



Sedona-X Mobile Release Notes

September 2026

Version 2.7.0

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Enhancements/Features

In addition to these enhancements, we corrected two issues that caused many app crashes primarily on iOS devices. After updating and installing this app version (2.7.0), technicians will need to sign into the app again.

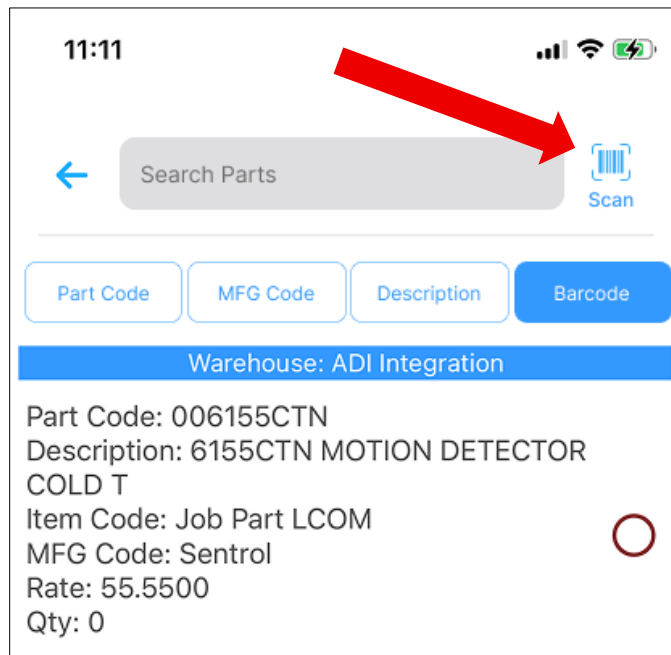
Added Scan Part Barcode to Search Parts Screen (SedonaOffice)

We added a scan button to the parts page. Technicians can use this to scan a barcode from the existing Search Parts screen to locate the correct material without manually searching by part code, manufacturer code, or description. We support these barcode formats:

- EAN-13
- EAN-8
- ITF-14
- UPC-A
- UPC-E

The scan barcode option is available from an icon beside the search bar on search parts screens for service tickets and jobs in SedonaOffice. Pressing the scan icon opens the device camera. Users can cancel barcode scanning and return to the search parts screen. Users can also type a barcode number in the search parts to find parts by barcode number. The mobile app's barcode scanner searches barcodes

in the **UPC** field in SedonaOffice. (Please note this is different from the handheld barcode scanner that works with SedonaOffice, which uses the GTIN field.)



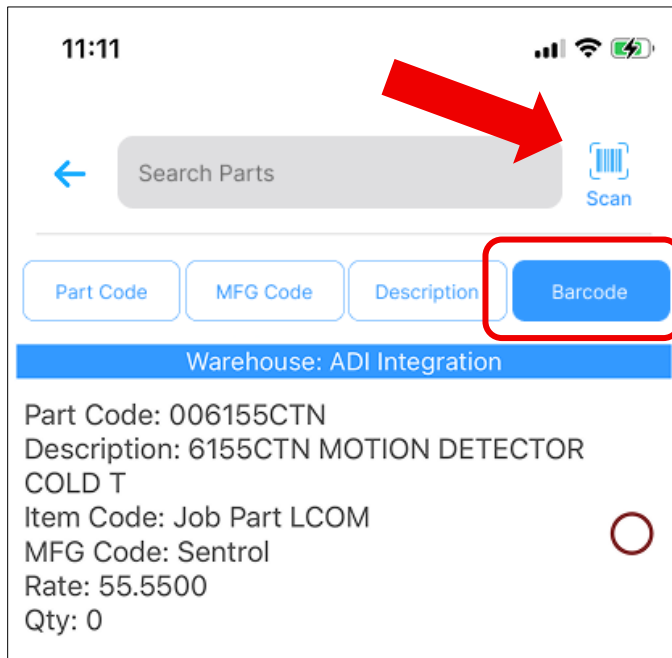
Adding Scanned Parts to Service Ticket and Job Materials (SedonaOffice)

Users can scan a part to add it to a service ticket they are working on to quickly record the part use for jobs and service tickets by pressing the Scan icon next to the search parts field.

When users scan the barcode, the app shows the corresponding part. If the scanned barcode does not have a matching part, there is a message indicating the part was not found. The mobile app's barcode scanner searches barcodes in the **UPC** field in SedonaOffice. (Please note this is different from the handheld barcode scanner that works with SedonaOffice, which uses the GTIN field.)

When users select a part from the search results, and confirm adding it, they enter the quantity used. After entering the quantity, the part is associated with job or service ticket.

Users can press the Barcode button beside the Description button and type a barcode number.



Default Note Visibility Set to Internal/Customer Restricted

When technicians add notes, the note visibility now defaults to Customer Restricted (used in SedonaOffice) or Internal (used in Managely) so that they do not accidentally create a note visible to customers that was meant for company employees. (Previously, the notes would default to being visible to customers.)

Opening Downloaded Documents and Photos in External App

Users can now open downloaded files directly in the appropriate app on their mobile device.

After a document or photo download completes, users are prompted to open the file in an external app. iOS now presents a native Open With sheet (replacing QuickLook) and Android presents an app chooser. The prompt covers all three download screens: Customer Documents, FSU Documents, and Work Order Documents.

Supported file formats are PDF, DOC, DOCX, PNG, and JPG/JPEG.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.23
- SedonaWeb/SedonaAPI 2.0 version 1.54.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed