

**BOLD**  
GROUP

**SedonaOffice**<sup>®</sup>

Release Notice  
Version 6.2.0.4

December 2021

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# About This Document

This document provides information related to software enhancements and application corrections for SedonaOffice after version 6.2.0.3

# Special Upgrade / Install Instructions

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

**FSU Updates** - iOS devices must be on iOS version 11 or newer. Please also check the app store for any updates to your FSU app.

**SedonaWeb** - If your company uses SedonaWeb, IT will update your SedonaWeb version at the same time as your SedonaOffice version. This is to ensure the highest level of PCI compliance throughout all applications.

**SedonaCloud/SedonaAPI 2.0 Setup** - If your company uses the SedonaAPI, IT will update your SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the SalesAutomation module.

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements, please contact: [sedonaoffice.support@boldgroup.com](mailto:sedonaoffice.support@boldgroup.com)

**Performing Update** – For SedonaCloud customers, once you have reviewed all of the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

## Supported Environments

### Version Support

**\*\*SedonaCloud Users\*\*** - If your company utilizes SedonaCloud in any manner (utilize Sales Automation, Time & Attendance, eForms, SedonaWeb 2.0, or the SedonaCloud API for integrations such as the Manitou integration), you will need to update your SedonaCloud to version 1.40.1.2 when you update SedonaOffice to 6.2.0.4.

### Minimum System Requirements:

Server is on Microsoft .Net 4.6.1

# Enhancements

## Accounts Payable

### Print 1099's for 2021 - 1099-NEC and 1099-MISC

- Added a new 1099-NEC Report specific for Tax Year 2021. The 2021 IRS specification has 3 forms on a single page as opposed to the 2020 version, which only had 2 forms per page.
- Added a new 1099-MISC Report specific for Tax Year 2021. The 2021 IRS specification has 2 forms on a single page.

For more important information on printing 1099's for tax year 2021, please refer to the reference document posted on BoldU. Document title is SedonaOffice Print 1099 2021.

For companies installed with SedonaOffice version 5 or version 6, an update with the new options for printing the 1099-NEC and the 1099-MISC is available. For SedonaOffice Cloud customers, our IT staff will need to install the new 1099 printing formats for your company. For companies with their own SedonaOffice server, we will provide a new executable file, which will need to be installed on the client workstations that will be printing the 1099 forms.

**For SedonaOffice Cloud customers, please contact SedonaOffice Support to request the installation of the new Print 1099.**

## Downloading the Print 1099 File

For non-cloud SedonaOffice companies, depending on your currently installed version you have different options.

For SedonaOffice Cloud customers, submit a support ticket to have a BoldGroup technician install the new Print 1099 executable on your cloud server. You will need to specify which version of SedonaOffice your company is currently using.

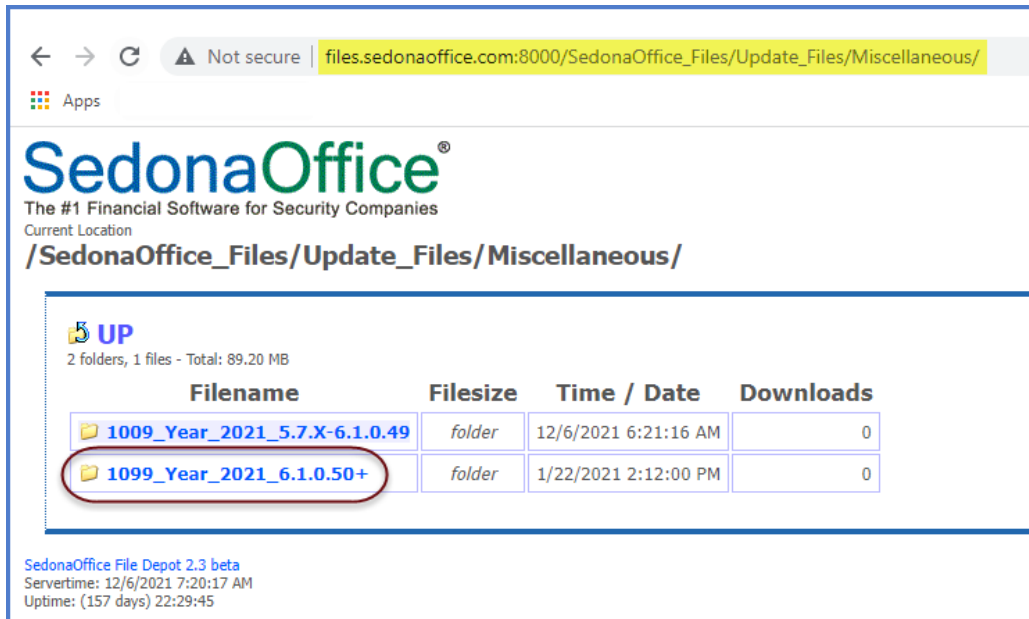
### SedonaOffice Version 6.1.50 and Higher (Non-Cloud Companies)

---

If your company is currently installed with SedonaOffice version 6.1.50 or higher, you have two options:

1. Update to the latest version 6.2.4, which is available for download now. This would mean you would need to first update your SedonaOffice server, and then update all client workstations with version 6.2.4. The new Print 1099 for 2021 is included in this version.
2. Download the new Print1099.exe and install only on the employee workstations that need to print the 1099's. To download the file, click on the following url:  
[http://files.sedonaoffice.com:8000/SedonaOffice\\_Files/Update\\_Files/Miscellaneous/](http://files.sedonaoffice.com:8000/SedonaOffice_Files/Update_Files/Miscellaneous/)

Select the file name 1099\_year\_2021\_6.1.0.50+ for download then follow the instructions under the topic "Installing the 1099 File".



The screenshot shows a web browser window with the URL [files.sedonaoffice.com:8000/SedonaOffice\\_Files/Update\\_Files/Miscellaneous/](http://files.sedonaoffice.com:8000/SedonaOffice_Files/Update_Files/Miscellaneous/). The page displays the SedonaOffice logo and the text "The #1 Financial Software for Security Companies". Below this, the current location is shown as "/SedonaOffice\_Files/Update\_Files/Miscellaneous/". A file manager interface shows a list of folders and files. The folder "1099\_Year\_2021\_6.1.0.50+" is highlighted with a red circle. The table below shows the details of the folders and files.

Filename	Filesize	Time / Date	Downloads
1099_Year_2021_5.7.X-6.1.0.49	folder	12/6/2021 6:21:16 AM	0
1099_Year_2021_6.1.0.50+	folder	1/22/2021 2:12:00 PM	0

SedonaOffice File Depot 2.3 beta  
Srvvertime: 12/6/2021 7:20:17 AM  
Uptime: (157 days) 22:29:45



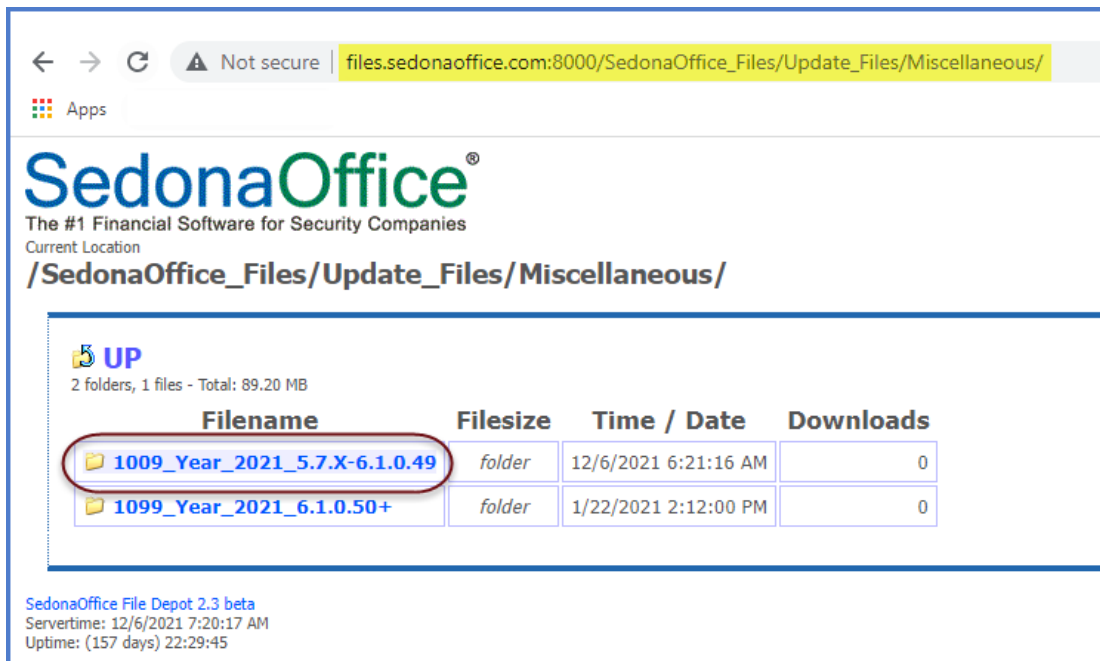
## SedonaOffice Version 5.7 Through 6.1.49

If your company is currently installed with SedonaOffice version 5.7 through 6.1.49, and you are not a Cloud customer, and you are not updating to SedonaOffice version 6.2.4, you have one option that is mentioned below.

For SedonaOffice Cloud customers, submit a support ticket to have a BoldGroup technician install the new Print 1099 executable on your cloud server.

1. Download the new Print1099.exe and install only on the employee workstations that need to print the 1099's. To download the file, click on the following url:  
[http://files.sedonaoffice.com:8000/SedonaOffice\\_Files/Update\\_Files/Miscellaneous/](http://files.sedonaoffice.com:8000/SedonaOffice_Files/Update_Files/Miscellaneous/)

Select the file name 1099\_year\_2021\_5.7.X-6.1.0.49 for download then follow the instructions under the topic "Installing the 1099 File".



