



Sedona-X Mobile Release Notes

August 2026

Version 2.6.0

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Enhancements/Features

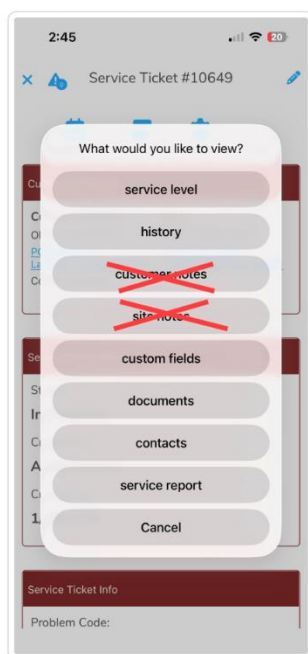
SedonaOffice: Added MagTek® Swiper in Service Ticket Resolution

Users can add a credit card via the MagTek® credit card swiper during service ticket resolution in the Appointment Detail page and the Service Ticket Detail resolution. When a MagTek swiper is connected to a device, users will see a Use Credit Card Swiper button on both pages. (**Note:** This feature is for app use with Forte and SedonaOffice.)

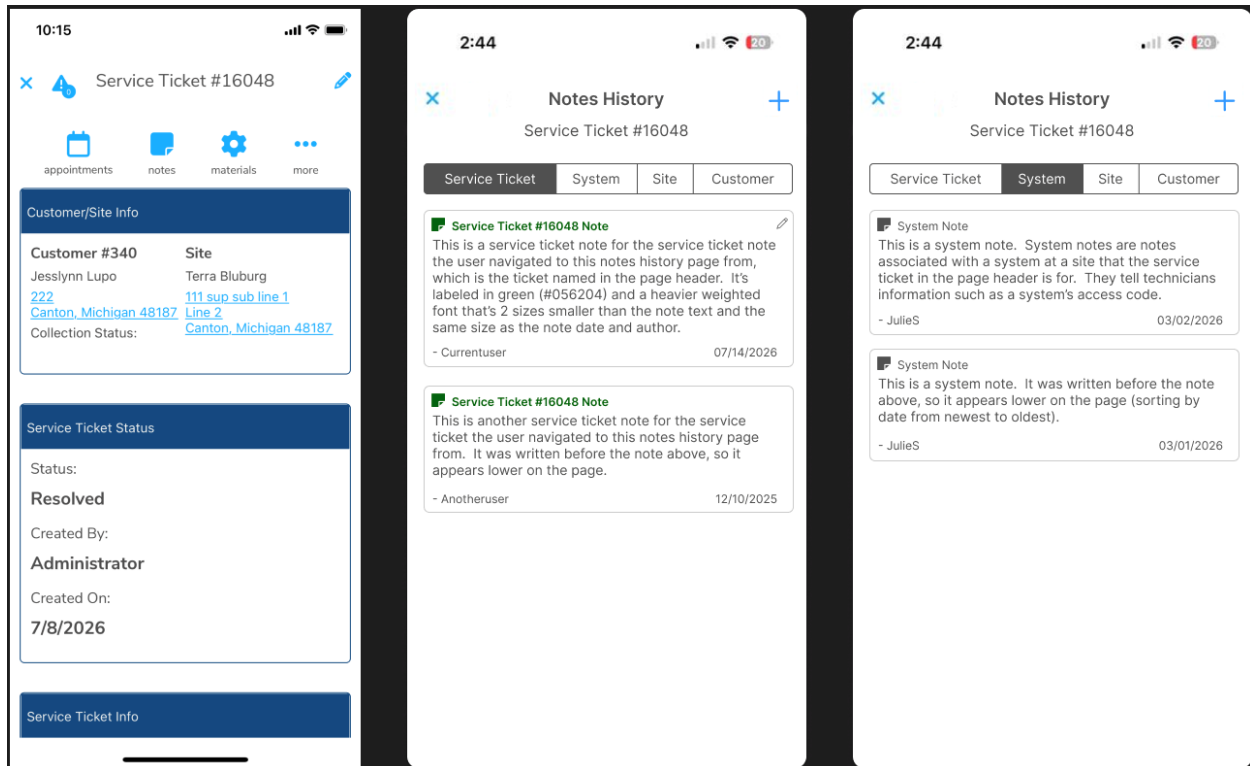
SedonaOffice: Filter Service Ticket Notes by Type

We changed access to notes on service tickets. The Notes page shows notes associated with the service ticket a user is viewing. On a service ticket, when a user presses the Notes button, a new page opens showing Notes History. This has buttons to filter any notes by type: Service Ticket, System, Site, or Customer. (**Note:** If users do not have permission for notes (CustomerNotesGetAll), they will not see the System, Site, or Customer buttons.) Notes are listed by date with the most recent at the top. Each note shows the note text, note type, date, and author. Users can add new notes to the service ticket and edit notes they created. If there are no notes, there is a message telling users no notes were found.

