

# SedonaOffice Release Notice for Version 6.1.0.58

**April 2021** 

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Registered Office: 4050 Lee Vance Drive, Colorado Springs, CO 80918 USA

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# **About This Document**

This document provides information related software corrections for SedonaOffice version 6.1.0.58.

# **Special Upgrade / Install Instructions**

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

**FSU Updates** - iOS devices must be on iOS version 11 or newer. Please also check the app store for any updates to your FSU app

**SedonaWeb** - If your company uses SedonaWeb, IT will update your SedonaWeb version at the same time as your SedonaOffice version. This is to ensure the highest level of PCI compliance throughout all applications

**SedonaCloud/SedonaAPI 2.0 Setup** - If your company uses the SedonaAPI, IT will update your SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the SalesAutomation module.

\*\*SedonaCloud Users\*\* - If your company utilizes SedonaCloud in any manner (utilize Sales Automation, Time & Attendance, eForms, SedonaWeb 2.0, or the SedonaCloud API for integrations such as the Manitou integration), you will need to update your SedonaCloud to version 1.24.6 when you update SedonaOffice to 6.1.0.58

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements, please contact: sedonaoffice.support@boldgroup.com

**Performing Update** - Once you have reviewed all of the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

## **Supported Environments**

Minimum System Requirements:

Server is on Microsoft .Net 4.6.1

# **Application Corrections**

## **Accounts Receivable**

## **Cycle Invoicing**

**Issue:** User posted cycle of invoices where NULL exists in data causes partial posting. User was able to delete a partially posted batch.

**Solution:** Handled NULL in stored procedure Cycle\_Invoice\_add for AR\_Customer\_Bill. Condition implemented to avoid deleting cycles that are partially posted.

## **EFT Processing**

**Issue:** When an EFT Transaction is contested by a customer (Z-Transaction), and the transaction is reversed, Forte cannot send the money back to the end customer, so they debit the SedonaOffice customer's bank account for the payment reversal.

#### Solution:

When Forte rejects a contested EFT, the transaction status will now be set to Previously Funded, and the software will automatically create a negative payment batch to reverse the original payment. If you need to make a refund to the customer, this will need to be done with a credit memo, and refund to a credit card or bank account, or turn into a refund check.

## **Payment Processing**

**Issue:** During payment processing, customer search returns error "frm:91 object variable or with block variable not set."

**Solution**: Do not allow a second customer search to be initiated, while another search is already in progress.

### **SedonaEmail**

**Issue:** The remittance does not include the customer's bill to address like the printed remittance.

**Solution:** Updated Mandrill template to format the remittance coupon correctly and added the customer's name and bill-to address.

# **Client Management**

#### Collections

Issue: Collection queue stopped working on the AWS environment.

**Solution:** Updated the SedonaOfficeConnectionManager.dll to create the connection string to the database.

# **Job Management**

**Issue:** Issuing a part to a job using Inventory Issues/Returns adds the part price to the job materials list if the Job Type is flagged for zero part pricing.

**Solution:** Added a check in Inventory Issues/Returns to use a zero rate if the job type is flagged for zero part pricing.

**Issue:** Receiving an error message that parts are out stock for a part that is in stock after removing the out of stock part from the job issue form, that generated the original out of stock error message.

**Solution:** Check on-hand quantity before creating a new job parts issue instead of relying on the status when the grid was first loaded.

**Issue:** If the Install company assigned to a job is set to complete appointments only in SedonaSetup (not entering dispatch times on job appointments), when closing the job, a message is displayed to the user: "This job has pending appointments. Do you wish to close the job anyway?"

**Solution:** Implemented appointment completed check, to verify pending appointments count.

# **Manitou Integration**

**Issue:** When a customer is pushed from Manitou to SedonaOffice, the Manitou Info button does not open the Manitou system screen.

**Solution:** Fixed stored procedure CS\_TP\_GetSystemInfo to return system information, even if the customer does not have a bill-to email record in the AR\_Customer\_Bill\_email table.

**Issue:** Receiving error trying to save an address in SedonaOffice that is linked to Manitou.

**Solution:** Resolved error handling. Saving a site address in SedonaOffice for a customer linked to Manitou properly updates Manitou.

# Point of Sale (POS)

**Issue:** Point of Sale Module in SedonaOffice 6.1 returns error: "Object reference not set to an instance of an object" if "credit card" is selected as payment method.

**Solution:** Resolved error and allow using credit card payment method during Point of Sale transaction.

Issue: Sales tax rounding issues in POS Sales and Refund transactions.

**Solution:** Modified sales tax calculation to round the tax for each tax group before adding it to the accumulated total tax.

**Issue:** With Print Receipt option checked on, POS Entry the print preview does not display any data.

**Solution:** Changed the join with the AR\_ACH table to pass the ACHId parameter. This issue has been corrected.

**Issue:** Run-time error 3021 received when printing customer receipt using Microsoft XPS Document Writer.

**Solution:** Changed the join with the AR\_ACH table to pass the ACHId parameter. This issue has been corrected.

**Issue:** Viewing detail of POS Opening does not list the entries submitted.

**Solution:** Changed the join in AR\_ACH table. This issue has been corrected

**Issue:** Upon saving a new POS location, the description of a POS location is changed.

**Solution:** Changed the POS Location stored procedure to give each description column a unique name.

# **Report Manager**

Issue: Year to Date Income Statement does not open in SedonaOffice.

Solution: Year to Date Income Statement was changed and now opens from Report Manager.

**Issue:** Running the Recurring Analysis report returns error "Run-time error 91: Object variable or with block variable not set".

**Solution:** Recurring Analysis report was updated and runs without displaying the "Run-time error 91: Object variable or with block variable not set" error.

## **Miscellaneous**

## **New Company Wizard**

**Issue:** When creating a new company with SedonaServer Tools and using the New Company wizard, the program is leaving data in the AR\_Cycle\_Deferred\_Income table.

**Solution:** Modified New Company Wizard to delete the data from AR\_Cycle\_Deferred\_Income table.