The screenshot shows a web browser window with the URL [files.sedonaoffice.com:8000/SedonaOffice\\_Files/Update\\_Files/Miscellaneous/](http://files.sedonaoffice.com:8000/SedonaOffice_Files/Update_Files/Miscellaneous/). The page displays the SedonaOffice logo and the text "The #1 Financial Software for Security Companies". Below the logo, the current location is shown as "/SedonaOffice\_Files/Update\_Files/Miscellaneous/". A table lists the contents of the directory:

Filename	Filesize	Time / Date	Downloads
<a href="#">1099_Year_2021_5.7.X-6.1.0.49</a>	folder	12/6/2021 6:21:16 AM	0
<a href="#">1099_Year_2021_6.1.0.50+</a>	folder	1/22/2021 2:12:00 PM	0

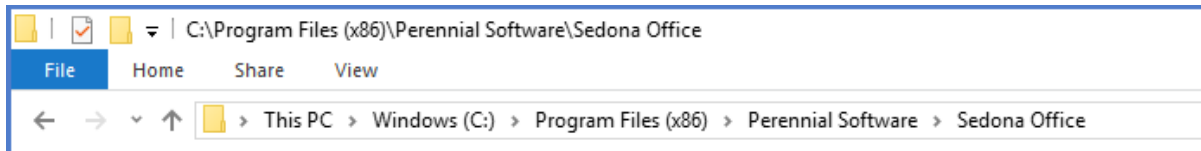
At the bottom of the page, the following information is displayed: SedonaOffice File Depot 2.3 beta, Servertime: 12/6/2021 7:20:17 AM, Uptime: (157 days) 22:29:45.

## Installing the Print 1099 File

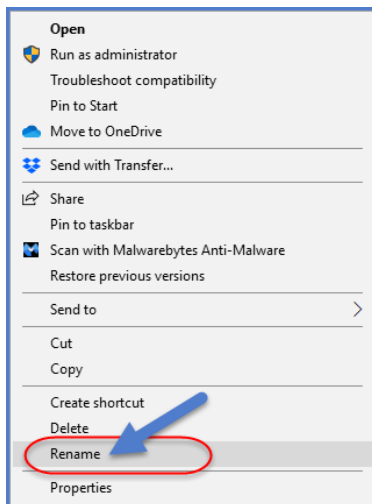
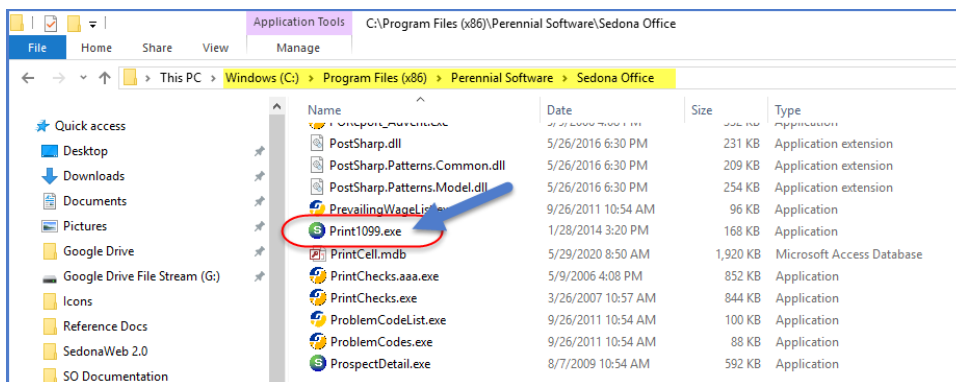
For SedonaOffice Non-Cloud customers, the new Print 1099 executable will need to be installed on all computers where SedonaOffice is installed and the user has the need to print the 1099-NEC or 1099-MISC.

On the computer where the new Print1099 file will be installed, make certain the user is logged out of the SedonaOffice application.

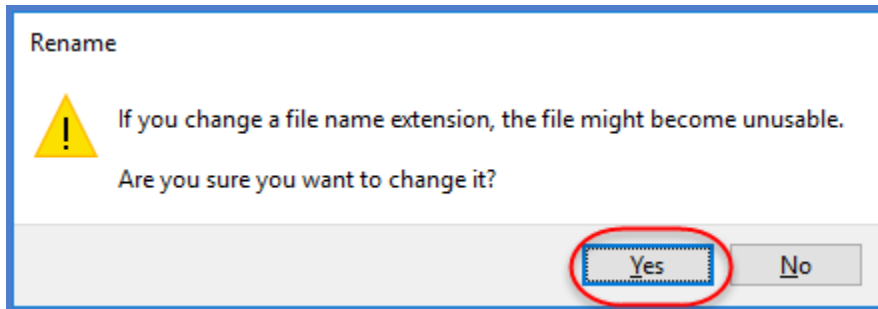
1. Navigate to C:\Program Files (x86)\Perennial Software\Sedona Office.



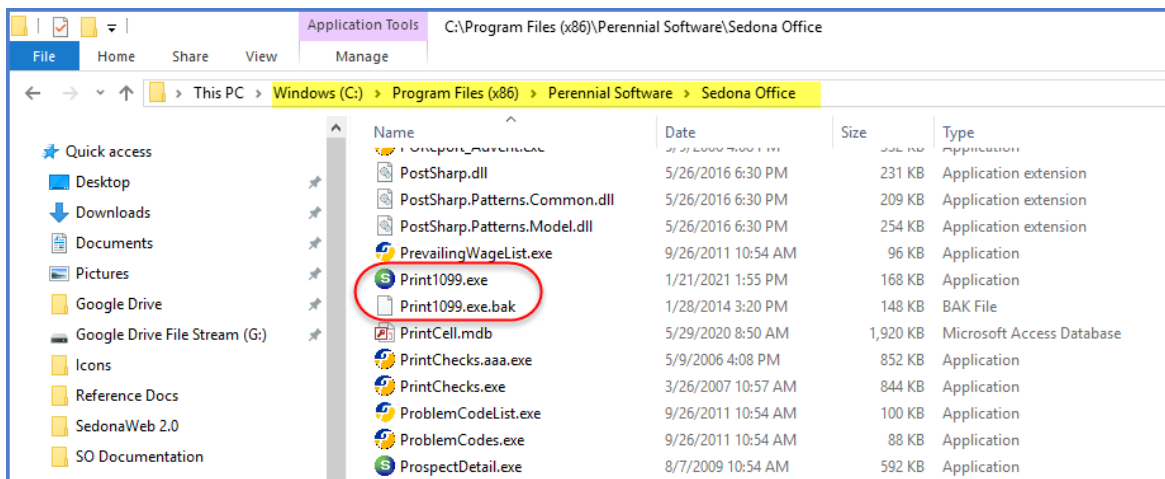
2. Within the SedonaOffice folder, locate the file named Print1099.exe. Highlight the Print1099.exe file, right-click and select the option Rename.



