SedonaOffice Release Notes

March 2026; Updated April 2026

Version 6.2.0.22 and Rev 3 Hotfix

SedonaOffice®

Contents

Rev 3 Hotfix for v6.2.0.22

Version_next fails for v6.2.0.22 ADI part codes

When the SedonaOffice was being updated to version 6.2.0.22 on some customer systems, the update process was failing. This happened because certain customers' databases had extra indexes and statistics that the update process did not expect to find. These unexpected items were causing the update to crash.

We made these changes to solve this problem:

1. We changed the update process to handle these unexpected database indexes without crashing.
2. We added new table called SY_Database_Backups to store dropped indexes and constraints. This will include all dropped indexes, even those that SedonaOffice creates.
3. Before removing any of these indexes, the system now saves a backup copy in case they are needed later.
4. We created a way to easily find which backups belong to which database tables, making it easier to manage them.

Instead of failing when the update encounters unexpected database elements, it now backs them up (in the SY_Database_Backups table) and continues, ensuring smooth upgrades for all customers regardless of their specific database configuration.

Shipping Codes fail when longer than 25 in SedonaOffice

When we increased the allowed length of Shipping Method codes, we missed some front-end functionality.

We fixed this so when synchronizing long shipping codes from ADI, these are passed properly when creating or updating purchase orders. We also fixed functionality so users can delete shipping methods.

Enhancements/Features for base v6.2.0.22

Purchase Order Number Length Increased in Database

We increased the length of the PO number (PO_Number) field and Cycle PO number field (Cycle_PO_Number) from 25 characters to 50 characters in the following database tables:

- AP_Purchase_Order
- AR_Credit

- AR_Credit_Item
- AR_Customer_Master_Item
- AR_Customer_Recurring
- AR_Customer_System
- AR_Cycle_Customer
- AR_Cycle_Detail
- AR_Invoice
- AR_Invoice_Buffer_Header
- AR_Invoice_Item
- IN_Cost_Layer
- OE_Job
- OE_Job_System
- SV_Service_Ticket

Purchase Order Number Length Increased in Reports

We updated reports that use purchase order numbers to allow for 50 characters (the limit was 25 characters before). The reports will show the longer purchase order number by wrapping it in multiple lines. **Note: For dealers using pre-printed forms, any purchase order numbers that are wrapped to multiple lines may cause unexpected layout issues on the forms.**

Client Management:

- Blanket PO Expiration
- Cycle PO Expiration

Accounts Receivable:

- Open Invoices

Jobs:

- Job Listing

Accounts Payable:

- Open Receipts
- Open Receipts Detail
- Purchase Order List
- Purchase Orders

- Vendor Open Items

Shipping Reference Length Increased in Database

We increased the length of the Shipping_Reference field in the AP_Purchase_Order table to 40 characters. This is the **Tracking #** on the Purchase Order screen.

Part Code Length Increased in Database

We increased the length of the part code related fields from 25 characters to 126 characters in the following:

- IN_Part table: Part_Code column; Manufacturer_Part_Code column; and Vendor_Part column
- IN_Receipt_Parts table: Vendor_Part_Code column
- IN_Customer_Part table: Alternate_Part_Code column
- IN_Part_Supplier table: Vendor_Part_Number column
- AP_Purchase_Order_Parts table: Vendor_Part_Code column

Part Code Length Increased in Reports

We updated reports that use part codes to allow 126 characters (the limit was 25 characters before). The reports will show the longer part code by wrapping it in multiple lines. **Note: For dealers using pre-printed forms, any part codes that are wrapped to multiple lines may cause unexpected layout issues on the forms.**

We changed these reports:

- Accounts Receivable: Invoice Register
- Accounts Payable: Purchase Orders
- Accounts Payable: Vendor Remittance Detail
- Accounts Receivable: Customer Statements
- Inventory: Parts List
- Inventory: Inventory Stock Status
- Inventory: Inventory Stock Summary
- Inventory: Receipt of Goods
- Inventory: Stock Labels
- Inventory: Stock Used
- Job Management: Job Cost Summary
- Service: Service Sales History

Part Updater Changed for Longer Part Codes

For the Part Updater, we increased the size of the part code field to support part codes up to 126 characters.

