



# SedonaOffice Release Notes

February 2026

Version 6.2.0.21 Rev 8

**SedonaOffice**<sup>®</sup>

## **Application Corrections**

### **Cannot process payments after Rev 4 update [00155363]**

Users received an error — “Lock could not be obtained on the ACH record: Procedure or function SEFT\_Locktable\_Acquire has too many arguments specified.” The ACH transaction was added but could not be submitted.

This issue occurred because a stored procedure referenced a missing parameter. We resolved this issue by adding the referenced parameter. This affects stored procedure SEFT\_Locktable\_Acquire.

### **Cannot update site bill to (35600 Index out of Bounds error) [00150446, 150919, 152100, 152201, 152445]**

If a customer had more than one bill to address and more than one site, when a user edited a site and tried to link the site to a bill to address that was not the primary bill to address, the system gave an error message (35600 Index out of bounds) when trying to save the new billing address.

We fixed this issue, so users can edit a site and link to a bill to address that is not the primary bill to address.

### **Error Changing Bill to on a site since the .21 update yesterday [00154253]**

Users could not change the billing information on a site after the 6.2.0.21 update.

We fixed this issue, so users can edit a site and link to a bill to address that is not the primary bill to address.

### **Error After Updating Test Server [00155308]**

After updating a test environment that a customer used, users saw this error message when trying to log in: 3265 Item cannot be found in the collection corresponding to the requested name or ordinal.

After removing the database, restoring it, and updating again, users can log in without the error.

### **Error when trying to approve credit request [00152069, 150851, 151616, 151954]**

When an invoice memo field had more characters than what was allowed in the credit memo field, users received an error message (Application uses a value of the wrong type for the current operation) when trying to create a credit from that invoice.

We resolved this by using only the first 255 characters from the invoice memo field in the credit memo field.

**Sedona Office crashes whenever they attempt to void an incorrectly entered check payment. Despite trying multiple user accounts, reopening the period, and attempting alternative methods to void the transaction, the issue persists [00153329, 153334]**

When users created a payment with both a check and a credit and then tried to void the check, the mouse pointer turned into a spinner and SedonaOffice crashed.

We fixed these issues so the mouse pointer remains responsive and SedonaOffice does not crash when users void incorrectly entered check payments.

## **Special Upgrade/Installation Instructions**

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

**Legacy SedonaWeb 1.0** — Be aware that if your company uses Legacy SedonaWeb 1.0 (version 2.7.80 or earlier) with SedonaOffice version 6.2.0.8 or earlier, we recommend that you transition to using SedonaWeb 2.0. (Note: Legacy SedonaWeb 1.0 version 2.7.81 is compatible with SedonaOffice 6.2.0.9 or later.)

**SedonaWeb/SedonaAPI 2.0 Setup** — If your company uses the SedonaWeb/SedonaAPI 2.0 in any manner (Sales Automation, Time & Attendance, eForms, or the SedonaAPI for integrations such as the Manitou integration), IT will update your SedonaWeb/SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sales Automation module.

**Performing Update** — Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

**To Use TLS 1.2** — Consider the following:

- All computers running SedonaOffice client must be on Windows 10 with the October 20, 2020 build, version 17763.1554 or later; the server must be on Windows Server 2019 or later.
- TLS 1.2 must be the only TLS version enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify that they are disabled and that TLS 1.2 is enabled.
- The SQL Server must be set to force encryption.

## **Supported Environments**

### **Minimum System Requirements**

- Server is on Microsoft .NET 4.6.1
- If used, SedonaWeb/SedonaAPI 2.0 version 1.52.0 (or higher)