SedonaWeb/SedonaAPI 2.0 Release Notes

January 2024

Version 1.46.1

Contents

SedonaWeb 2.0 Enhancements/Features

SedonaWeb 2.0 to Update SedonaOffice Event Log

We added event logging to ensure that edits being made in the SedonaWeb 2.0 customer portal are posted to the Sedona Event Logs on that customer. We added logging for these events:

- New user registration
- Enrolling for paperless billing
- Unenrolling from paperless billing
- Delete credit card
- Delete bank account
- Pay invoice(s)
- Create service ticket

Registration Error for Existing SedonaWeb Accounts

If users attempt to register in SedonaWeb 2.0 using the same email address they have been using, they will receive this message:

This email is already registered. If you do not remember your password, navigate to the login screen and follow the 'Forgot Password' link.


Error
- This email is already registered. If you do not remember your password, navigate to the login screen and follow the 'Forgot Password' link.

If users have an email address registered in SedonaWeb 2.0 and click the Forgot Password link, the system sends an email to reset the password:
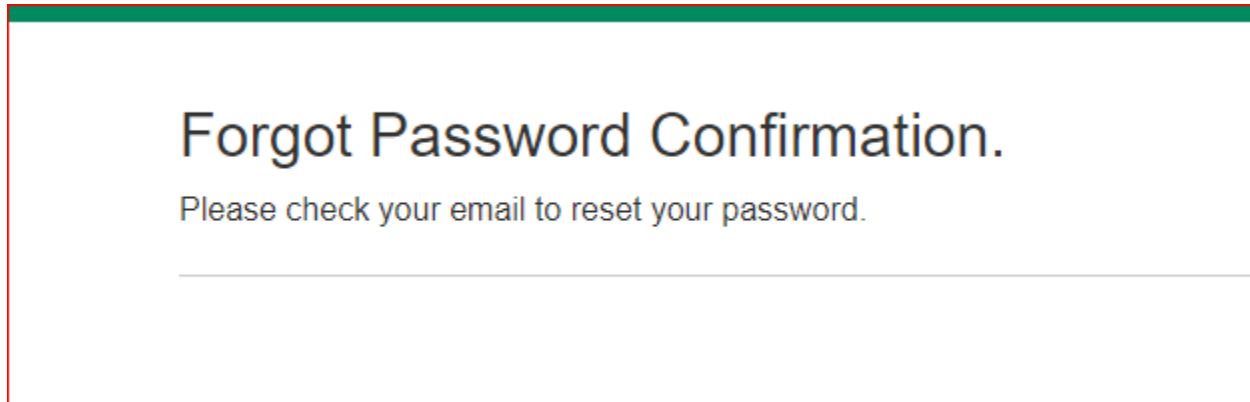
Otherwise, when users navigate to the Forgot Password link and enter their email address, they will receive this message if the email address was not found:

Email address is not registered on this website. Password reset email cannot be sent. Please use the link below.
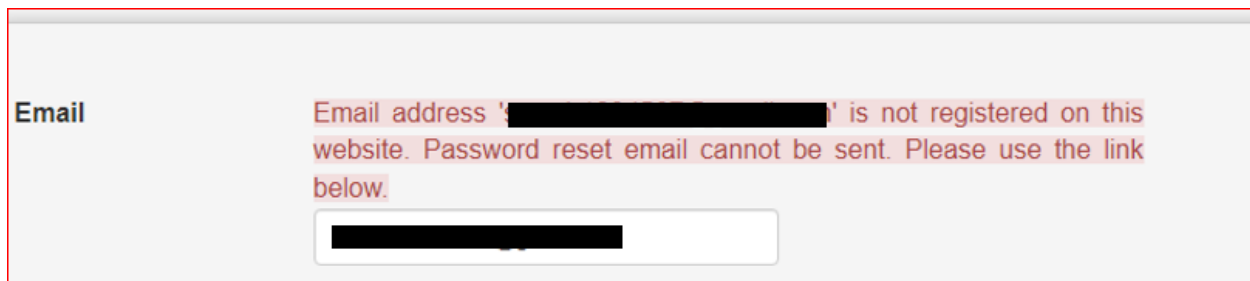
Users click the link and see the Forgot your password? page:

Users enter their username, which is their email address; their customer number; their email address; confirm their email address; and click Submit. They will see this message prompting them to check their email:

SedonaWeb 2.0 Application Corrections

Customer Online Accounts are not registering [00046977]

Customers who had registered their online accounts under Sedona Web 1.0 and attempted to reset their password in Sedona Web 2.0 were getting an error message that said this: "Authentication Information Could Not Be Verified". We changed the message to say "Email address [customer's email address] is not registered on this website. Password reset email cannot be sent. Please use the link below."

Special Upgrade/Installation Instructions

If your company uses SedonaWeb 2.0/SedonaAPI 2.0, IT will update the version at the same time as your SedonaOffice upgrade. This is to ensure compatibility with all modules using SedonaWeb 2.0/SedonaAPI 2.0.

.NET Framework 4.8 automatically uses TLS 1.2. TLS 1.2 must be the only TLS version Enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify they are disabled and TLS 1.2 is enabled.

Supported Environments

- This version of SedonaWeb 2.0/SedonaAPI 2.0 requires SedonaOffice version 6.2.0.16 or above.
- Server (where SedonaWeb 2.0 is installed) has Microsoft .NET 4.8 installed.