

SedonaOffice[®]

The #1 Financial Software for Security Companies

SedonaFSU iOS Release Notice

Version 2.5.6



04/7/2017

PERENNIAL SOFTWARE
Makers of SedonaOffice and AlarmBiller

Contents

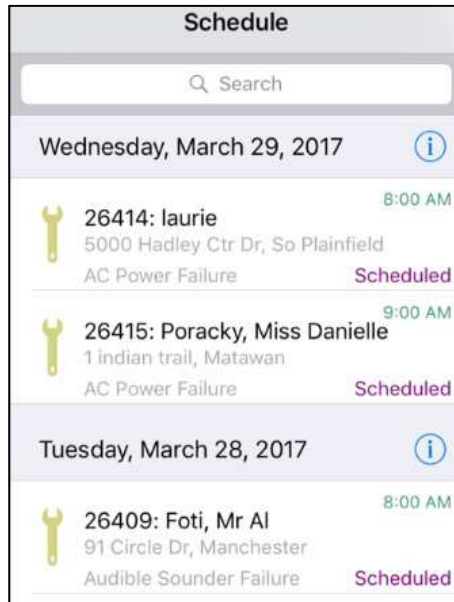
Enhancements	3
Schedule	3
Appointment Order	3
Notes	3
Display Order	3
Note Links	3
Parts and Other	4
Part Search	4
Ticket Order	4
Documents	5
Uploading from Third Party Applications.....	5
Sedona	5
Resolved on Date	5
Application Corrections.....	6
iOS App	6
Tickets Locks	6
Equipment Removal	6
Documents	6
Miscellaneous Appointments	6
Web Version	6
48 Hour Rule.....	6
Level 3 Notes	6

Enhancements

Schedule

Appointment Order

Appointment dates now show in reverse chronological order with the most recent dates at top.



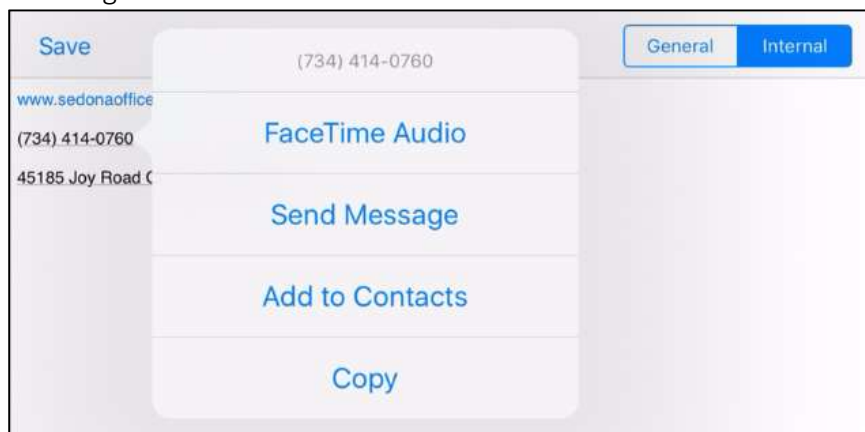
Notes

Display Order

Service notes will now display chronologically based on entered date, with the most recent note at top.

Note Links

FSU notes will now recognize websites, addresses, and phone numbers. Tapping a hyperlink in a note will open that web page. Tapping an address will open the default iOS navigation and pull up directions to that address. Tapping a note will give you options for contacting that number on an iPad and on an iPhone it will call the number. Websites, addresses, and phone numbers will be recognized in Site notes on the FSU as well as ticket notes.



Parts and Other

Part Search

Option to search for parts by ‘Manufacturer’ has been renamed to read ‘MFG Code’. Search function remains the same.



Ticket Order

Parts and Other items added to tickets will now display on the FSU in the order in which they are tapped before selecting Add Parts/Items. To take advantage of this new feature:

1. Search for multiple Parts and/or Other items so that a list of parts/items appears, ready to be added.
2. Tap on each item you wish to add to the ticket, in the order you would like them added. In the example below the items were tapped on in order from bottom to top:

Code	MFG Code	Description	Qty	Price
AEC-4W-P2USE	AEC-4W-P2USE	4 door access easy c...	1	7,770
B6-act/ibt	B6-act/ibt	12v sla battery load t...	1	84
C900V2	C900V2	Dialer Capture to IP...	1	1,080
D1005	D1005	3' diagnostic cord fo...	1	30

Search Clear Add Parts Back

3. Select Add Part/Items. The parts/items will show on the FSU in the order they were tapped.

Code	Description	Qty	Price	Total
D1005	3' diagnostic cord for d2...	1	30	\$30.00
C900V2	Dialer Capture to IP com...	1	1,080	\$1,080.00
B6-act/ibt	12v sla battery load test	1	84	\$84.00
AEC-4W-P2USE	4 door access easy contr...	1	7,770	\$7,770.00

+ View System Equipment

Documents

Uploading from Third Party Applications

In the past the FSU app had to be open before documents could be uploaded to it from third party applications. This has been changed. The FSU app will now automatically open when third party documents are uploaded to the FSU.

Sedona

Resolved on Date

The resolved on date now populates in the ticket queue for tickets resolved from the FSU.

Ticket	Created On	Problem	Customer Name	Technician	Resolution Code	Resolved On
25674	02/24/2015	Beeping	Howe, Jill	Beau Chenard	Billable Call	2/24/2015 10:32 AM

Application Corrections

iOS App

Tickets Locks

If the app was re-loaded while a ticket was locked the lock on that ticket would freeze and the technician would have to be manually removed from the ticket using Lock Table Maintenance. The ability to re-load the schedule while a ticket is locked has been removed. Technicians should be reminded to unlock tickets before opening other apps or doing a full re-load of the FSU as these things can still cause unavoidable ticket lock ups.

Equipment Removal

If equipment was removed by going into the customer in Sedona and manually marking it as a Job or Other removal the FSU was not recognizing the part as removed. This has been corrected.

Documents

Refreshing documents would sometimes cause the FSU app to close. This has been corrected.

Miscellaneous Appointments

If a recurring miscellaneous appointment had been created in a previous year they would not show on the iCalendar. This has been corrected.

Web Version

48 Hour Rule

Technicians were prevented from entering their departure times more than 48 hours after their arrival times even if their permissions allowed them to do so. This has been corrected.

Level 3 Notes

Technicians were prevented from entering level 3 notes even if their permissions allowed them to do so. This has been corrected.