On a service ticket, when users press the more button in the navigation menu, they will no longer see customer notes or site notes in the popup window:



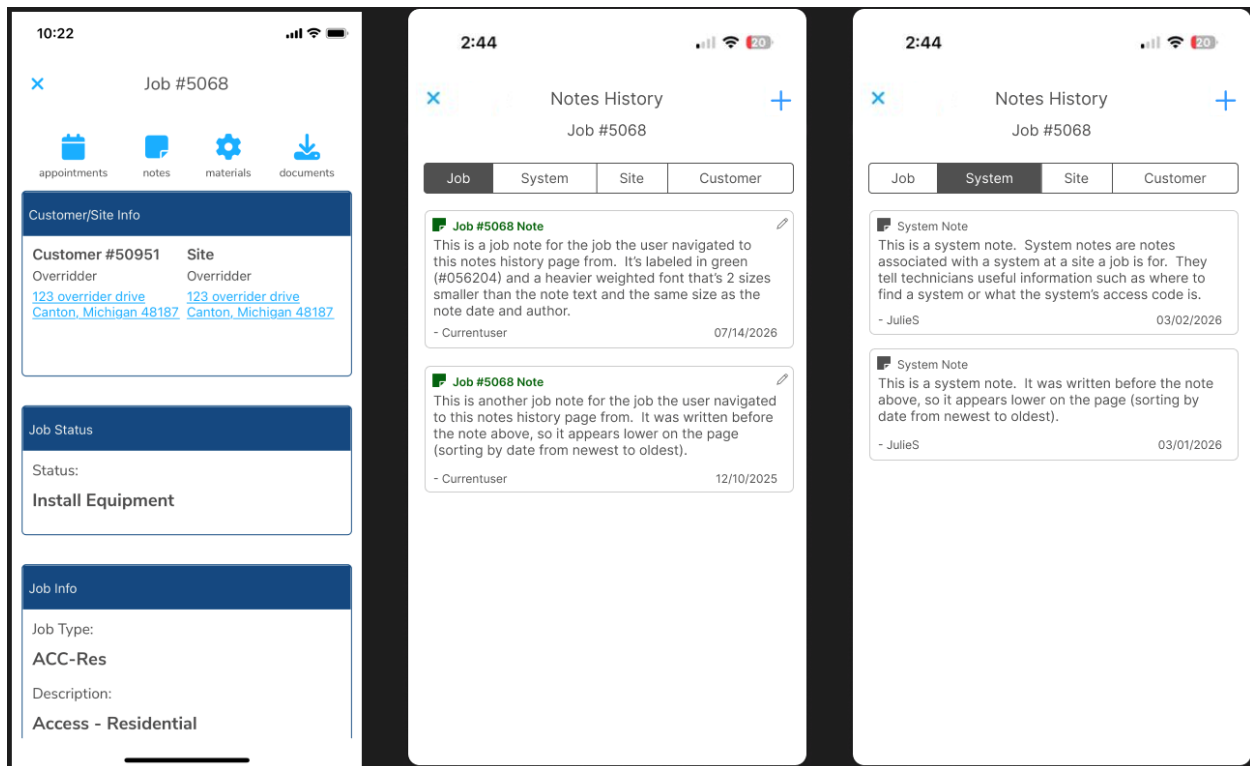
Example Service Ticket Notes History page:



SedonaOffice: Filter Job Notes by Type

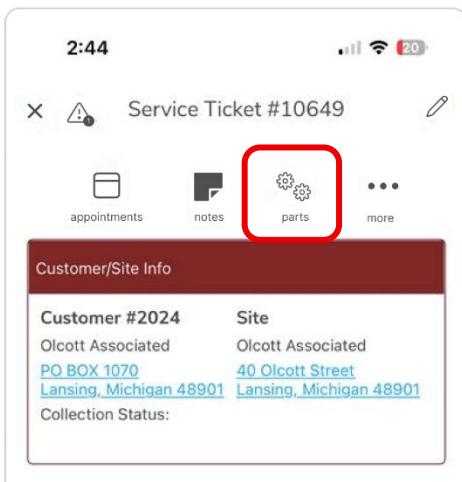
We improved the notes for jobs so users can easily filter and find the notes they need. On a job, when a user presses the Notes button, a new page opens showing Notes History. This has buttons to filter any notes by type: Job, System, Site, and Customer. Notes are listed by date with the most recent at the top. Each note shows the note type (job number, system, site, or customer); an icon indicating if it is a standard or critical note; note text; author; and date. (Note: Users can see only those notes they have set permissions to view.) Users can add new notes to the jobs and edit notes they created. If there are no notes, there is a message telling users no notes were found.

Example Job Notes History page:



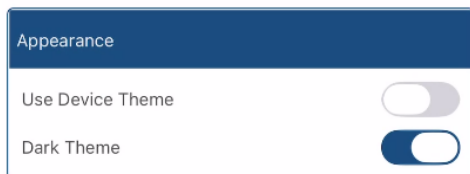
SedonaOffice: Changed Materials Label and Icon on Service Ticket Details Menu

On the service ticket details page, we changed the icon used for materials from a single gear to a two gear icon. We also changed the name of the menu item from materials to parts.