Accounts Payable Module Screens: Increased PO Number and Part Code Fields

In the Accounts Payable module, we increased the PO (purchase order) number length from 25 characters to 50 characters and increased the part code length from 25 characters to 126 characters. On screens where the field was not visibly lengthened to show the entire number in the field, there is a tooltip that shows the entire number when users hover the mouse pointer over the field. In addition, we enabled two keyboard shortcuts for these fields: Ctrl+A to select the whole number and Ctrl+C to copy the selected number.

Accounts Receivable Module Screens: Increased PO Number and Part Code Fields

In the Accounts Receivable module, we increased the PO number length from 25 characters to 50 characters and increased the part code length from 25 characters to 126 characters. On screens where the field was not visibly lengthened to show the entire number in the field, there is a tooltip that shows the entire number when users hover the mouse pointer over the field. In addition, we enabled two keyboard shortcuts for these fields: Ctrl+A to select the whole number and Ctrl+C to copy the selected number.

Inventory Module Screens: Increased PO Number and Part Code Fields

In the Inventory module, we increased the PO number length from 25 characters to 50 characters and increased the part code length from 25 characters to 126 characters. On screens where the field was not visibly lengthened to show the entire number in the field, there is a tooltip that shows the entire number when users hover the mouse pointer over the field. In addition, we enabled two keyboard shortcuts for these fields: Ctrl+A to select the whole number and Ctrl+C to copy the selected number.

Users will see these changes:

- Inventory > Issues/Returns screen: Issue Parts are displayed in the grid with a hover for longer Part codes.

- Individual Part Edit/Add screen: Part Code text box; Manuf Part Code text box; Vendor Part text box (in the Vendors tab); and the Part text box in Alt. Parts tab now allows up to 126 characters and has copy/paste abilities.
- Inventory > Receive Parts: the Parts grid in Parts Receipt screen will display hover for longer Part codes.
- Inventory > Repair Order: the New Repair Order screen displays its part grid with a hover for longer Part codes.
- Transfer Request dialogue: the Part Code text box allows for up to 126 characters and can copy/paste.

Physical Inventory: Increased Parts Code Field

For physical inventory, we increased the part code length from 25 characters to 126 characters. On screens where the field was not visibly lengthened to show the entire number in the field, there is a tooltip that shows the entire number when users hover the mouse pointer over the field. In addition, we enabled two keyboard shortcuts for these fields: Ctrl+A to select the whole number and Ctrl+C to copy the selected number.

Service Module Screens: Increased PO Number and Part Code Fields

In the Service module, we increased the PO number length from 25 characters to 50 characters and increased the part code length from 25 characters to 126 characters. On screens where the field was not lengthened to show the entire number in the field, there is a tooltip that shows the entire number when users hover the mouse pointer over the field. In addition, we enabled two keyboard shortcuts for these fields: Ctrl+A to select the whole number and Ctrl+C to copy the selected number.

Print Option for POs and Invoices: Increased PO Number and Part Code Fields

When printing invoices and purchase orders, they display up to 126 characters for the part code and 50 characters for the PO number. The longer numbers will wrap to a second line so that the entire number is visible. **Note: For dealers using pre-printed forms, any part codes or purchase order numbers that are wrapped to multiple lines may cause unexpected layout issues on the forms.**

We updated all reports in these locations:

- Reports > AR > Invoice >Main
- Reports > AP > PO

Adjusted ShipmentNoticeParser.cs for Longer Fields

When parsing shipping notices, the system uses longer PO numbers, part codes, and shipping references.

Adjusted AcknowledgementParser.cs for Longer Fields

When parsing acknowledgments, the system uses longer PO numbers and vendor part codes.

