDATE_SERVICE TICKET USER DEF
 - DELETE_SERVICE TICKET USER DEF

All permissions for ServiceTicketUserDef are turned off.

FSU | Service Ticket or Jobs | Appointments | Schedule Time Permission

FSU were able to edit information that they should not have access to change. This included service tickets, jobs, appointments, and schedule times. We changed this so that they cannot edit information on these (unless the Reschedule Appts permission is selected), but they can still view this information.

User permissions are set through SedonaWeb 2.0:



Access Level

Reschedule Appts Turned off

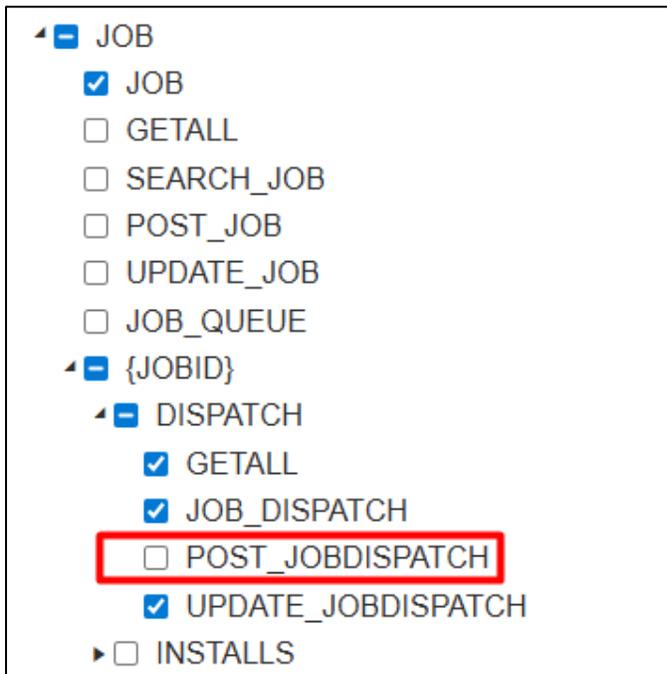
Sub Charges

Access CC/Bank

FSU | Jobs | Appointments | Create Job Appointments Permission

FSU should not be able to add appointments to a job. To prevent this, we removed an unnecessary permission. Doing this removed the Plus button for adding job appointments. This is controlled by the POST_JOBDISPATCH permission.

User permissions are set through SedonaWeb 2.0:



FSU | Service Ticket | Service Reports | Added Permission Check for Service Reports

By default, FSU cannot view service reports on service tickets. Viewing service reports is controlled by the SERVICEREPORT permission. Give this permission to allow FSU to view service reports.

User permissions are set through SedonaWeb 2.0:



Application Corrections

Parts list issue [00155974, 00155710]

We fixed an issue that prevented technicians from scrolling through the material list in jobs.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.21 Rev 3
- SedonaWeb/SedonaAPI 2.0 version 1.52.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed