SedonaOffice Release Notes

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Version 6.2.0.24

Contents

Enhancements/Features 2

New Check Export Formats [52137] 2

Refund an EFT Payment Directly from EFT History 2

Restrictions on HoldBack, Sales Reversal, Change Orders, and Credits for Jobs Using AIA Style Billing 3

Separate Permission for Line Item Tax Exemptions on Invoices 4

Application Corrections 6

Accounts Payable 6

Voiding vendor check does not re-open vendor bill [00163170] 6

Incorrect message when trying to delete a part on a miscellaneous invoice [63467] 6

Accounts Receivable 6

Master Account: The Save button is no longer available when creating a credit for a recurring invoice with more than one subaccount [00159032, 161752] 6

RMR memo not displaying under the memo column on customer account [00160925] 7

Job Management 7

Sedona flash message for users locked into jobs [00157819, 149704, 151321, 153399] 7

General Ledger 7

GL Register Out of Balance Root Cause Investigation & Branch Correction Needed [00166069] 7

Inventory 8

PartTransferWarehouse can remove inventory without crediting the destination 8

Setup 8

Runtime Error - Invalid Object Name ‘OE_Labor_Grade’ [00162452] 8

Stored Procedures 8

Database Tables 9

Special Upgrade/Installation Instructions 9

Supported Environments 10

Minimum System Requirements 10

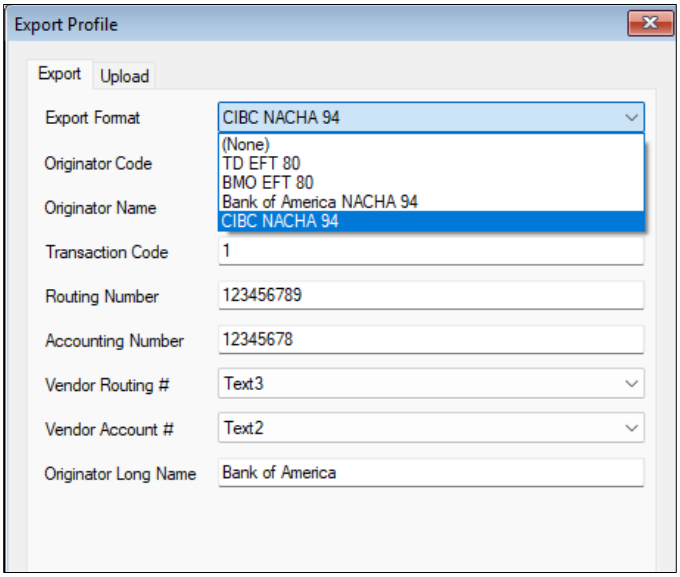
Enhancements/Features

New Check Export Formats [52137]

In the Accounts Payable > Export Checks process, we added new export formats:

- Bank of Montreal (BMO) EFT 80 bytes.
- Bank of America NACHA 94
- CIBC NACHA 94

On the Export Checks form, click the **Edit Profile** button to see the current Export Format selection:



Refund an EFT Payment Directly from EFT History

Users can now refund an electronic payment directly from EFT History. Right-click the payment and select Refund Total Amount. The refund is sent to the payment processor for the full amount of the original payment and is tied to that original payment.

When the refund succeeds, SedonaOffice reverses the accounting entries for the payment in the same way it handles a chargeback. It does this by automatically creating a Negative Payment Batch. The two situations work as follows.

- Payment applied to an invoice: The payment is removed from the invoice, and the invoice is open again for its original balance.

- Payment from Unapplied Cash, an Advance Deposit, or a Miscellaneous G/L Account: A Miscellaneous Invoice is created for the refunded amount using the EFT Return Invoice Item.

The refund appears in EFT History with the status Refunded.

When the processor reports an error, SedonaOffice shows an error message. If a problem occurs before the refund is sent, SedonaOffice does not send the refund or post any accounting entries. If a problem occurs after the refund is sent, the message tells users which manual step is still needed.

After the payment is reversed, SedonaOffice asks whether users want to create a credit memo. If they choose Yes, the Credit Memo form opens with the customer filled in. If they choose No, the prompt closes and the refund is complete. They can create a credit memo for that transaction later.

Several safeguards come with this change.

- Only full-amount refunds are available.
- A payment that has already been refunded cannot be resubmitted.
- The nightly posting of reversed payments now guards against two reversals being posted for the same payment.

Restrictions on HoldBack, Sales Reversal, Change Orders, and Credits for Jobs Using AIA Style Billing

When AIA Style Billing is turned on for a job, SedonaOffice now blocks several standard billing actions. The restrictions keep the Job Sales Summary totals in line with the AIA Billing totals. The following actions are not available on a job that uses AIA Style Billing.

- HoldBack percentage: The HoldBack % field on Work Order Entry is disabled, and a new HoldBack percentage is not saved for the job. A HoldBack percentage that comes from the Job Type is not applied to a new job that uses AIA Style Billing. Job Billing also no longer adds an automatic HoldBack line to an invoice for such a job.
- Sales Reversal: The Sales Reversal option on Work Order Entry is disabled.
- New change orders: A user cannot create a new change order for the job. This applies everywhere a change order can be created.
- Credits against job invoices: A user cannot create a credit against any invoice on the job, no matter how the invoice was created. This applies to credits started from the job, from the job invoice, from the Customer Tree, and through Credit Request. It also applies to the credit off invoice and write-off screens. It also applies to associating a manually created AR credit memo with the job.

AIA Billing also checks for new HoldBack charges before it saves anything. If an AIA invoice or credit would add a new HoldBack charge, SedonaOffice rejects it with a message. No partial invoice, credit, or accounting entry is created.

Jobs that already had HoldBack or change orders before AIA Style Billing was turned on are handled as follows.

- An existing HoldBack percentage is not cleared.
- Retention that was already collected can still be released.
- Existing change orders remain available.

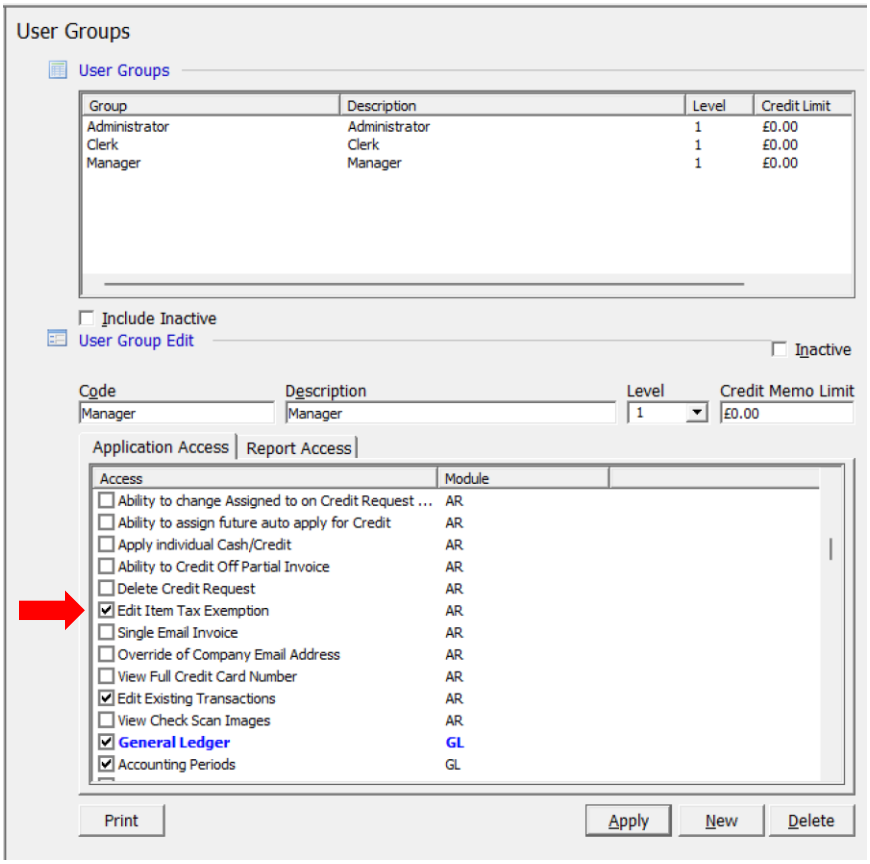
For these jobs, the Job Sales Summary totals and the AIA Billing totals may not match.

Jobs that do not use AIA Style Billing are not affected.

Separate Permission for Line Item Tax Exemptions on Invoices

A new checkbox named “Edit Item Tax Exemption” now appears under User Groups, in the Accounts Receivable (AR) module. It controls whether a user can use the Exempt checkbox on individual invoice line items. Before this change, the permission was listed under Sedona Setup. A user could only be given this ability by also being given broader Setup access. That access allowed more than the user needed.

Because the permission now stands on its own, administrators can let a user mark invoice line items as tax exempt without giving that user Setup access.



If a user group does not have this permission, the Exempt checkbox on invoice line items is disabled. If the group has the permission, the checkbox can be selected or cleared. A user must log in again before a newly granted permission takes effect.

Existing permission grants are preserved during the upgrade. Users who already have this permission will keep their access. Administrators may wish to review the User Groups that hold both this permission and broad Setup access. They can remove the Setup access from groups where it was granted only to allow line item tax exemptions.

Application Corrections

Accounts Payable

Voiding vendor check does not re-open vendor bill [00163170]

When a vendor bill was paid with both a vendor credit and a check, voiding that check did not fully undo the payment. The credit stayed marked as used, and the bill stayed closed for the credit portion. The credit could not be used again. This problem began in version 6.2.0.22.

This release corrects that behavior. When users void a check that was paid together with a credit in the same save, the credit is now released and its full balance is available again. The bill is re-opened for the amount that was no longer paid. This also works when the credit was created in a closed accounting period, which is common because credits often stay on a vendor account for months. The void is not blocked in that case, and nothing is changed in the closed period.

The bank and accounts payable reversals for the voided check are still recorded on the void date, as before. Only credits applied in the same save as the voided check are released. A void always releases the credit, so there is no option to keep it applied. If users reissue the check, they can apply the credit again.

This change does not correct checks that were voided before this release. Those credits remain applied; contact a Bold Group support representative for help with this if needed.

Incorrect message when trying to delete a part on a miscellaneous invoice [63467]

After printing an invoice, clicking DELETE showed a wrong error message saying “cannot delete invoice from job” even when there was no job. Users had to close and reopen the form to make delete work.

We resolved this so users can now delete invoices immediately after printing without seeing the wrong error or having to close and reopen the form.

Accounts Receivable

Master Account: The Save button is no longer available when creating a credit for a recurring invoice with more than one subaccount [00159032, 161752]

Previously, a user could create a credit memo from an invoice that had multiple tax groups. This could happen with a recurring invoice billed to a master account that has more than one sub account. When the credit memo opened, the Save button was not available. The credit memo had already been created, so the only option was to close the window, and the credit remained in the system. A user could not cancel the credit by closing the window.

Credit memos with multiple tax groups now work the same way as credits that have been applied. The accounting information, such as the line items, remains locked and cannot be edited. The other parts of the credit memo can be edited, and the Save button is now available. The window title now reads "Multiple Tax Groups - Accounting Data Locked" instead of "Multiple Tax Groups - Credit Locked." Closing the credit memo window also allows the credit to be cancelled.

RMR memo not displaying under the memo column on customer account [00160925]

When selecting Recurring under a Customer Account, if there was a memo added to an RMR Item, it did not display under the Memo Column but under the column to the right with no header.

We aligned the memo display to appear under the correct Memo column for all recurring types.

Job Management

Sedona flash message for users locked into jobs [00157819, 149704, 151321, 153399]

The message that indicated a record was locked no longer showed the user who had the record locked.

We corrected this, so the message shows the username.

General Ledger

GL Register Out of Balance Root Cause Investigation & Branch Correction Needed [00166069]

A customer reported that their Trial Balance became out of balance. Investigation identified a credit memo that had been created without a valid branch assignment. Normally, SedonaOffice requires a branch before allowing a credit memo to be saved. When creating a credit memo from an existing invoice (Create Credit From), the Branch field is automatically populated. If the user clears the branch using the spacebar, the application incorrectly allows the credit memo to be saved without a valid branch. The resulting credit memo displays N/A as the branch, which contributes to Trial Balance discrepancies.

We updated the Credit Memo to follow same standards as other forms and show type ahead on the Branch field. If users type an incorrect branch, there is a warning when they exit the branch field. The warning is also shown when trying to save the credit memo with incorrect data in the branch field.

Inventory

PartTransferWarehouse can remove inventory without crediting the destination

There was an issue with transferring parts from one warehouse to another. It affected both the SedonaOffice application and the PartTransferWarehouse function of the API.

A transfer into a warehouse that had no inventory record for that part reported success. It removed the quantity from the source warehouse but never added it to the destination warehouse, so the inventory was lost. Some transfers into a warehouse also recorded incorrect inventory values and created unneeded accounting adjustments.

Now, when a part is transferred into a warehouse that has no inventory record for that part, the system creates the record first. The destination warehouse then receives the full quantity. The new record uses the same standard cost as the source warehouse. As a result, the transfer is valued correctly and no unneeded accounting adjustment is created.

Transfers to or from the "N/A" placeholder warehouse are now refused with a clear error message, as are transfers to or from an inactive warehouse. The SedonaOffice screens already prevented these choices, and the system now enforces the same rules for every caller, including the API.

Setup

Runtime Error - Invalid Object Name ‘OE_Labor_Grade’ [00162452]

We fixed an issue causing a runtime error discovered when users tried to access Technicians, Installers, or Labor Grades in SedonaSetup.

Stored Procedures

New Stored Procedures

- N/A

Updated Stored Procedures

- FSU_Job_Appointment_Upd
- FSUV3_Job_Appointment_Upd
- Bank_Export_UDP
- Job_PctgHBack_GET
- Invoice_Item_ADD

- CS_System_Link
- Job_ADD
- Job_UPD
- Job_Approval_Signoff
- Job_Move_Customer
- Job_Move_Site
- Part_Transfer
- SEFT_Get_CustomerInfo
- SEFT_Get_Customer_Invoices
- SEFT_Get_Customer_Credits
- Register_List_Balance_Check

Removed Stored Procedures

- SEFT_ACH_UpdateReconResponse_IntegraPay
- SEFT_ACH_UpdateReconResponse_Forte

Database Tables

New Database Tables

- N/A

Updated Database Tables

- AP_Bank_Export: New column Originator_Long_Name; Originator_Name widened to 36 characters
- OE_Job: New column Edit_Timestamp and a new index
- OE_Job_Dispatch: New index
- SV_Service_Ticket_Dispatch: New index
- OE_Job_Retention: New index fk_job_id

Special Upgrade/Installation Instructions

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

Legacy SedonaWeb 1.0 — Be aware that if your company uses Legacy SedonaWeb 1.0 (version 2.7.80 or earlier) with SedonaOffice version 6.2.0.8 or earlier, we recommend that you transition to using

SedonaWeb 2.0. (Note: Legacy SedonaWeb 1.0 version 2.7.81 is compatible with SedonaOffice 6.2.0.9 or later.)

SedonaWeb/SedonaAPI 2.0 Setup — If your company uses the SedonaWeb/SedonaAPI 2.0 in any manner (Sales Automation, Time & Attendance, eForms, or the SedonaAPI for integrations such as the Manitou integration), IT will update your SedonaWeb/SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sales Automation module.

Performing Update — Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

To Use TLS 1.2 — Consider the following:

- All computers running SedonaOffice client must be on Windows 10 with the October 20, 2020 build, version 17763.1554 or later; the server must be on Windows Server 2019 or later.
- TLS 1.2 must be the only TLS version enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify that they are disabled and that TLS 1.2 is enabled.
- The SQL Server must be set to force encryption.

Supported Environments

Minimum System Requirements

- Server is on Microsoft .NET 4.6.1
- If used, SedonaWeb/SedonaAPI 2.0 version 1.55.0 (or later)