Adjusted InvoiceParser.cs for Longer Fields

When parsing invoices, the system uses longer PO numbers and part codes.

Data Type Changes

Notes Column in OE_Job_Notes Table and AR_Customer_Notes Table [00138828]

We changed the Notes column in the OE_Job_Notes table and the AR_Customer_Notes table so they are the same data type. These can hold an unlimited number of characters.

This affects customer notes, job notes, job appointment notes, and WeSuite job notes.

Suffix Column in IN_ADI_Suffix Table

We changed the Suffix column in the IN_ADI_Suffix table from char(3) to nvarchar(6) to capture the suffixes that ADI is using.

IN_ADI_ProductList Table

To use the new product list from ADI, we made these changes to the IN_ADI_ProductList table in the database:

- Suf is now nvarchar(6)
- Vend_Item is now nvarchar(50)
- Vend_Nbr is now nvarchar(10)
- Vend_Name is now nvarchar(50)
- UPC is now nvarchar(15)
- RCCat_Desc is now nvarchar(50)
- Item_Desc is now nvarchar(50)
- Item_Nbr is now nvarchar(15)

Optimized Job Task Cleanup Process

When users opened the Open Job List form, the system attempted to clean up duplicate job tasks causing the page to load slowly when there were hundreds of jobs.

We improved the efficiency of this page so that it loads the Job Queue form more quickly and optimized the job task cleanup process. Now the system will clean up duplicate job tasks only when a task is updated, added, or removed, and only for that job (not all jobs).

ADI Error Messages now in Popups

When SedonaOffice receives an error message from ADI, we are now showing that message in the popup for users to see.

Adjusted Download Invoice PDFs for Longer Invoice Number

When a customer downloads invoice PDF files, we match on the invoice number in the file name to know where to attach the PDF. We are now getting the longer 10-character invoice number (it was 8 characters before) in the download PDF file in the ADI Integration.

Application Corrections

PartsUpdater generates error when opening program [00125215]

When users ran the parts updater, it would generate an error. They could click OK, and the parts updater would run.

The parts updater was exclusively locking its log file. We changed the lock so it is not exclusive, so the parts updater will run without the error.

Inner Office Message Process/Query Calls [00136565]

A dealer reported many IO_Message related processes that blocked system access.

We resolved this issue by making these changes:

1. Allowing I/O Messaging to be disabled by adding an exclamation point (!) to the SS_Setup_Modules table In_Process column. (Must use SQL Server to change this in the database.)

For example:

ect ▾			_SM	Use_IN	Use_CS	Use_JM	Use_Sedona	Use_Sedona1	Processing_Le...	In_Process	Use_CS_Integr...
⊞ ▦ dbo.SS_Setup				N	Y	Y	Y	Y	1	sjql! ⬅	Y
⊞ ▦ dbo.SS_Setup_Modules		▶◀	L	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL
▦ SS_Template_Pa...											

2. Optimized the process that counts the number of current messages for the user so it will no longer cause lockups if I/O Messaging is used.

When I/O Messaging is disabled, users will see a message "I/O Messaging is disabled" when selecting any Inner Office Message options in SedonaOffice.

TB out of balance, unallocated payroll amounts, possibly related to interbranch [00151412]

We fixed the sotred procedure [Payroll_Timesheet_Post]. The query responsible for creating the payment expense account had been commented out.

Accounts Receivable

Invoice: Emailed Invoices Do Not Show GST/PST Tax Amount Separated like Printed Invoices [00132833]

Taxes in invoices sent by email were aggregated into a single line item.

To fix this, we split taxes into multiple line items depending on the Tax Group. (Note: If dealers are not using SedonaOffice v6.2.0.22 (or later), they will not see this change to the forms.)

Tax Cert number disappearing from accounts [00142676]

On sub-accounts, the customer level Tax Exempt number was overriding the site level Tax Exempt number.

We fixed this issue that was removing the tax exempt number from sub-accounts.

Bill field does not display full email address in Bill to screen

If the email address was larger than 50 characters, the email could not be fully seen or copied from the email field on the Bill to screen.

We increased the maximum length of the email display to 256 characters; not the box width on the screen, just how many characters are in it, even if scrolling required. We implemented the following hot keys:

- Ctrl+A: Select all in the Email box
- Ctrl+C: Copy the select text

We added a tool tip that displays the entire email address when hovering over it.

.20 EFT transactions show rejected in SedonaOffice but settled in Forte [00146127, 146804]

The auto-submission process (SedonaEFTService) was not properly recognizing an exception during the submission process. In this example, the submission API call to Forte timed out because Forte did not respond within 100 seconds. Instead of leaving the transaction orphaned, SedonaOffice set the status to rejected because the submission was not successful. However, Forte did process the submission. SedonaOffice did not know the outcome of the submission because Forte did not respond.

We changed the processing to properly recognize an exception (such as API call timed out) during the submission process. The transaction will now be orphaned and processed properly.

AutoPay Cycle Invoice Memo for CC/EFT [145788]

The Auto Pay Cycle Invoice Memo showed the same message for both bank and credit card auto payment methods.

We corrected the Memo query to get the correct message column, so it now shows the correct message for the auto payment method in the memo. (This is a change to the ACH_Cycle stored procedure.)

You can save a credit memo with a space for the credit reason [00147275]

Users could type a space in the credit reason field; the system accepted it and allowed them to save the credit memo that way instead of entering a credit reason.

We fixed this so users cannot type a space in the field; they must select a credit reason.

Extreme lag in the product particularly in the deposit menu [148384, 148438, 148351]

We made an efficiency improvement to resolve the issue with the lag.

Client Management

Inactive sites with active recurring [00034408]

There were two issues:

1. When users changed customer details while the customer form was open, the status was changed from ANR to AR. Users could not see the updated information when editing the customer information via customer setup.
2. If users set an RMR for a future date, the system set the status to ANR; however, when they saved the customer information in the customer setup, the system changed the status to AR.

We fixed these issues:

1. We added a refresh before the customer setup opens to pull the customer information from the database before users edit it.
2. If users access customer information in the customer setup, we will set the status to AR if they do not save the customer record. In addition, for future RMR, we will set the status to AR.

Invoice Group does not automatically attach to the RMR when added via a job [00123779]

When users created RMR from a job invoice, the invoice group that was set in the account setup was not carried over to the RMR.

We updated the job invoice to correctly save the invoice group when users create RMR.

Subaccount site bill-to issue on service tickets [00134699, 00157626]

When creating an invoice from a service ticket, if the **All Sub Accounts Invoices Billed To Primary Master** checkbox was selected, the ticket allowed users to select a different Bill To other than the master's Primary Bill to. When the Invoice was created, the application would still use the master's Primary Bill to on the invoice. The sub account Bill To records should not have been available for selection on the service ticket.

We fixed this issue. Now the drop-down field to select a Bill To correctly shows the master account's bill to (if the **All Sub Account Invoices Billed to Primary Master** checkbox is selected) or the sub account bill to (if the **All Sub Account Invoices Billed to Primary Master** is cleared). If the master account is shown, it is automatically set to the primary option.

If there is only one valid Bill to for the account, then option to select the bill to is not available and the field is hidden. If users need to select another Bill To for the sub account, the **All Sub Accounts Invoices Billed To Primary Master** checkbox should not be selected.

Master Account - Cannot Create Credit from Master Account [Error: No Active Sites] [144747]

When creating a new credit memo from a master account, users got the error that the customer had no active sites.

The process for creating a credit memo skips the check for active sites if the account is a master account.

Report Manager

Discount is reflected on AP aging report, but credit was applied [00095021, 126817, 145902]

When a bill qualified for a discount based on its AP terms and the bill was paid by credit card, the AP retroactive aging report still showed the discount amount as due on the bill even though the bill and the current aging report recognized the bill as fully paid.

We corrected the aging calculation for the report to reduce the net due by the discount amount that was applied.

Setup

SedonaEmail doesn't have the same format as when I print preview and print invoices [140459]

The Phone number did not have formatting and one of the templates did not have the column names included to match the print preview in the actual emails that were sent.

We fixed this by adding the phone formatting and missing columns to the template. (Note: If dealers are not using SedonaOffice v6.2.0.22 (or later), they will not see this change to the forms.)

Stored Procedures

New Stored Procedures

Job_Task_Set_Current

Updated Stored Procedures

ACH_Cycle

Customer_Notes_ADD

Customer_Notes_UPD

FSUV3_Job_Note_Add

FSUV3_Job_Note_Upd

FSU_Job_Note_Add

FSU_Job_Note_Upd

Job_Note_Add

Job_Note_UPD

APInvoiceAgingReport

APInvoiceAgingReport_InvoiceDate

Invoice_Add_Item

Invoice_Item_Upd

Customer_UPD

Database Tables

New Database Tables

None

Updated Database Tables

OE_Job_Task table: Added column Current_Task

AR_Customer_Notes table: Notes column changed to nvarchar(max)

OE_Job_Notes table: Notes column changed to nvarchar(max)

PO_Number column has been changed to 50 characters in the following tables:

- AP_Purchase_Order
- AR_Credit
- AR_Credit_Item
- AR_Customer_Master_Item
- AR_Customer_Recurring
- AR_Cycle_Customer
- AR_Cycle_Detail
- AR_Invoice
- AR_Invoice_Buffer_Header
- AR_Invoice_Item

- IN_Cost_Layer
- OE_Job
- SV_Service_Ticket

Cycle_PO_Number column has been changed to 50 characters in the following tables:

- AR_Customer_System
- OE_Job_System

AP_Purchase_Order table: Shipping_Reference column changed to 40 characters

Part_Code, Manufacturer_Part_Code, and Vendor_Part_Number columns have increased up to 126 characters in the following tables:

- IN_Part
- IN_Receipt_Parts
- IN_Customer_Part
- IN_Part_Supplier
- AP_Purchase_Order_Parts

IN_ADI_Suffix table: Suffix column changed to nvarchar(6)

IN_ADI_ProductList table changes:

- Suf column changed to nvarchar(6)
- Vend_Item column changed to nvarchar(50)
- Vend_Nbr column changed to nvarchar(10)
- Vend_Name column changed to nvarchar(50)
- UPC column changed to nvarchar(15)
- RCCat_Desc column changed to nvarchar(50)
- Item_Desc column changed to nvarchar(50)
- Item_Nbr column changed to nvarchar(15)

GL_Setup table: added Options column

Special Upgrade/Installation Instructions

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

Legacy SedonaWeb 1.0 — Be aware that if your company uses Legacy SedonaWeb 1.0 (version 2.7.80 or earlier) with SedonaOffice version 6.2.0.8 or earlier, we recommend that you transition to using

SedonaWeb 2.0. (Note: Legacy SedonaWeb 1.0 version 2.7.81 is compatible with SedonaOffice 6.2.0.9 or later.)

SedonaWeb/SedonaAPI 2.0 Setup — If your company uses the SedonaWeb/SedonaAPI 2.0 in any manner (Sales Automation, Time & Attendance, eForms, or the SedonaAPI for integrations such as the Manitou integration), IT will update your SedonaWeb/SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sales Automation module.

Performing Update — Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

To Use TLS 1.2 — Consider the following:

- All computers running SedonaOffice client must be on Windows 10 with the October 20, 2020 build, version 17763.1554 or later; the server must be on Windows Server 2019 or later.
- TLS 1.2 must be the only TLS version enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify that they are disabled and that TLS 1.2 is enabled.
- The SQL Server must be set to force encryption.

Supported Environments

Minimum System Requirements

- Server is on Microsoft .NET 4.6.1
- If used, SedonaWeb/SedonaAPI 2.0 version 1.53.0 (or higher)