BOLD GROUP

SedonaOffice
Release Notice for
Version 6.1.0.26

1st Quarter 2020

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About This Document

This document provides information related new enhancements and software corrections for SedonaOffice version 6.1.0.26.

Special Upgrade / Install Instructions

If upgrading to SedonaOffice 6.0 and higher, the following related updates are also required:

FSU Updates - iOS devices must be on iOS version 11 or newer. Please also check the app store for any updates to your FSU app

SedonaWeb - If your company uses SedonaWeb, IT will update your SedonaWeb version at the same time as your SedonaOffice version. This is to ensure the highest level of PCI compliance throughout all applications

SedonaCloud/SedonaAPI 2.0 Setup - If your company uses the SedonaAPI, IT will update your SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the SalesAutomation module.

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements, please contact: sedonaoffice.support@boldgroup.com

Performing Update - Once you have reviewed all of the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

Supported Environments

Minimum System Requirements:

Server is on Microsoft .Net 4.6.1

Application Corrections

Accounts Receivable

Z-Transaction Issues

Issue: When a z-transaction is reversed, the Invoice is reopened and the application creates a negative deposit payment entry for the return. The original Forte response code is being overwritten by the reversal of the previously funded transactions that leaves no way for the user to trace the previously settled transaction. If the original transaction was coded as unapplied cash, then applied to open invoices, the application creates a miscellaneous invoice and that miscellaneous invoice has no detail data attached and no GL register. If the original invoice is paid by another transaction during the time the z-transaction is being posted, the application will create a miscellaneous invoice. The AR_deposit GL register is off when z-transactions are being posted for some reason the deposit batch is removing the transactions attached.

Solution: Properly post Z-Transactions using the PostPreviouslyFundedPayments class. Replace the existing methodology that was treating a z-Transaction more like a refund. Corrected the issue were the Response from the Settlement was overwriting the initial response form the processor provided on submission. This also contains considerable clean-up of the code to help Identify the problem and support future maintainability. A significant amount of obsolete code (much of it marked for future deletion) has been pruned out. The Main Settlement look has had the logic broken into smaller chunks (i.e. calls to separate methods to perform tasks instead of all the logic being in a single method)

Settlement Service Abnormal Fail Logging Error

Issue: An exception is being thrown when logging an abnormal fail in the Settlement Service due to the length requirements of the message field in the table 'SEFT_Reconciliation'.

Solution: Increase the 'message' field to 300 characters in the database and added some additional error handling.

Accounts Payable

Purchase Order Tree Errors Due to Too Many Warehouses

Issue: If a company had a large number of warehouses, the purchase order tree would throw an error.

Solution: Increased the warehouse list maximum for the purchase order tree.

AP Bills Incorrect Terms w/Credit Card

Issue: When a bill is paid by a credit card, the new bill on the credit card vendor shows the credit card vendors terms correctly in the terms field, but calculates them incorrectly in the payments due field. The payment due field is still calculating based on the terms for the original bill on the original vendor.

Solution: Set credit card bill due date based upon the credit card vendor terms.

Inventory

On Order Quantity Adjustment Issues

Issue: The on order quantity for parts on purchase orders was not working correctly for package-quantity parts when removing them from the purchase order. It was decreasing the on order quantity by the quantity of packs instead of the quantity of total parts.

Solution: Ensured that the purchase order On Order quantity accurately accounts for package-quantity parts.

Repair Order Not Displaying in Parts Explorer

Issue: Repair orders can be created with an empty quantity field.

Solution: Added a check for an emtpy part quantity field when saving repair orders.

Job Management

Job Notes Error

Issue: On a job record, if two notes happen to have identical note text but different Note Types, users could not save the second Job Note of identical text to a job.

Solution: Ensured that two notes with the same text but different note types could be saved.

Sorting Job Status Column in Job queue replaces status with 0

Issue: When viewing either Open Jobs or Unscheduled Jobs in the Job Queue, if you sort the Status column, all values are replaced with 0.00.

Solution: Ensuring that when sorting the Job queue by job status, the values still populate correctly.

Sales Management

Resolved Opportunity not using proper value of Res/Com on Customer

Issue: On the customer and site created, the Residential/Commercial setting on the prospect is not flowing through. Appears application is using the default in SedonaSetup data entry defaults.

Solution: Fixed the customer creation from a resolved opportunity to import the commercial/residential customer type field that was assigned to the Prospect.

Service

Service Ticket Dispatched on a Holiday Uses Regular Rate Labor Cost

Issue: When a technician is dispatched on a holiday that is present in the Holiday setup table, labor cost is utilizing the regular labor rate from the Technician/Installer setup.

Solution: Ensured that when a technician is dispatched on a holiday, the holiday labor rate is being utilized.

SedonaSetup

Service Level Sorting Format

Issue: In the Service Level setup table, when clicking in the Other Charges column header to sort on the service level grid, the data changes from money format to integer format.

Solution: Fixed column tags of Service Level form in SedonaSetup, so currency columns would retain proper formatting after being sorted.

Warehouse City Containing Single Quote Causes Error

Issue: When adding a new warehouse, if the city contains an apostrophe (e.g. St. John's), a runtime error occurs.

Solution: Properly handle a single quote in a warehouse city name.