3. Rename the file Print1099.exe.bak. A warning message will be displayed; click the Yes button to proceed with the renaming of the file.



4. Copy and paste the new Print1099.exe into the SedonaOffice folder. When finished, you will have the old Print1099 and the new Print1099. The User may now log back into SedonaOffice and print the 1099's.




# Accounts Receivable

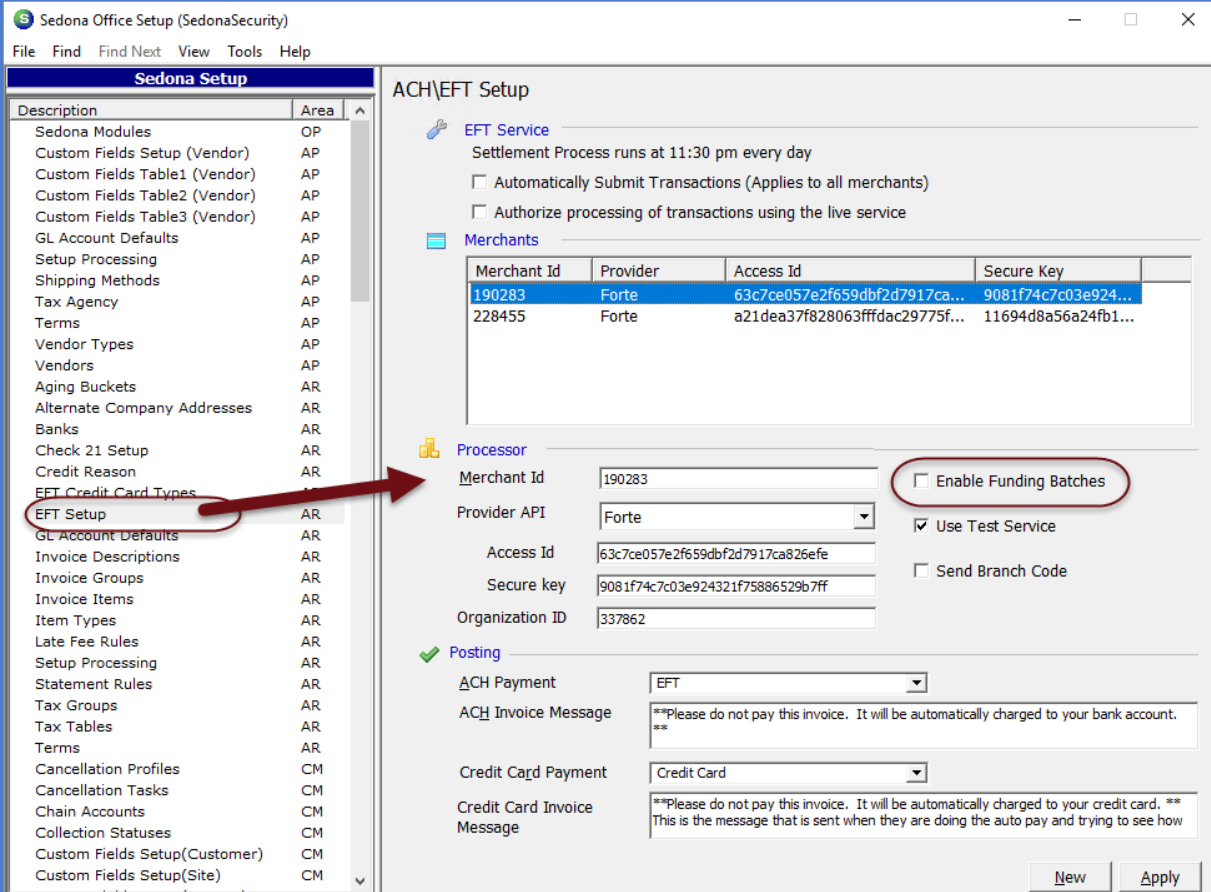
## EFT Processing

- Added Logging to EFT Processes
- Added logging if a transaction in the EFT Batch was skipped due to being rejected or credit status.
- Added logging if manual deposit batches were created.
- Added logging when a manual run settlement batch occurs.

## New EFT Setup Option

A new option flag has been added to the EFT Setup form. This checkbox is labeled Enable Funding Batches. In SedonaOffice version 6.2.0.3, the new Funding Batches feature was introduced. Since that time, several SedonaOffice customers have indicated they do not like this new process. This new flag allows a company to turn off the automatic creation of the funding batches. By default, after upgrading to 6.2.0.4, the checkbox is disabled.

 For companies that want to continue to use the Funding Batches feature, immediately after your company has upgraded to SedonaOffice version 6.2.0.4, you must go into EFT Setup and check the Enable Funding Batches checkbox for each of your merchant accounts. If this is not done, the Funding Batches feature will no longer function for your company.



**Sedona Office Setup (SedonaSecurity)**

File Find Find Next View Tools Help

**Sedona Setup**

Description	Area
Sedona Modules	OP
Custom Fields Setup (Vendor)	AP
Custom Fields Table1 (Vendor)	AP
Custom Fields Table2 (Vendor)	AP
Custom Fields Table3 (Vendor)	AP
GL Account Defaults	AP
Setup Processing	AP
Shipping Methods	AP
Tax Agency	AP
Terms	AP
Vendor Types	AP
Vendors	AP
Aging Buckets	AR
Alternate Company Addresses	AR
Banks	AR
Check 21 Setup	AR
Credit Reason	AR
EFT Credit Card Types	AR
<b>EFT Setup</b>	<b>AR</b>
GL Account Defaults	AR
Invoice Descriptions	AR
Invoice Groups	AR
Invoice Items	AR
Item Types	AR
Late Fee Rules	AR
Setup Processing	AR
Statement Rules	AR
Tax Groups	AR
Tax Tables	AR
Terms	AR
Cancellation Profiles	CM
Cancellation Tasks	CM
Chain Accounts	CM
Collection Statuses	CM
Custom Fields Setup(Customer)	CM
Custom Fields Setup(Site)	CM

**ACH/EFT Setup**

**EFT Service**

Settlement Process runs at 11:30 pm every day

Automatically Submit Transactions (Applies to all merchants)

Authorize processing of transactions using the live service

**Merchants**

Merchant Id	Provider	Access Id	Secure Key
190283	Forte	63c7ce057e2f659dbf2d7917ca...	9081f74c7c03e924...
228455	Forte	a21dea37f828063fffdac29775f...	11694d8a56a24fb1...

**Processor**

Merchant Id: 190283

Provider API: Forte

Access Id: 63c7ce057e2f659dbf2d7917ca826efe

Secure key: 9081f74c7c03e924321f75886529b7ff

Organization ID: 337862

Enable Funding Batches

Use Test Service

Send Branch Code

**Posting**

ACH Payment: EFT

ACH Invoice Message: \*\*\*Please do not pay this invoice. It will be automatically charged to your bank account.\*\*\*

Credit Card Payment: Credit Card

Credit Card Invoice Message: \*\*\*Please do not pay this invoice. It will be automatically charged to your credit card.\*\*\* This is the message that is sent when they are doing the auto pay and trying to see how

New Apply

# Allow Payment Batch to be Deposited if not Fully Funded

For companies using the Funding Batches option, you now have the ability to mark a payment batch as ready to deposit even if all transaction are not showing as settled. A warning will be displayed letting users know the batch is not fully funded and could result in the inability to reconcile with Forte funding batches or deposit values. If the user clicks Ok to the message, they will receive a prompt to change the batch status. This response will be entered in the SY\_Edit\_Log table, which appears in the customer’s SedonaEvent Log.

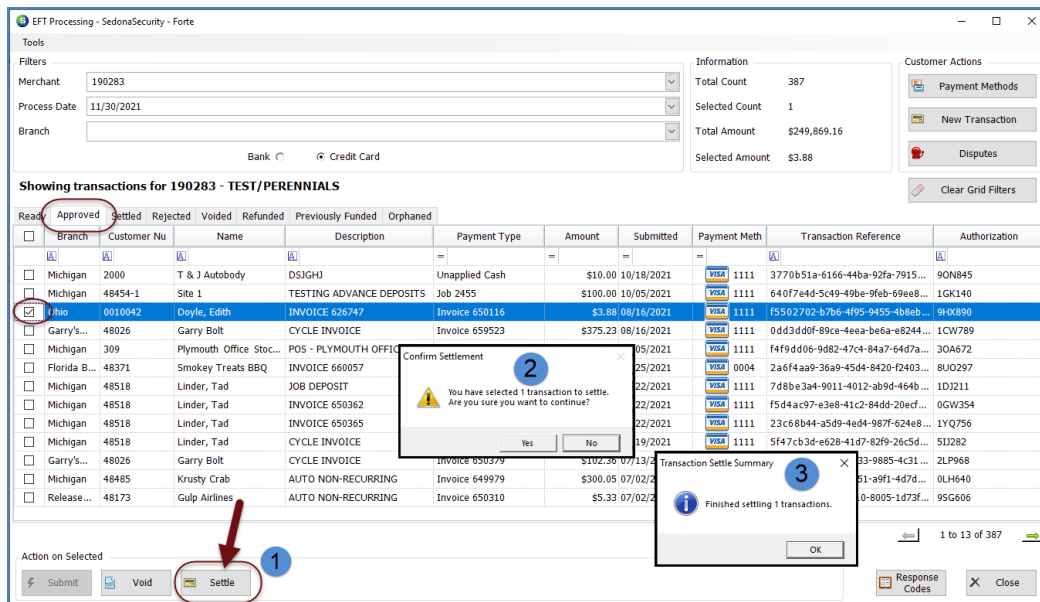
When SedonaEFTService processes funding settlements, and the transaction has not been added to a funding batch, but has been deposited a message will be written to the log.