Removed Select Themes and Added Default to the Device Theme

We changed the number of themes available under Settings > Appearance. Now there are toggles for Use Device Theme (on or off) and Dark Theme (on or off).



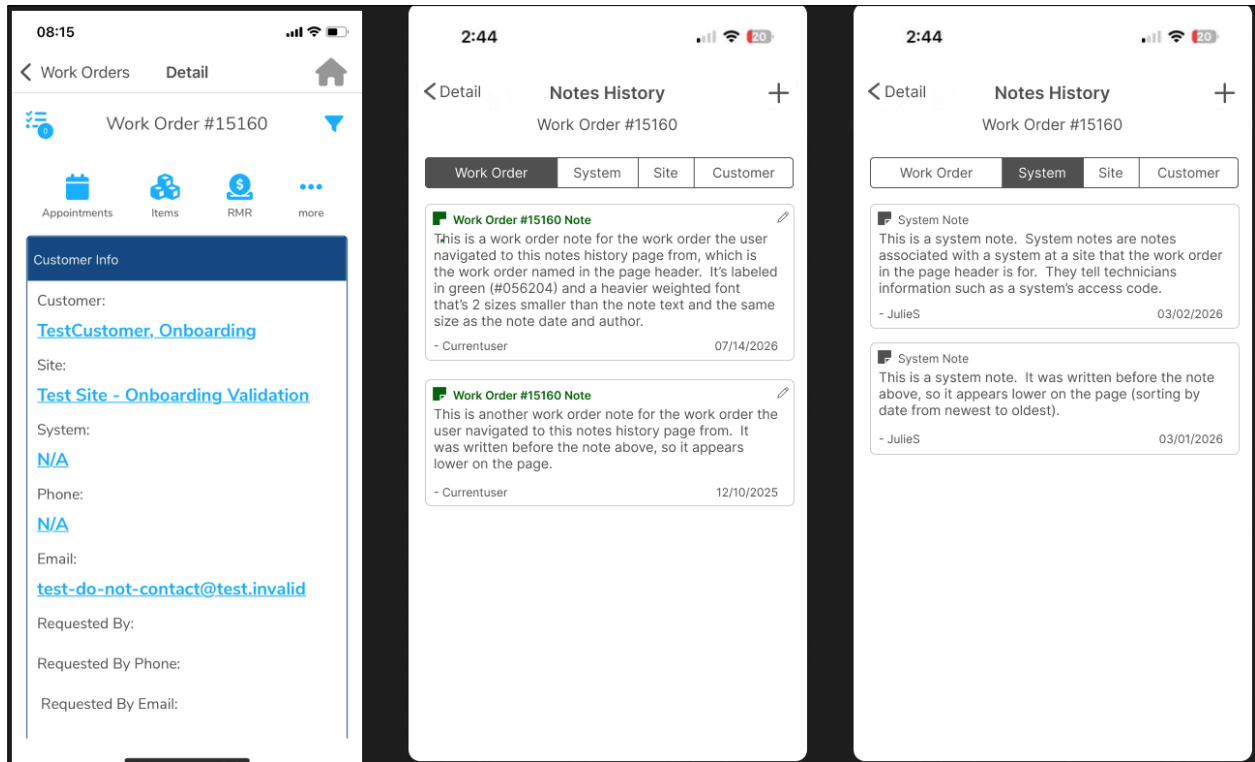
Note: There is a known issue with the theme not setting as expected when upgrading the app if using dark theme. Users should toggle dark theme off and back on.

Managely and AlarmBiller: Filter Work Order Notes by Type

We improved the notes for work orders so users can easily filter and find the notes they need. On a work order, when a user presses the Notes button, a new page opens showing Notes History. This page has buttons to filter any notes by type: Work Order, System, Site, and Customer. Notes are listed by date with the most recent at the top. Each note shows the note type (work order number, system, site, or customer); an icon indicating if it is a standard or critical note; note text; author; and date. (Note: Users can see only those notes they have set permissions to view.) Users can add new notes to the work order and edit notes they created. If there are no notes, there is a message telling users no notes were found.

On a work order, when users press the more button, they will no longer see buttons for Site Notes or System Notes in the popup window.

Example Work Order Notes History page:



Special Upgrade/Install Instructions

Operating System — This version of the Sedona-X mobile app supports the current and two previous versions of iOS and Android. This is available for devices running iOS 17, 18, and 26 and Android 14, 15, and 16. Users can continue using the currently installed version of the app on an older operating system but will not be able to update to the latest app version. If users delete the Sedona-X mobile app from an older non-supported device, they will **not** be able to download the app again.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.23
- SedonaWeb/SedonaAPI 2.0 version 1.54.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed