SedonaWeb/SedonaAPI 2.0 Release Notes

August 2026

Version 1.54.0

Contents

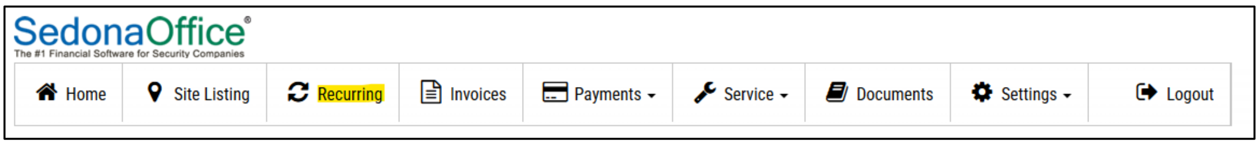
SedonaWeb 2.0

Enhancements/Features

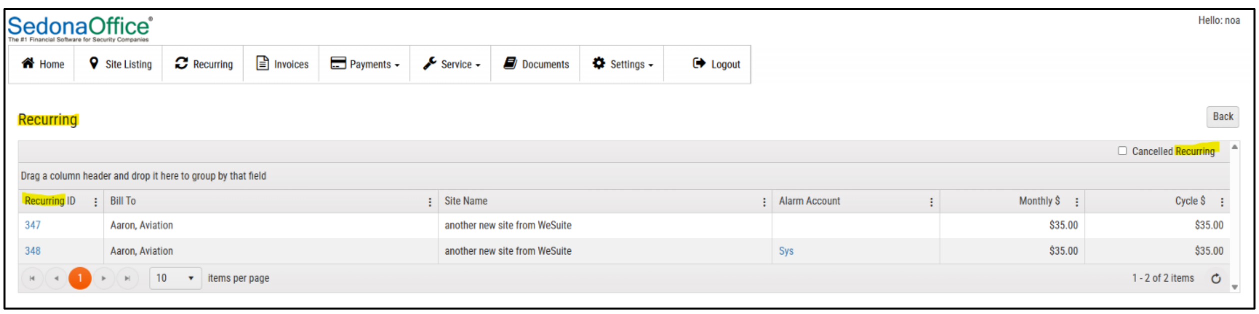
Changed “RMR” Tab in SedonaWeb 2.0 to “Recurring”

To help reduce customer user confusion regarding terminology, we changed the name of the RMR tab (which stands for Recurring Monthly Revenue) to Recurring. We made this change on these pages:

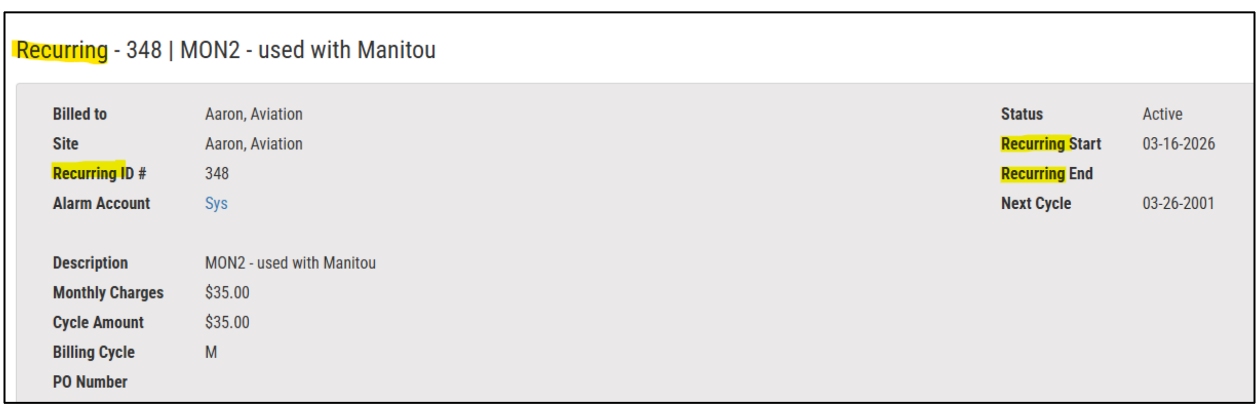
Top menu:



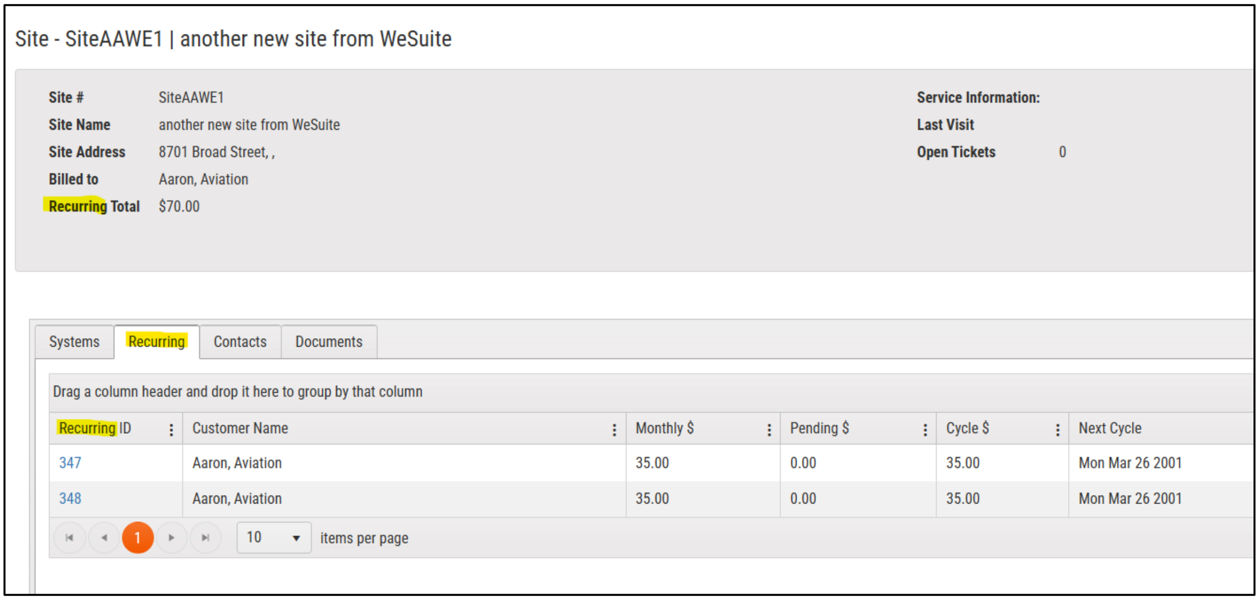
Recurring page:



Recurring details page:



Site details page:



System details page:

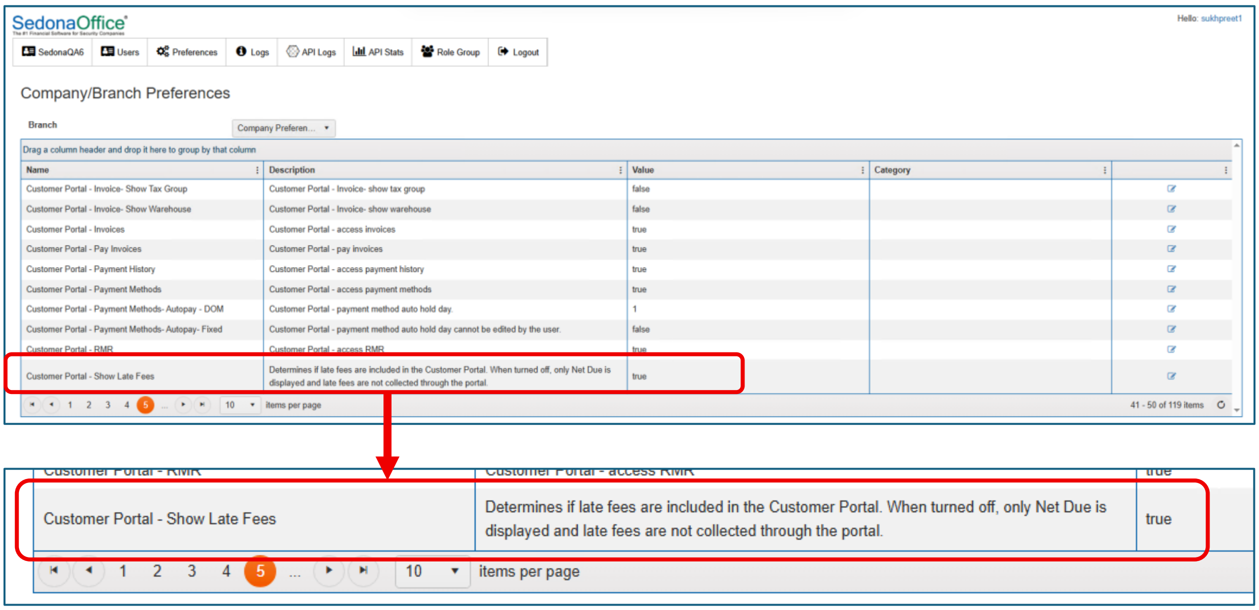
New Sedona-X Mobile Role Group

We added a new role group for all Sedona-X mobile users called “Jr. Tech II”. This is aligned with the permissions on FSU. This role group cannot be deleted, and the permissions cannot be changed.

SedonaWeb 2.0 Users can now See and Pay Late Fees on Invoices [00146764]

When enabled, portal users can now see and pay late fees when they log in to pay invoices.

We added a company preference (Company Preference – Show Late Fees) to configure whether late fees are displayed and payable on the customer portal.



When the **Customer Portal - Show Late Fees** field is set to true:

- Late Fee will be displayed under Received On, and it will be shown on the main page for both the customer and master customer if there is a late fee. The Amount Past Due will be the amount plus the late fee.
- A Late Fee column will be shown in the Invoices and Pay Open Invoices grids.
- The Total Due will be the sum of Invoice Amount plus Late Fee in the Invoices and Pay Open Invoices grids.
- A Late Fee line will be shown in the Invoice Details page if the late fee is over $0.
- The Balance Due will be the sum of Invoice Amount plus Late Fee in the Invoice Details page.
- A Late Fee line will be shown in the Print Preview if the late fee is over $0.
- In the Pay Open Invoices page, the Pay button and the Total under the Amt to Apply column will display the sum of the selected invoices Total Due.
- After the invoices are paid, the Open Invoices screen will show the paid invoices when selecting the Include Paid Invoices checkbox. The Total Due for those invoices will show $0.00, and the Payment will show the date the invoice was paid.

In addition, we changed these column names in the invoice and pay grids:

- Amount is now Invoice Amount.
- Net Due is now Total Due.

Grid Column Options Background Color Change

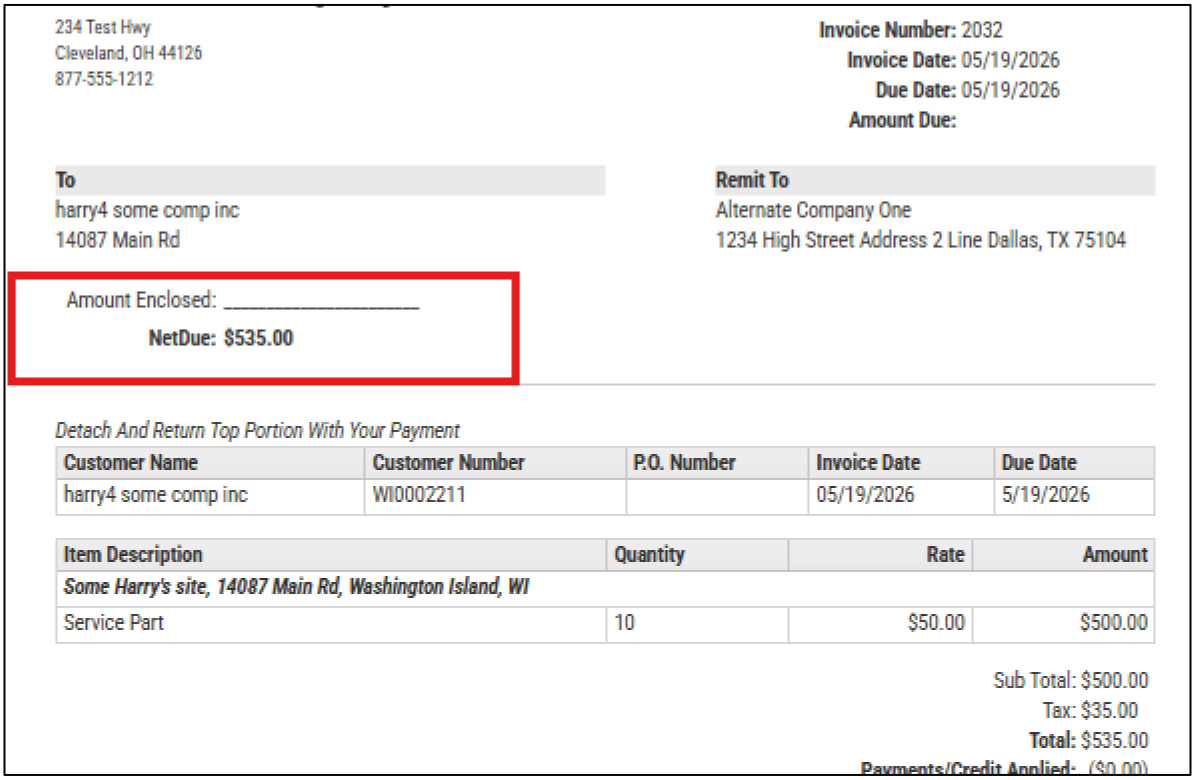
We added theme-based menu options to the background to match the color of a page number or Filter button on grids for better visibility. The grid column options menu (the dropdown/popup that appears when interacting with grid column headers) now has a background color that properly matches the application's theme.

Replaced Invoice Details View with Invoice Preview in SedonaWeb 2.0

We made changes to the Invoice Details View:

1. Existing buttons in Invoice Details (Pay Open Invoice, Print Invoice, Back) are displayed at the top right:

2. The “Amount Enclosed” section that is related only to Invoice Print is hidden in the Invoice Details view:


234 Test Hwy
Cleveland, OH 44126
877-555-1212

Invoice Number: 2032
Invoice Date: 05/19/2026
Due Date: 05/19/2026
Amount Due:

To
harry4 some comp inc
14087 Main Rd

Remit To
Alternate Company One
1234 High Street Address 2 Line Dallas, TX 75104

Amount Enclosed: ____________________
NetDue: $535.00

Detach And Return Top Portion With Your Payment

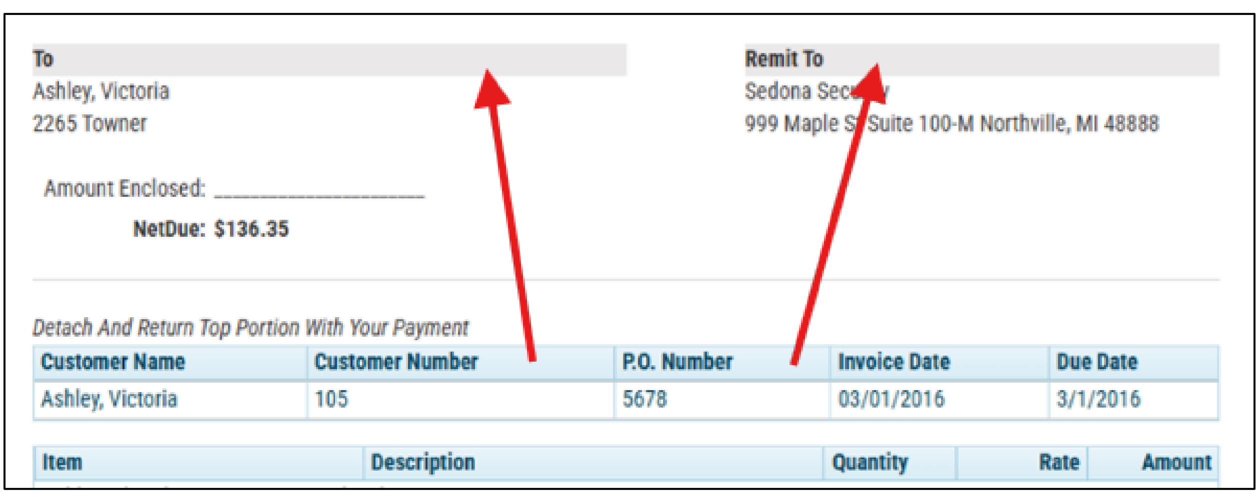
Customer Name	Customer Number	P.O. Number	Invoice Date	Due Date
harry4 some comp inc	WI0002211		05/19/2026	5/19/2026

Item Description	Quantity	Rate	Amount
Some Harry's site, 14087 Main Rd, Washington Island, WI			
Service Part	10	$50.00	$500.00

Sub Total: $500.00
Tax: $35.00
Total: $535.00
Payments/Credit Applied: ($0.00)

We fixed an existing issue with Print Preview that would not consider the user’s theme preference to color the background of “To” and “Remit To” to match with grid header.

- Before the sections looked like this:


To
Ashley, Victoria
2265 Towner

Remit To
Sedona Security
999 Maple St Suite 100-M Northville, MI 48888

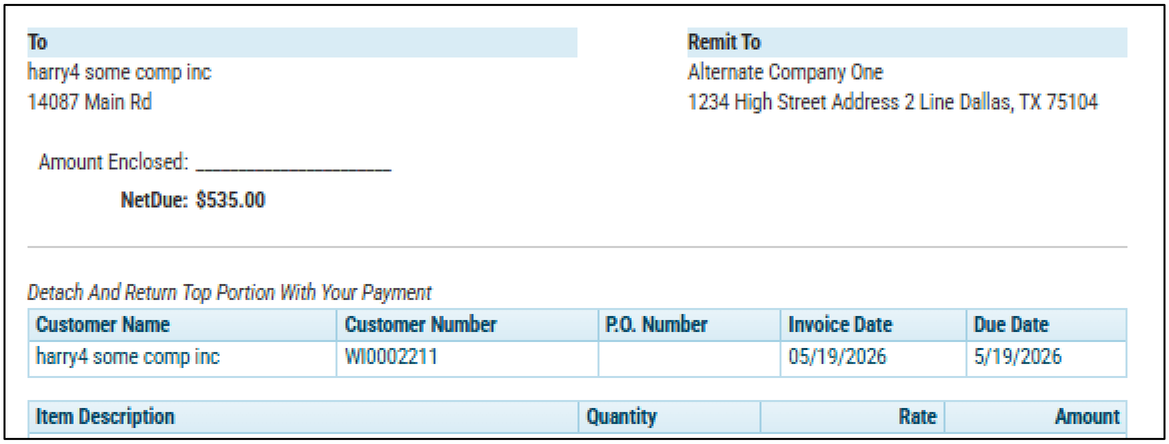
Amount Enclosed: ____________________
NetDue: $136.35

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	P.O. Number	Invoice Date	Due Date
Ashley, Victoria	105	5678	03/01/2016	3/1/2016

Item	Description	Quantity	Rate	Amount

- Now the sections look like this:



To	Remit To
harry4 some comp inc	Alternate Company One
14087 Main Rd	1234 High Street Address 2 Line Dallas, TX 75104

Amount Enclosed: ____________________

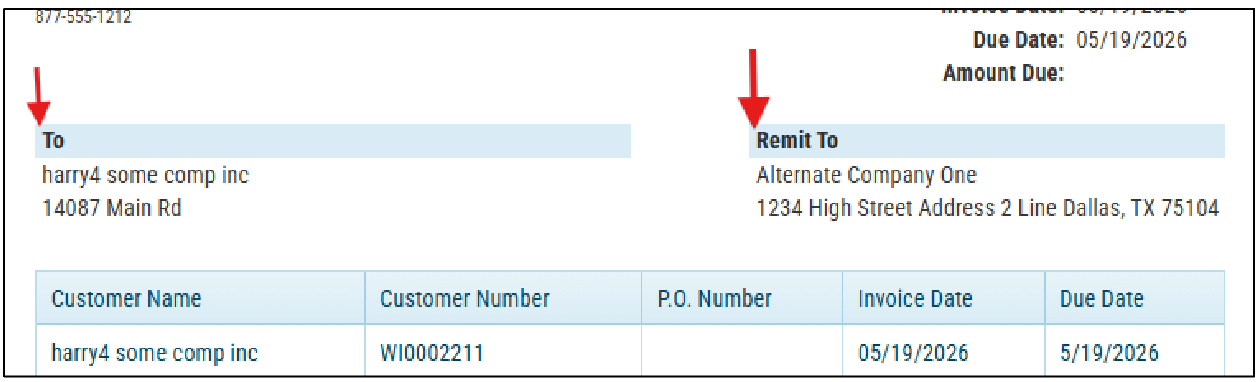
NetDue: $535.00

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	P.O. Number	Invoice Date	Due Date
harry4 some comp inc	WI0002211		05/19/2026	5/19/2026

Item Description	Quantity	Rate	Amount

We added some space before the “To” and “Remit To” sections so the text is easily readable when the background color changes for different themes:



877-555-1212

Due Date: 05/19/2026

Amount Due:

To	Remit To
harry4 some comp inc	Alternate Company One
14087 Main Rd	1234 High Street Address 2 Line Dallas, TX 75104

Customer Name	Customer Number	P.O. Number	Invoice Date	Due Date
harry4 some comp inc	WI0002211		05/19/2026	5/19/2026

We removed the Amount Due field (above the Remit To) from the invoice detail and preview since the standard invoice template in the SedonaOffice client print preview does not have it and because it is at the bottom of the invoice.

For the print preview, the Net Due (above the To section) now includes the Late Fee if it is applicable.

Application Corrections

SedonaWeb 2.0 HTTP Error 400 [00153670, 00146468, 00148551, 00150253, 154337, 148567, 149323,149971, 150406]

Users experienced intermittent HTTP 400 errors when logging into the Sedona Web 2.0 portal. This issue affected multiple users and occurred across different browsers (Chrome, Edge, Safari). Customers often needed to attempt logging in multiple times before successfully accessing the portal.

We made improvements so the application now handles user sessions more reliably and will not lose user login information unexpectedly, which was causing the HTTP 400 errors.

SedonaWeb 2.0 End-users cannot change their passwords with the Change Password button [00152573]

When users tried to change and save their password, they received an error message, and the new password would not work.

We changed the password validation so that instead of checking for any letter (uppercase or lowercase), it checks for both uppercase and lowercase letters.

Sales Automation error when completing a proposal [63570]

The SedonaOffice integration wizard failed to open when proposals were pushed from Sales Automation to SedonaOffice.

We resolved this issue.

SedonaWeb 2.0 Page Not Working Error when changing password [63306]

When customers changed their password and then went to the login screen, there was a page not working error. The password change worked, but the customers had to find their way back to the original login screen, which sometimes meant they had to clear their browser cache.

We made improvements so the application now handles user sessions more reliably and will not lose user login information unexpectedly.

Unable to save checking payment method on SedonaWeb account due to concatenation when name contains "," [00155196]

We made two changes to correct this issue:

1. Added a space between first and last names - Previously, first and last names might have run together without a space (for example: "JohnSmith" instead of "John Smith")
2. Removed extra commas from names - Sometimes names had unnecessary commas.

Users page, Email field too narrow, increase textbox width

On the Users page, the Email field displayed its value, but it was truncated. Because the page has available space, the Email should be wide enough to show the full email.

We optimized the Add User, Edit User, and Register pages to ensure they properly scale on mobile and small screens. This allows the fields to show the full values.

One technician cannot use Sedona-X mobile app: errors occur [00141319]

One technician experienced an error trying to resolve a ticket or work order.

Long usernames caused system errors preventing technicians from using the Sedona-X mobile app. We set a 30-character limit for usernames when creating new company users. This prevents new usernames from exceeding the Sedona Office User Code 30-character limit.

Sedona Web 2.0: Showing sites/systems ID instead of numbers [57925]

We replaced the System ID column with System Account in the Systems grid when accessing through Site Listing > Site Details for both regular customers and master customers.

Only Level 1 notes are supposed to show in service tickets, however comments are showing up, even though they are saved as a level 2 under notes [00160254]

We added a new customer portal preference called Customer Portal - View Service Ticket Comment. This controls whether the comment field on service tickets is visible to portal users when viewing the service ticket details. The preference follows the same pattern as the existing service ticket preferences — it defaults to enabled and can be configured at both company and branch levels.

Note: If a portal user creates a service ticket and adds a comment, even if Customer Portal - View Service Ticket Comment is set to false, they will not be able to view the comment once the service ticket is created and they navigate back into the ticket's details.

We also fixed an additional bug: when a customer portal user opened the service ticket grid, the service ticket details related fields were always included in the response regardless of any preference setting. This meant the details fields were exposed to portal users even if the intention was to hide it. This was also true for notes with access level > 1: all data was exposed regardless of what appeared on the screen.

Fields that are not needed for the grid return empty/null results when the Customer Portal - View Service Ticket Details is false. The same is true for the CustomerComments field when Customer Portal - View Service Ticket Details is true but Customer Portal - View Service Ticket Comment is false.

SedonaWeb 2.0 invalid "Pay Open Invoices" link [00161287]

We resolved this issue when adding this enhancement: SedonaWeb 2.0 Users can now See and Pay Late Fees on Invoices.

Portal issue with viewing between linked accounts [O63271, 148887, 161553, 161269, 151315, 147303, 161790]

Customer logins for SedonaWeb could only see invoices for the main account. Linked accounts would not show current or past invoices.

When linking a new account in SedonaWeb, the new contact did not have the bill to permissions checked even if the preferences setting to mark new contacts as bill to contacts was set to true.

To correct this, we added Bills to the contact when adding a new Account if the preferences setting to mark new contacts as bill to contacts is true.

SedonaWeb 2.0 is displaying bill to info in the site field for invoices [00161391]

The site name did not appear in the site column. Instead, the site column repeated the information from the bill to column.

We fixed this issue, so if an invoice is created by a sub customer account, the site column displays the site name associated with the sub customer.

SedonaAPI 2.0

Enhancements/Features

Created new GET LaborGrade Endpoints

We created two new API endpoints to retrieve labor grade information:

- GET /api/LaborGrade — Returns all labor grades (supports OData filtering)
- GET /api/LaborGrade/{id} — Returns specific labor grade by ID

Data returned: LaborGradeId, Description, DirectWageRate, IndirectWageRate, PrevailingWage, Inactive

Created new GET JobPrevailingWage Endpoints

We created a new JobPrevailingWage model with Get Single and Get All endpoints that allow API users to request a single or all prevailing wages for a job.

With this, API users can retrieve records from the new JobPrevailingWage model and choose whether to use an existing wage labor grade for a job.

Application Corrections

[AR_Customer_Site].[Commercial] flag not getting set correctly from Sales Automation [00152637]

To resolve this, we added a missing mapping from the API model for the POST request on api/app/customers.

SW 2.0 API utilize calculate_all stored proc [63488]

All billable charges information gets updated appropriately when changes are made to a service ticket via the API. Service reports generated via POST /api/ServiceReport will reflect correct tax and charge amounts.

API POST / api/PurchaseOrder request ignores the SedonaSetup setting for autogenerate PO [63831]

When sending the API request to Add a Purchase Order, it ignored the SedonaSetup Setup Processing (AP) selection for Auto Create PO Numbers. It would auto-generate the PO Number whether the option was selected or cleared.

We made these changes to resolve this:

- Implemented a check for the setup flag before generating the next PO number
- Added duplicate PO number validation for both POST and PUT; this also gives a user-friendly message for duplicate PO numbers
- Added missing client input validations that are triggered by both POST and PUT:
  - For purchase orders:
    - TypeJSO supplied values must be set to “J” for job, “S” for service ticket, or “O” for none of those.
    - ShippingDate must be on or after OrderDate when both dates are provided.
    - WarehouseId must be greater than 0 (zero) when DirectExpense is false and WarehouseCode is provided.
    - WarehouseCode must be provided when DirectExpense is false and WarehouseId is 0 (zero) or missing.
    - Job is validated when JobId or JobCode is provided; if valid, Type_JSO is set to “J”.
    - Service Ticket is validated when ServiceTicketId is provided; if valid, Type_JSO is set to “S”.
    - Shipping Method is validated when ShippingMethodId or ShippingMethodCode is provided.

- Branch is validated when BranchId or BranchCode is provided.
    - Warehouse is validated when WarehouseId or WarehouseCode is provided.
    - Currency is always validated using CurrencyId or CurrencyCode.
    - Either CategoryId or CategoryCode is required validation.
    - Either VendorCode or VendorId is required validation.
    - A new ServiceTicketNumber field was added to API POST/PUT/GET models.
    - Validation on all date fields to be after "1980-01-01".
    - Supplied values are ignored and set automatically on the following fields:
      - EnteredDate
      - EditUserCode
      - EditDate
      - UserCode
  - For purchase order parts:
    - Purchase Orders are validated when PurchaseOrderId/Number pairs are provided (unless validation is skipped for POST).
    - Parts are validated when PartId/Code pairs are provided; inactive parts are not allowed.
    - Units of Measure are validated when UnitOfMeasureId/Code pairs are provided; inactive units are not allowed.
    - Job Phases are validated when PhaseIds are provided and they are required to be valid.
  - For purchase order expenses:
    - Purchase Orders are validated when PurchaseOrderId/Number pairs are provided (unless validation is skipped for POST); they are required to be valid.
    - Categories are validated when CategoryId/Code pairs are provided; inactive categories are not allowed.
    - Accounts are validated when AccountId/Code pairs are provided; inactive and restricted accounts are not allowed.
    - Customers are validated when CustomerId/Number pairs are provided; cancelled customers are not allowed.
    - Jobs are validated when JobId/Code pairs are provided.
    - Expense Types are validated when ExpenseTypeId/Code pairs are provided.
    - Service Tickets are validated when ServiceTicketIds are provided.
    - A new ServiceTicketNumber field was added to API POST/PUT/GET models.

If the Auto Create PO Numbers option is disabled, PO numbers are not auto generated.

Also, if the Auto Create PO Numbers option is disabled, users must provide a PO number with the API call:

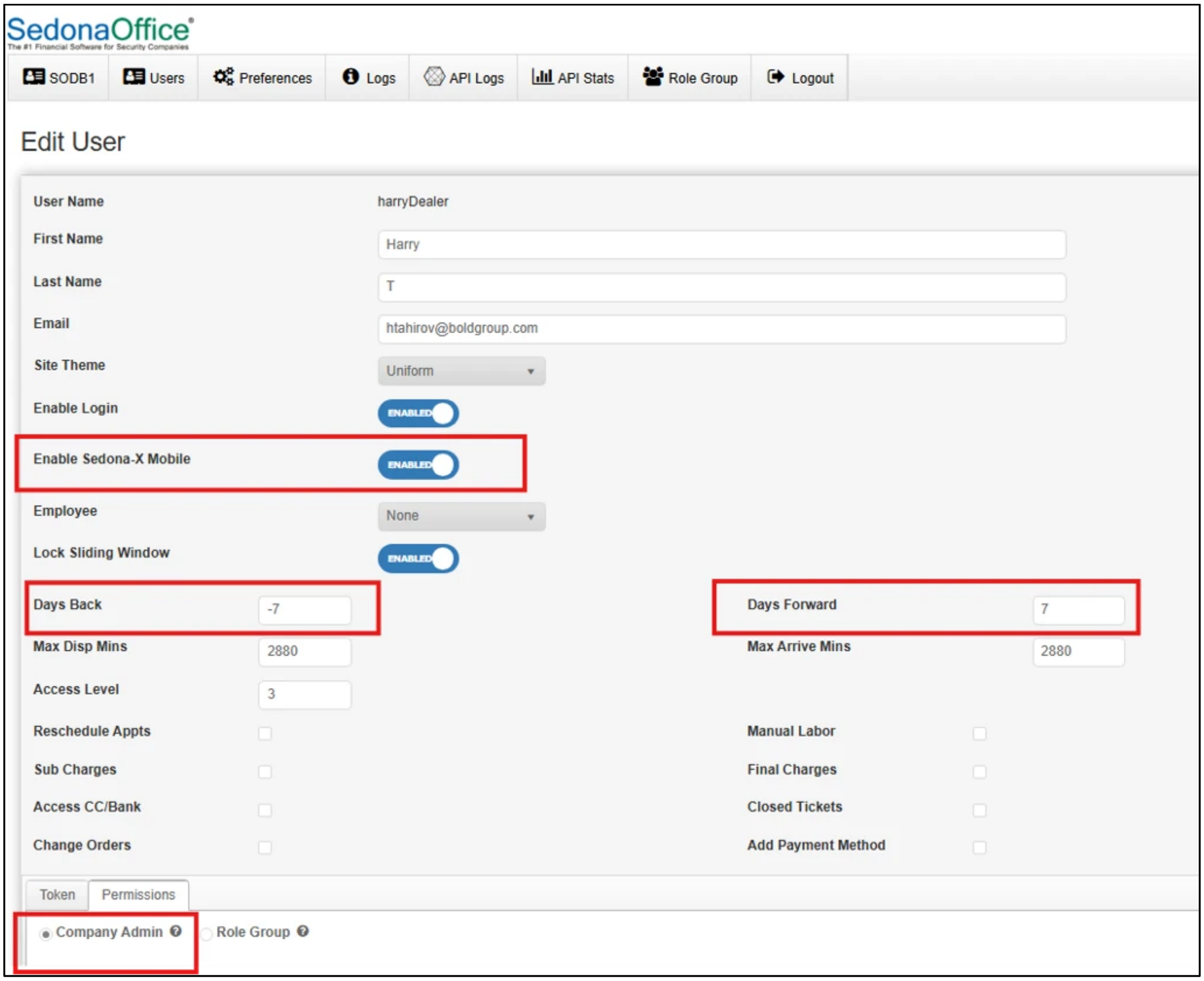
- If no PO number is provided, the endpoint returns an error stating "Purchase Number is required for Purchase Order creation."
- If a PO Number is provided via the endpoint, then it continues as normal creating the purchase order.
- If a PO Number already exists in the system, the endpoint returns an error "Purchase Order Number already in Use."

Mobile flaw on the calendar tab [63333]

Default user groups could view appointments farther back or forward than the settings allowed.

We implemented filter adjustment based on user settings for allowed date range (days back and days forward). The new implementation will also affect users in manager/admin roles with mobile app access.

If they are not expecting this range limit, they should adjust their user settings for **Days Back** and **Days Forward**:



SedonaCloud: null values returned from Dispatch Search Endpoint [152144]

When AlarmBiller queried the /api/Dispatch/Search endpoint, it returned null values, including the customer site, which contained address information that was needed.

We fixed the loading strategy, so the lookup is correct regardless of whether the site's customer matches the job or ticket's customer.

Another issue was data related: Certain jobs and tickets had a mismatch between their linked customer and their linked site — the site belonged to a different customer (a sub-account under the same master account) than the one the job or ticket was linked to. (**Note**: The correction does not address this data issue.)

Special Upgrade/Installation Instructions

If your company uses SedonaWeb 2.0/SedonaAPI 2.0, IT will update the version at the same time as your SedonaOffice upgrade. This is to ensure compatibility with all modules using SedonaWeb 2.0/SedonaAPI 2.0.

.NET Framework 4.8 automatically uses TLS 1.2. TLS 1.2 must be the only TLS version Enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify that they are disabled and that TLS 1.2 is enabled.

Supported Environments

- This version of SedonaWeb 2.0/SedonaAPI 2.0 requires SedonaOffice version 6.2.0.23 or later.
- Server (where SedonaWeb 2.0 is installed) has Microsoft .NET 4.8 installed.