Sample log message:

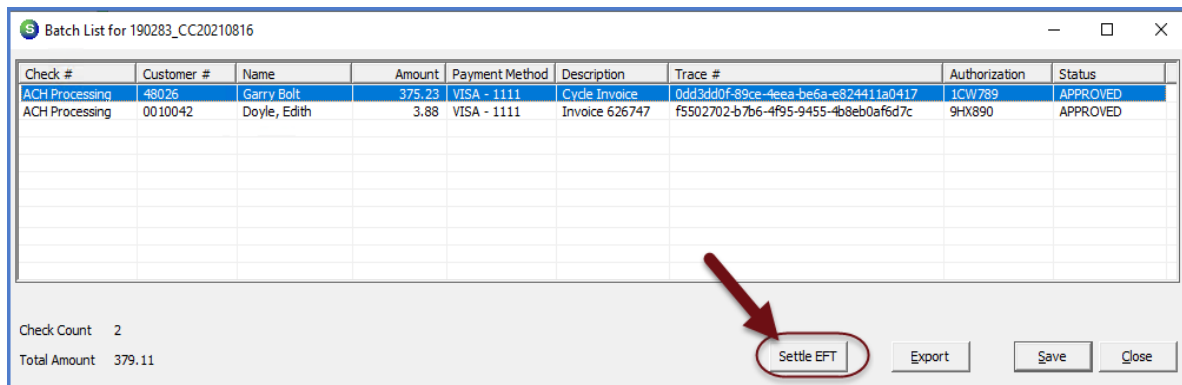
"Transaction d298139a-fad0-4933-90d1-bdc91b5d943a was found in funding CC-1026-23456, but could not be added to a funding deposit batch because it has already been deposited."

# New Manual Settle Option

On the Approved tab of the EFT Processing form, a new button labeled “Settle” has been added. Users that want to force one or multiple transactions to show as settled may use this option. This would typically be used if you have logged into Dex and have found that the transactions have settled, and you do not want to wait for the nightly settlement process to run to show the transactions as settled. When clicking the Settle button, a confirmation message will be displayed to the user indicating the number of transactions to settle. SedonaOffice will go out to Forte to verify the transactions have settled. If successful, the transactions will be moved from the Approved tab to the Settle tab of the EFT Processing form.



Users may also force settle transactions clicking on the new Settle EFT button that is displayed when drilling into a Payment Batch from Accounts Receivable. When clicking the Settle EFT button, a confirmation message will be displayed to the user indicating the number of transactions to settle. SedonaOffice will go out to Forte to verify the transactions have settled. If successful, the status of each transaction will change to Settled.



## Restored Original Forte Settlement Flow

Processing of funding entries will only create funding payment batches and move customer payments associated with funding settlements into those batches. Funding entries will now be processed each time the settlement process is run to allow processing of any transactions that may have been orphaned when the funding entry was processed initially.

## Set Recurring Indicator

When a transaction is sent to Forte for funding, if the EFT was from a cycle invoice, the recurring indicator flag will automatically be set to True. This will indicate to Forte that transactions are a recurring type transaction and could be subject to a more favorable rate.

# Application Corrections

## Accounts Payable

### Deleted Receipt Record Causing GL to be Out of Balance

**Issue:** Deleted receipts cause out of balance issue.

**Solution:** Created audit tables GL\_RegisterLog, IN\_ReceiptLog and IN\_JournalLog to log receipt addition, update and delete transactions. These audit tables can be used for troubleshooting issues for missing receipts.

### Cannot Post Bill to Multiple GL Accounts

**Issue:** When more than one expense line exists on an AP Bill that you have manually updated and you tab through the fields they are reverted back to GL account default amount.

**Solution:** Force grid control to occur in a predictable order, so when an expense amount related column value is changed, the proper values will be used in the calculations.



# Accounts Receivable

## Invoice form CS53FR Changes

**Issue:** When using the billing rollup option for Install invoices, invoices print with the words Install Charges on the invoice due to rolling up the install charges and parts. The words Install Charges must be displayed in French for invoice form CS53FR.

**Solution:** Added condition to allow "Install Charges" to print in French when using CS53FR.

## Reversal Transactions in EFT Processing Not Setting ACH\_Id on AR\_Deposit\_Check

**Issue:** Reversal transactions in EFT Processing in versions 6.1 and greater, are not setting ACH\_Id on AR\_Deposit\_Check.

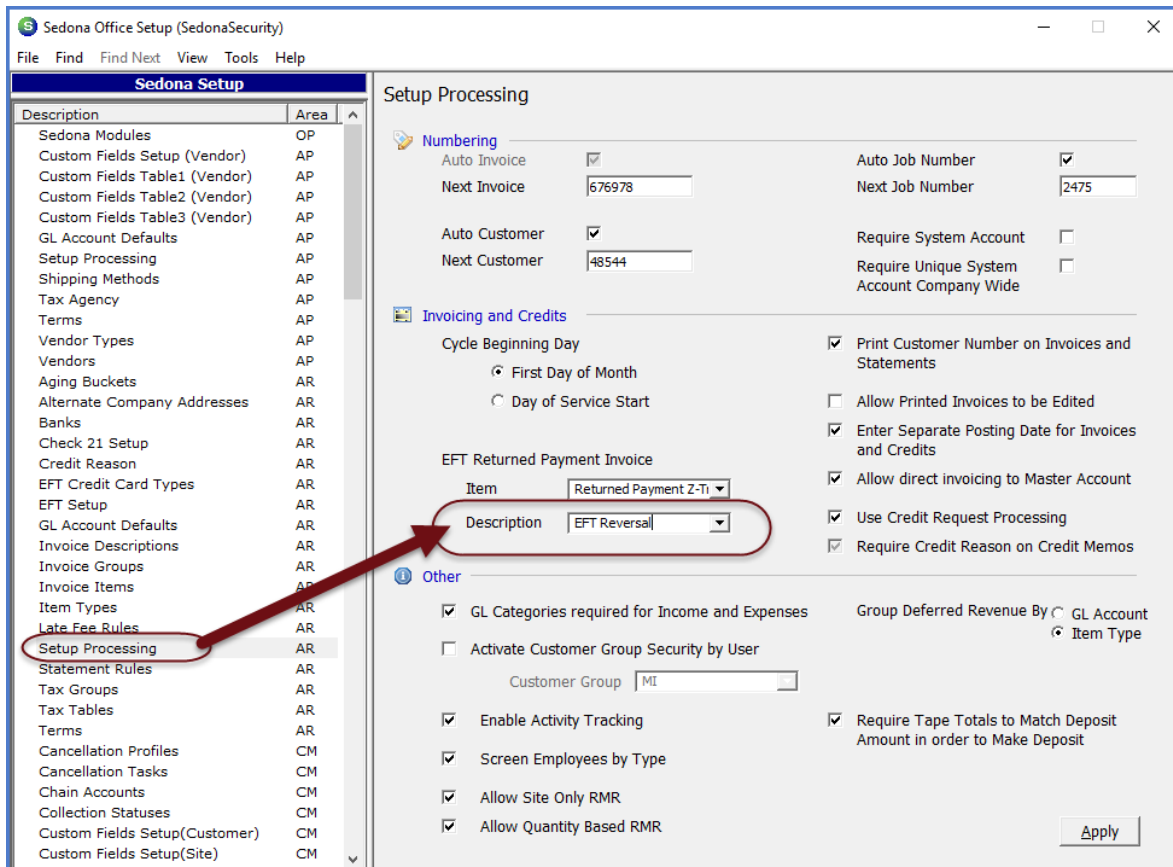
**Solution:** After creating an AR\_Deposit\_Check record for a Z-transaction, update the ACH\_Id to be that of the corresponding AR\_ACH record.

# Reversal EFT Transactions Not Setting Invoice Description

**Issue:** Reversal transactions in EFT Processing (v 6.1+) are not setting Invoice Description, which is a required field on every invoice.

**Solution:** When creating an invoice for a reversed EFT transaction, set the invoice description to a predefined value.

- In SedonaSetup, added a field to the AR Setup Processing form to allow specifying the EFT Returned Payment Invoice Description.



- Added the Returned\_Payment\_Invoice\_Desc\_Code column to the AR\_Setup\_Processing table.
- Modified stored procedure Setup\_Processing\_UPD to save the invoice description.
- Modified ARSetupj.dll to get/set the invoice description.
- Modified PaymentProcessing.dll to set the invoice description, when creating a charge-back invoice.

## Empty EFT Payment Batches Being Created

**Issue:** When a customer first updated to SedonaOffice v6.2.0.2, the nightly processing of any Forte funding data which contains transactions that were settled before the update, results in the creation of a funded payment batch that contains no payment records.

**Solution:** The code was modified to create a funded payment batch only when a non-settled transaction is encountered. Created a script that will be run by the installer to delete any funding payment batches with no payment records that were created by SedonaOffice version 6.2.0.2.

## Batch EMAIL Invalid EMAIL Address Issue

**Issue:** Once a customer email addresses is invalid, it reverts back to invalid after it has been updated and marked valid.

**Solution:** Compare the sent email address with the customer bill email address before marking an email invalid.

## AR Activity Ledger not Updated for “To” Customer when Transferring Cash

**Issue:** Transferring unapplied cash from one customer to another is not updating the activity ledger of the receiving customer.

**Solution:** The customer activity ledger is properly updated when unapplied is transferred to another customer.

## Ticket Custom Fields being Corrupted from Sedona-X Mobile

**Issue:** When you edit custom fields on a service ticket in Sedona-X Mobile, the custom fields tab on ticket in SedonaOffice is blank.

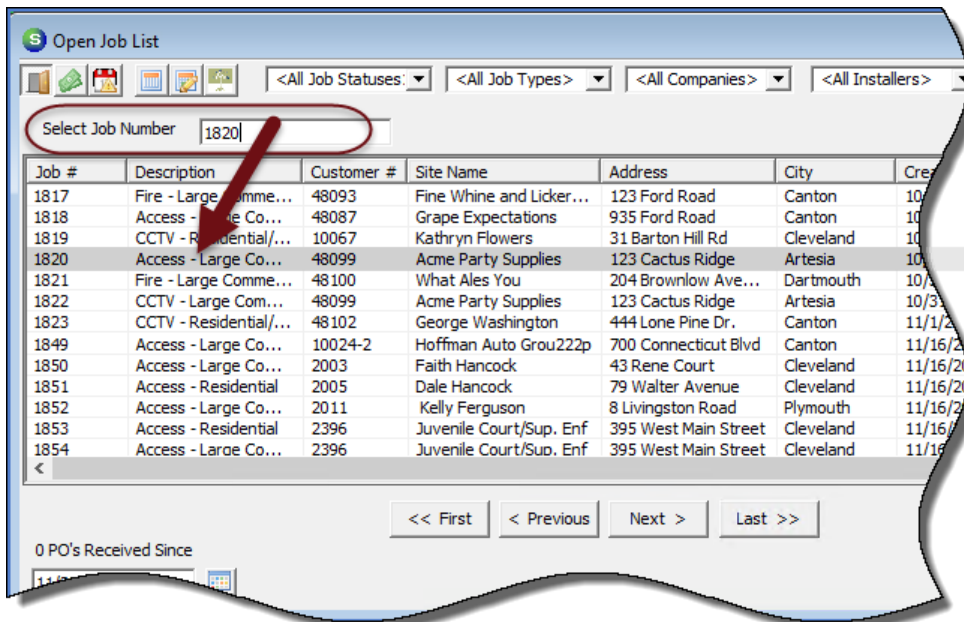
**Solution:** This issue is resolved and values entered into the custom fields from Sedona-X mobile are displayed on the ticket in SedonaOffice.

# Job Management

## Job Queue Search does not Open the Correct Job Number

**Issue:** When typing the job number in the search it does not take you directly to the correct record. A similar job number is highlighted and you have to navigate through the pages to find the correct job.

**Solution:** Typing in the full job number in the search will take you directly to that number and highlight the number.



## Service

### Unable to Create a Ticket and View Complete Equipment List

**Issue:** Errors received when viewing equipment list or creating a ticket for a system where an equipment part contains an apostrophe.

**Solution:** Allow creating a service ticket and viewing equipment list for equipment parts with an apostrophe.

### Issue with Previously Closed PO Reappearing

**Issue:** Service Module allows blank PO numbers, which causes issues.

**Solution:** Force user to enter a PO number and added checking for duplicate PO number.

## Report Manager

### Manually Closed PO's - Inventory Stock Status Report

**Issue:** The Inventory Stock Status Report is not updated with the On Order Quantity of a part when a purchase order is manually closed without receiving the part. Un-received parts on closed purchase orders stay "On Order" forever.

**Solution:** When a purchase order is closed without receiving a part, the On Order Quantity of the part is correctly updated.

## Problem Codes Report

**Issue:** Run-time error 91 message is received when trying to run the Problem Codes Report.

**Solution:** Redesigned the report. If the Expertise Level is blank, this indicates the problem code is marked as a secondary problem code. This redesigned report is available on the Report Manager and also when printing from the Problem Code setup table within SedonaSetup.

November 30, 2021  
11:27 AM

**Problem Code List**

Page# 2

Code	Description	Priority	Est. Time	Expertise Level	Inactive
PM	Preventative Maintenance	Low	60	3- Medium	N
PUFFTEST	Fire System Piping Puff Test	Medium	60	3- Medium	N
Reschedule	Reschedule	Low	0		N
RTI	Ready to Invoice	Low	0		N
Site Survey	Site Survey	Low	120	4- High	N
Smoke Detector	Smoke Detector	Medium	60	3- Medium	N
SPBFT	Sprinkler Backflow Test-INSP	Medium	60	3- Medium	N
SPFD	Sprinkler Fire Door Test	Medium	60	3- Medium	N
SPHY	Sprinkler Hydrostatic Test	Medium	60	3- Medium	N
SPI	Sprinkler System Inspection	Medium	60	3- Medium	N
SPI1	Sprinkler System Inspection 1 Year	Medium	60	3- Medium	N
SPI5	Sprinkler System Inspection 5 YR	Medium	60	3- Medium	N
SPI5YR1	Sprinkler System Inspection 5 Yr	Medium	60	3- Medium	N
SPI5YR2	Sprinkler System Inspection 5 Yr	Medium	60	3- Medium	N
SPID	Sprinkler Dry System Inspection	Medium	60	3- Medium	N
SPPA	Sprinkler Pre-action Test	Medium	60	3- Medium	N
SPSP	Sprinkler Standpipe Flow Test	Medium	60	3- Medium	N
SPSPHY	Sprinkler Standpipe Hydro Test	Medium	60	3- Medium	N
SPSPY	Sprinkler Standpipe Inspection	Medium	60	3- Medium	N
	Really Long Problem Code				Y

# SedonaSetup

## Runtime Error on Branch Setup

**Issue:** Runtime error was received when the Email\_Id field in AR\_Branch does not have a corresponding record in the EM\_Template table,

**Solution:** Changed code so it does not try to parse an email template that does not exist.

# Manitou Integration

## Error Received When Logging into a Second SedonaOffice Company

**Issue:** For companies that integrate SedonaOffice with Manitou, Users receive error message "65526 No error message available" when logging into a second company.

**Solution:** Added error handling to catch errors when calling the Manitou dll.

# Parts Updater Utility

## Error Received When Using the Parts Updater

**Issue:** Receiving error message "Error: 5 Procedure or function 'Part\_UPD' expects parameter 'Alt\_sales\_description', which was not supplied." Affects companies installed with SedonaOffice version 6.1.60 and higher.

**Solution:** Added default values for the new stored procedure Alt\_Description parameters. This will allow existing applications (such as PartsUpdater) to use these stored procedures without modifying the code that calls them.

